

Terms and Conditions

Effective Date: 26.08.2025

These Terms and Conditions (“Terms”, “Agreement”) govern your use of the services provided by **Ampy Research LTD** (trading as **Ampy**), a company registered in England and Wales with registered office at **85 Great Portland Street, London, England, W1W 7LT** (“Ampy”, “we”, “our”, “us”). By accessing or using our services, website, application, or equipment, you (“User”, “you”, “your”) agree to be bound by these Terms.

If you do not agree with these Terms, you must not use our services.

1. Services

- 1.1 Ampy provides rental services of portable power banks via a network of stations.
 - 1.2 Users may borrow a power bank, use it to charge their devices, and return it to any designated Ampy station.
 - 1.3 Details of the rental process, including scanning a QR code, payment, starting and ending a session, and returning a device, are described within the app and/or on the station.
 - 1.4 Ampy reserves the right to impose time limits, fees, deposits, or penalties for late returns, lost or damaged devices.
-

2. Account Registration

- 2.1 To use Ampy services, you must register and create an account with accurate and complete personal information.
 - 2.2 You are responsible for maintaining the confidentiality of your login details and for all activities carried out under your account.
 - 2.3 Ampy may suspend or terminate your account if false information is provided or if you breach these Terms.
-

3. Payments and Deposits

- 3.1 Fees for using Ampy services are charged in accordance with the tariffs displayed in the app or on the station.
 - 3.2 Ampy may charge a deposit (security hold) to ensure the safe return of a device.
 - 3.3 Deposits will be released when the device is returned in proper condition, unless withheld due to loss, damage, or breach of Terms.
 - 3.4 By using our services, you authorise Ampy to charge all fees, deposits, fines, or replacement costs to your registered payment method.
 - 3.5 If payment cannot be processed, Ampy may suspend services and recover outstanding amounts, including reasonable collection costs.
-

4. Use of Devices

- 4.1 You must use the power bank responsibly and in accordance with provided instructions.
 - 4.2 You are responsible for any damage caused by misuse, negligence, or failure to return the device.
 - 4.3 Devices must not be tampered with, opened, modified, or exposed to liquids.
 - 4.4 If a return is not possible due to technical issues (e.g., all slots occupied), you must contact customer support immediately.
-

5. Liability and Disclaimer

- 5.1 Ampy services are provided “as is” without warranties of any kind, express or implied.
 - 5.2 Ampy does not guarantee uninterrupted availability of devices, stations, or app functionality.
 - 5.3 Ampy shall not be liable for indirect, incidental, or consequential damages, including loss of data, profit, or business opportunities.
 - 5.4 To the maximum extent permitted by law, Ampy’s total liability to any user shall not exceed the total amount paid by that user in the preceding three (3) months.
-

6. Promotions and Discounts

- 6.1 Ampy may from time to time offer promotional codes, discounts, or campaigns.
 - 6.2 Such offers are subject to specific terms communicated at the time of the promotion.
 - 6.3 Ampy may amend, suspend, or withdraw promotions at its sole discretion.
-

7. Intellectual Property

- 7.1 All rights to the Ampy brand, trademarks, software, content, and materials remain the property of Ampy or its licensors.
 - 7.2 Users may not reproduce, distribute, or create derivative works without prior written consent from Ampy.
-

8. Privacy and Data Protection

- 8.1 Ampy processes personal data in accordance with applicable data protection laws and our **Privacy Policy**, which forms part of these Terms.
 - 8.2 By using our services, you consent to the processing of your data for service provision, payment processing, and customer support.
-

9. Termination

9.1 Ampy may suspend or terminate your account or access to services if you breach these Terms.

9.2 Upon termination, you must immediately return all devices in your possession and settle any outstanding payments.

10. Force Majeure

10.1 Neither party shall be liable for failure to perform obligations caused by events beyond reasonable control, including but not limited to natural disasters, strikes, technical failures, or government restrictions.

11. Governing Law and Jurisdiction

11.1 These Terms are governed by and construed in accordance with the laws of England and Wales.

11.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Miscellaneous

12.1 If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in effect.

12.2 Ampy may update these Terms from time to time by publishing a new version on its website or app. Continued use of the services after such updates constitutes acceptance of the revised Terms.

12.3 Users may not assign or transfer their rights or obligations under this Agreement without Ampy's prior written consent.

13. Contact Information

If you have any questions, complaints, or requests regarding these Terms or our services, you can contact us by email: love@ampy.co.uk