



UEI - MFKQQ2GCLUM4
CAGE Code - 9KRG2

Virtus Digital, LLC is a Minority-Owned, SBA-approved Mentor Protégé Joint Venture (MPJV) between Softrams, a Tria Federal company (Mentor) and VITG (Protégé).

We serve as trusted advisors to HHS, bringing extensive CMS domain expertise across a broad spectrum of capabilities, including application development, systems integration engineering, data modernization, and cloud enablement. Our digital transformation capabilities are empowered by Human-Centered Design (HCD), Design Thinking, DevSecOps, AIOps, Operational Intelligence, and Data Modernization - enabling secure, scalable, and user-centric solutions that drive mission success. We enable our clients to achieve their mission-critical goals with agility, efficiency, and innovation.

Joint Venture Members



UEI - PL7UK3MJ2S9
CAGE Code - 7Q743



UEI - P4X8JNU7TMQ7
CAGE Code - 79TZ3

Joint Venture Contracts



GMA MAS Schedule
Contract #47QTCA25D00AB
SIN #518210C and #54151S

Small Business Certification



U.S. Small Business
Administration
8(a) Certified

NASA SEWP VI



CAPABILITIES



Design Thinking

- User Centered Experience, Service Design & Inclusive Design



Artificial Intelligence (AI)

- Machine Learning (ML)
- Natural Language Processing (NLP) and Conversational AI
- Robotic Process Automation (RPA) and Intelligent Automation
- AI Ops and AI-driven Data Analytics



Cloud Enablement & Managed Services

- CloudOps and AIOps for autonomous operations
- FinOps and SecOps for cost-effective, secure cloud governance
- DevSecOps and automation to accelerate secure delivery
- Observability and optimization for performance at scale
- Hybrid and multi-cloud management for flexibility and control



Cyber Security

- Security Operations (SecOps)
- Risk Management & Compliance
- Cloud Security
- Application & DevSecOps Security
- Data Protection & Privacy



Data Services Modernization

- Data Engineering & Analytics
- Data Science & AI
- Data Visualizations
- Enterprise Data Platforms
- Serverless Data Architecture & Advanced Analytics



Customer Support

- Tier 1, Tier 2 and Tier 3 Helpdesk operations



Digital Experience Platforms (DXP)

- Salesforce & Agentforce
- ServiceNow
- Multi-Tenant Architecture
- Low-Code Solutions
- Data Security and Compliance
- Mobile Ready



Application Development

- Enterprise Integrations
- OKTA SSO & Multi-factor Authentication
- Legacy Modernization
- API-first Microservice Architecture



Site Reliability Engineering

- Observability & Monitoring
- Incident Management & Response
- Capacity Planning & Performance Engineering
- Disaster Recovery & Business Continuity
- Resilience Engineering



Cloud Content Management

- User-centric Web Content Management
- Content Governance & Compliance
- Secure Collaboration & File Sharing
- Access Control & Identity Management
- Workflow Automation & Business Process Enablement
- Drupal Content Management system

Quality and Process Maturity



PROJECT PORTFOLIO

CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS)

- Accountable Care Organization - Management System (ACO-MS)
- Accountable Care Organization - Operational System (ACO-OS)
- Analysis, Reporting and Tracking System (ARTS)
- Beneficiary Suite of Systems and Transactions (BESST)
- Business Intelligence and Innovative Technology (BIT)
- Business Operations Support Center (BOSC)
- Chronic Conditions Data Warehouse (CCW) Cloud Feasibility Study
- Cloud Capabilities Expansion (CCE)
- CMMI Technology Solutions (CTS)
- Continuously Available CMS Hosting Environment (CACHE)
- Site Reliability Engineering (SRE)
- Data Dissemination Service Modernization (DDSM)
- Durable Medical Equipment, Prosthetics, Orthotics, & Supplies (DMEPOS) Competitive Bidding System (DBIDS)
- Enterprise Cloud Content Management (ECCM)
- Enterprise Portal (EP) Contract
- Enterprise Salesforce Services (ESFS)
- Health Plan Management System (HPMS)
- Innovation Design, Development and Operations Contract (IDDOC)
- Marketplace System Integrator (MSI)
- Medicaid Drug Program (MDP)
- Quality Payment Program (QPP)
- Systems Operations Analysis & Improvements (SOAI)
- Web Accounts and Apply Services (WAAS)

U.S. DEPT OF VETERANS AFFAIRS (VA)

Performance Oversight and Access Reporting System (POAR)

AMERICAN CHEMICAL SOCIETY (ACS)

Enterprise Salesforce Development & Operations

“The team supported multiple end-to-end testing and demonstration with multiple teams without any defects. With a Continuous Integration / Continuous Delivery approach, the contractor was able to deliver on schedule and ahead of schedule.”

–CMS CONTRACTING OFFICER’S REPRESENTATIVE

Softrams is an excellent and committed partner, and will work hard to develop a quality product for their customer. They continue to find innovative ways to meet the expanding needs of the Medicare Advantage and Prescription Drug Programs.”

–CMS CONTRACTING OFFICER’S REPRESENTATIVE

"Contractor met and exceeded the requirements as per the PWS and at times delivered adHoc reports ahead of scheduled time. Very collaborative/responsive when it comes to additional meetings for discussions and worked in our timeline."

–VA CONTRACTING OFFICER'S REPRESENTATIVE

JV Partner Clients



JV Partners and Affiliations



Virtus Digital NAICS Codes

541511 – 541512 – 541519 – 541611 – 518210