

# QUALITY POLICY

**Artifex Interior Systems Limited** is dedicated to delivering the highest level of quality and customer satisfaction through the never-ending pursuit of excellence in all our products, services, and relationships.

The fundamentals for achieving our commitment to customer satisfaction are:

- An understanding of customer expectations, requirements, and compliance to statutory, regulatory and industry requirements.
- Demonstrating quality performance in all our processes.
- Continual improvement of the Quality Management System by analysing effectiveness through the use of customer and internal key performance indicators.



**Alan Fennelly**  
**Chief Executive Officer**