

COSMO QUARTZ SURFACES USE AND CARE GUIDE

1. Routine Cleaning

For everyday cleaning, wipe Cosmo quartz countertops with a soft cloth or non-abrasive sponge and a small amount of mild dish soap in warm water. Rinse with clean water and dry with a soft towel to help prevent residue and streaking.

Neutral, pH-balanced household surface cleaners may also be used as part of routine care, provided they are non-abrasive and free of harsh solvents or chlorine.

2. General Use Guidelines

Cosmo quartz is highly durable, but correct day-to-day use is essential to preserve its appearance:

- Always use a **cutting board** for food preparation; do not cut directly on the surface.
- Place **trivets or hot pads** under hot pots, pans, slow cookers, air fryers, griddles, and similar appliances.
- Avoid dropping heavy objects on edges, corners, or overhangs, which are more susceptible to impact damage.
- Wipe up spills promptly, especially from colored or acidic liquids, to reduce the risk of staining or etching.

3. Cleaning Specific Stains

3.1 Grease and Oily Residue

For cooking oils, grease, or similar residues on Cosmo quartz:

1. Apply a small amount of a non-abrasive kitchen cleaner or degreasing dish soap to the area.
2. Gently scrub using a non-scratch pad or soft sponge.
3. Rinse thoroughly with clean water and dry.

3.2 Hard Water and Mineral Deposits

In areas with hard water, mineral buildup may appear around faucets or where water is allowed to dry on the surface:

1. Apply a paste of baking soda and water, or a non-abrasive, non-acidic limescale remover approved for engineered quartz.
2. Allow the product to dwell briefly on the deposit.
3. Loosen the buildup with a non-scratch pad or soft nylon brush.
4. Rinse well and dry completely. Repeat if necessary.

3.3 Difficult or Dried-On Spills

For spills that have hardened (food residue, gum, tape, paint drips, etc.):

1. Carefully lift the material with a plastic scraper or razor blade held nearly flat to the surface.
2. After removing the residue, clean the area with warm water and mild detergent using a soft cloth.
3. Rinse and dry. Any light marks left by scraping can usually be removed with additional cleaning.

For persistent marks, apply a small amount of glass cleaner or non-abrasive household cleaner for several minutes, then wipe, rinse, and dry.

4. Chemicals and Products to Avoid

Cosmo quartz is engineered to resist many common household substances, but prolonged or repeated contact with aggressive chemicals can cause damage. Avoid:

- Paint removers, strong solvents, lacquer thinner, and products containing methylene chloride, trichloroethane, or similar stripping agents.
- Highly alkaline or caustic cleaners such as concentrated oven or grill cleaners, caustic soda, or other products with very high pH.
- Undiluted bleach or chlorine-based cleaners left on the surface for extended periods.
- Abrasive powders, scouring powders, metal scouring pads, steel wool, or cleaning blocks that can scratch the finish.
- Products that leave heavy wax, oil, or silicone films designed to "polish" or "seal" quartz, wood, or tile.

If accidental contact with a harsh chemical occurs, immediately remove the product, rinse the area thoroughly with plenty of clean water, and dry.

5. Heat Exposure

Cosmo quartz can tolerate moderate heat for short periods, but all quartz-like materials can be damaged by sudden or extreme temperature changes, especially near cut-outs and edges.

- Always use **trivets, hot pads, or stands** under hot cookware, electric skillets, slow cookers, toaster ovens, and similar appliances.
- Do not place items taken directly from an open flame, induction burner, or oven onto the countertop.
- Avoid repeated localized heating in the same area, which can stress the material over time.

7. Quick-Reference Practices

Do:

- Clean daily with mild soap and warm water.
- Use cutting boards and trivets.
- Wipe spills promptly.
- Use non-scratch pads for stubborn residues.

Do Not:

- Use harsh chemicals, paint strippers, strong alkalis, or undiluted bleach.
- Place hot cookware directly on Cosmo quartz.
- Use abrasive pads or powders that can scratch.
- Apply topical sealers, waxes, or polishes intended for other materials.