VIRTUS DIGITAL

UEI - MFKQQ2GCLUM4
CAGE Code - 9KRG2

Virtus Digital, LLC is a Minority-Owned, SBA Approved HUBZone Mentor Protégé Joint Venture (MPJV) between Softrams, a Tria Federal company (Mentor) and VITG (Protégé).

We serve as trusted advisors to HHS, bringing extensive CMS domain expertise across a broad spectrum of capabilities, including application development, systems integration engineering, data modernization, and cloud enablement. Our digital transformation capabilities are empowered by human-centered design (HCD), Design Thinking, DevSecOps, AIOps, Operational Intelligence, and Data Modernization — enabling secure, scalable, and user-centric solutions that drive mission success. We enable our clients to achieve their mission-critical goals with agility, efficiency, and innovation.

Joint Venture Members

VITG
UEI - PL7UK3MJJ2S9
CAGE Code - 7Q743

tria | SOFTRAMS
UEI - P4X8JNU7TMQ7
CAGE Code - 79TZ3

Joint Venture Contracts

GSA
GMA MAS Schedule
Contract #47QTCA25D00AB
SIN #518210C and #54151S

Small Business Certification

HUBZone CERTIFIED

SBA U.S. Small Business Administration 8(a) Certified

CAPABILITIES

Design Thinking
- User Centered Experience, Service Design & Inclusive Design

Artificial Intelligence (AI)
- Machine Learning (ML)
- Natural Language Processing (NLP) and Conversational AI
- Robotic Process Automation (RPA)and Intelligent Automation
- AI Ops and AI-driven Data Analytics

Cloud Enablement & Managed Services
- CloudOps and AIOps for autonomous operations
- FinOpsand SecOps for cost-effective, secure cloud governance
- DevSecOps and automation to accelerate secure delivery
- Observability and optimization for performance at scale
- Hybrid and multi-cloud management for flexibility and control

Cyber Security
- Security Operations (SecOps)
- Risk Management & Compliance
- Cloud Security
- Application & DevSecOps Security
- Data Protection & Privacy

Data Services Modernization
- Data Engineering & Analytics
- Data Science & AI
- Data Visualizations
- Enterprise Data Platforms
- Serverless Data Architecture & Advanced Analytics

Customer Support
- Tier 1, Tier 2 and Tier 3 Helpdesk operations

Digital Experience Platforms (DXP)
- Salesforce & Agentforce
- ServiceNow
- Multi-Tenant Architecture
- Low-Code Solutions
- Data Security and Compliance
- Mobile Ready

Application Development
- Enterprise Integrations
- OKTASSO& Multi-factor Authentication
- Legacy Modernization
- API-first Microservice Architecture

Site Reliability Engineering
- Observability & Monitoring
- Incident Management & Response
- Capacity Planning & Performance Engineering
- Disaster Recovery & Business Continuity
- Resilience Engineering

Cloud Content Management
- User-centric Web Content Management
- Content Governance & Compliance
- Secure Collaboration & File Sharing
- Access Control & Identity Management
- Workflow Automation & Business Process Enablement
- Drupal Content Management system

Quality and Process Maturity

ISO 20000 IT Service Management Certified | ISO 27001 Information Security Management Certified | ISO 28001 SECURE SUPPLY CHAIN CERTIFIED | ISO 28000 MANAGEMENT SYSTEM SECURE SUPPLY CHAIN | ISO 9001:2015 CERTIFIED COMPANY | ISO 14001-2015 CERTIFIED | AS9100D CERTIFIED COMPANY | ML3 CMMI APPRAISED SVC Appraisal # 69591 Exp. Mar 08. 2027 | ML3 CMMI APPRAISED DEV Appraisal # 69591 Exp. Mar 08. 2027

Virtus Digital NAICS Codes

541511 – 541512 – 541519 – 541611 – 518210