




# Top 4 Post-Implementation Issues (& What You Can Do About Them)

## Congratulations on getting your NetSuite system up and running!

Now, let's keep that momentum going with our easy-to-follow checklist. Ensure your system stays in peak condition and continues to drive your success.

 <b>Issue #1: System performance decline</b>
<b>Problem:</b> Pages load slowly, reports time out, system freezes during key tasks.
<b>What you can do about it:</b> <ul style="list-style-type: none"><li><input type="checkbox"/> Monitor dashboard load times weekly (investigate if over 5 seconds).</li><li><input type="checkbox"/> Test key reports after each NetSuite update.</li><li><input type="checkbox"/> Watch for slowdowns after maintenance notices.</li><li><input type="checkbox"/> Document freezes during invoice or order processing.</li></ul>
 <b>Issue #2: Process functionality breaking down</b>
<b>Problem:</b> Workflows get stuck, inconsistent data, team creates workarounds.
<b>What you can do about it:</b> <ul style="list-style-type: none"><li><input type="checkbox"/> Review approval workflows monthly (check for stuck purchase orders).</li><li><input type="checkbox"/> Audit data consistency between sales orders and inventory quarterly.</li></ul>
 <b>Issue #3: Customizations stop working properly</b>
<b>Problem:</b> Custom fields, workflows, and reports don't work as planned.
<b>What you can do about it:</b> <ul style="list-style-type: none"><li><input type="checkbox"/> Test custom workflows monthly (verify automated emails still send).</li><li><input type="checkbox"/> Review custom reports quarterly (remove unused saved searches).</li></ul>
 <b>Issue #4: Not planning for continued success</b>
<b>Problem:</b> Teams don't plan ahead, missing optimization and automation opportunities.
<b>What you can do about it:</b> <ul style="list-style-type: none"><li><input type="checkbox"/> Identify process optimization requirements (review workflows monthly).</li><li><input type="checkbox"/> Find automation and integration opportunities (connect existing systems).</li><li><input type="checkbox"/> Assess user training needs (help employees adapt to new processes).</li></ul>

Thinking about optimizing your NetSuite system? [Reach out, and let's find the best approach for your business.](#)

# Quick Solutions, Proven Results

Your NetSuite should work for you, not against you. Here's how Stockton10 makes that happen for you:

## How We Solve the Top 4 Support Challenges:



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# Clear Choices, Better Support

Why wait days for NetSuite support when you can get answers in 30 minutes? See how Stockton10's fast, expert support compares to ACS.

Features	Stockton10	ACS (Advanced Customer Support)
Pricing	\$100	\$200 - \$1,500
Response Time	30 minutes	72 hours - 1 day
Customization Support	Extensive	Limited
Support	Comprehensive	Basic
Performance Monitoring	Annual hours	30 hours/quarter
Solution Architecture	Annual hours	80 hours/quarter
Implementation Support	Annual hours	80 hours/quarter
Strategic Consulting	Annual hours	80 hours/quarter
Unused Hours	Up to 20% carry-over	None
Billable Hours	120	120-180
Contract Terms	12 months	12 months
Payment Terms	Flexible	Quarterly/Annual

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# Why Stockton10 Gives You Better Results

Wondering what makes our post-implementation approach different? Here's how Stockton10 keeps your NetSuite running at peak performance:



## Proactive Monitoring

We catch problems before they catch you. Regular system monitoring and health checks prevent issues from becoming expensive downtime or productivity killers.



## Sandbox-First Testing

Zero risk to your live system. All changes and updates are thoroughly tested in your sandbox environment before deployment, ensuring your daily operations never get disrupted.



## Business-First Focus

We optimize for your bottom line, not just technical performance. Every recommendation focuses on improving efficiency, reducing costs, and maximizing your NetSuite ROI.

**This combination of prevention, safety, and business focus makes us a trusted partner for your ongoing NetSuite success.**

Facing system delays, downtime, or sluggish performance? We're here to get things running smoothly again.

**Get Reliable Support Today!**

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