# **Environmental Policy**

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| Document Owned by  | Document Validated by  | Governance & Quality Approval  |
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## History of changes:

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| Issue   | Nature of change   | Authorised by   | Date of issue   |
| 1  | Added history of changes    | MB   |  06/05/2022  |
| 2 | Updated logo and address and document Validator  | FI | 10/07/2025 |
| 3   | Reviewed and updated policy against current practices and details | MB | 05/08/2025 |
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## Accessibility & Contact Information

If you require this document in alternative languages or formats (e.g. large print), or if you require assistance understanding this policy, please contact the HR Department:

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## Introduction

Diagnostic World Ltd is a UK-based provider of community and hospital-based diagnostic ultrasound imaging services, including telephone-based triage and in-clinic, case-managed ultrasound services, delivered on behalf of the NHS and private commissioners. We are committed to reducing our environmental impact and improving our environmental performance as an integral part of our strategy and operations.

We acknowledge our responsibility to comply with environmental legislation and contribute meaningfully to national and global environmental goals, including the UK Government’s Net Zero 2050 target.

## Our Environmental Commitment

We are committed to:

* Complying with all relevant UK environmental legislation, regulations, and guidance.
* Preventing pollution in all areas of operation.
* Minimising waste and promoting resource efficiency.
* Reducing carbon emissions and energy usage across our services.
* Reviewing and improving our Environmental Management System (EMS) to ensure continuous improvement.
* Embedding sustainability into procurement and operational decisions.

We also aim to contribute positively to the communities we serve and influence suppliers, partners, and stakeholders in pursuing environmentally responsible practices.

## Key Environmental Aspects & Objectives

We specifically focus on the following key areas:

♻️ Waste & Resource Use

* Reduce single-use items and improve recycling processes.
* Monitor and reduce paper, packaging, and clinical consumables.
* Use digital communication and documentation where possible.

🚗 Travel & Transport

* Promote remote working and virtual meetings where practical.
* Optimise clinical travel to reduce mileage and emissions.
* Monitor staff and business travel to support reduction targets.

⚡ Energy & Equipment

* Select energy-efficient diagnostic equipment and IT hardware.
* Maintain scanners and laptops to maximise lifespan and efficiency.
* Consider renewable or low-carbon energy sources for future locations.

📦 Procurement & Supply Chain

* Work with suppliers that demonstrate environmental responsibility.
* Include sustainability criteria in procurement decisions.
* Minimise unnecessary deliveries and choose low-emission logistics partners.

🧑‍🤝‍🧑 People & Culture

* Train staff to understand their environmental impact.
* Promote behaviour change (e.g. recycling, energy use, travel).
* Engage staff in sustainability initiatives and performance improvement.

## Environmental Management System (EMS)

We operate an Environmental Management System (EMS) aligned with ISO 14001:2015, which allows us to:

* Identify and manage environmental risks and opportunities.
* Set, monitor, and review measurable environmental objectives and KPIs.
* Ensure compliance and proactive performance through audits and training.
* Report on environmental performance internally and externally, as appropriate.

Our EMS is maintained and overseen by our Net Zero Leads, with board-level oversight and annual review.

## Communication & Review

* This policy is publicly available via our website and internally via our document management system.
* It is communicated across all levels of the organisation through induction, training, and team briefings.
* The policy is reviewed annually or sooner if legislation or operations change.
* Implementation and performance are monitored through our EMS framework.

## Responsibilities

The **Board of Directors** has overall responsibility for environmental policy and performance.

The **Net Zero Leads** oversee EMS implementation and compliance.

All **employees and contractors** have a duty to follow environmental procedures and report opportunities for improvement.