Modified: Thu, June 16, 2016 at 2:46 AM First, put your Canon printer in Service Mode using Servicetool or WICreset. To put different models of printers into Service Mode: iP3600 Series, iP4600 Series, MP240 Series, MP550 Series: 1. Start by powering off the printer and connecting the power cord. 2. Press and hold the resume/cancel button (with a triangle in a circle) while simultaneously pressing the ON button. 3. Release the ON button while still holding the resume/cancel button. The printer's alarm and power LEDs will light alternately. 4. If your printer has a touchscreen, you'll need to hold down on the screen where the resume/cancel button normally appears. Once in Service Mode: 1. Your printer's screen (if it has one) will display "service mode" text or be black. 2. A new device named "CanonDevice" will appear on your PC after pressing the "Refresh detected printers list" button. 3. To reset waste counters, insert several sheets of paper into the rear tray and cassette. Then, select the waste counter in the "Waste Counter(s) control group" and click "Clear". For other models: 1. Follow the same steps as above to put your printer in Service Mode. Note that some printers may require more button presses (5 times instead of 2). The rest remains the same. 1. To reset a Canon printer using the Canon service tool V3400 (ST3400), press and hold both the On and Resume/Cancel buttons at the same time. Then, press the Resume/Cancel button 2-5 or 6 times while holding the On button, until the alarm and power LEDs light alternately. Release the On button. 2. If the printer has a touch screen, place your finger on the screen where the Resume/Cancel button is normally located. 3. After completing the above steps, the printer should be in service mode. This may result in: * A black screen or display of "Service Mode" text * The new device "CanonDevice" being found on your PC * "Canon Device" appearing in the list after pressing "Refresh detected printers list" 4. To reset waste counters, follow these steps: * Insert several sheets of paper into the rear tray and cassette * Select the waste counter in the "Waste Counter(s) control group" and click "Clear" 5. For specific models like the Canon MG8150: * Locate the Resume-button on the printer's touchscreen (hidden behind a black touchscreen, right of the Color-Button, and above the yellow indicator light) * Turn off power, touch the Resume-button, and hold it * Press the Power-button while holding the Resume-button * Release the Resume-button and wait 5-10 seconds before touching it 5 times * Release the Power-button The Canon Service Tool V3400 (ST3400) indicator light displays a green or orange signal, indicating the printer is in service mode. To reset and utilize the tool, follow these steps: 1. Open the ST3400 Resetter program and navigate to 'EEPROM' to diagnose issues with the printer. 2. Set the region and select 'Clear Ink Counter' and 'Ink Absorber Counter', then click 'SET'. 3. Prepare paper and print the EEPROM information after resetting.
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