

CASE STUDY:

Burger King

security**METRICS**[®]



BACKGROUND

FPS Inc. owns and operates 12 Burger King locations and understands the need to protect customer data. In order to protect sensitive data, relieve IT resources of security tasks, validate PCI compliance, and achieve a comfortable level of data security, Bob Turner, IT Manager, found a partner to help.

SECURITYMETRICS OFFERS A SOLID FOUNDATION OF SECURITY FOR US WHILE PROVIDING TECHNICAL SUPPORT. I HAVE FOUND THAT THEIR TECH SUPPORT IS QUICK TO RESPOND TO OUR NEEDS AND FOLLOW UP ON ISSUES THAT HAVE BEEN IDENTIFIED. THEY HAVE A VERY COURTEOUS AND KNOWLEDGEABLE STAFF, A REAL PLEASURE TO DEAL WITH.

– BOB TURNER, IT MANAGER, FPS INC.

CHALLENGES YOU FACED WITH PCI COMPLIANCE AND DATA SECURITY

- Prior to utilizing SecurityMetrics services, we used a different online security vendor. They required a great deal of upkeep which became excessive and wasn't worth the time.
- The previous firewall vendor was not following PCI procedures in the design of our networks and implementing our security measures.
- We have 12 Burger King franchise locations, so each location presented its own challenges since we have different Internet Service Providers (ISP).
- We ultimately only had whatever protection Sicom Systems (our point-of-sale software) provided, which was not enough protection to achieve a comfortable level of data security.

RESOLVING CHALLENGES WITH SECURITYMETRICS

- After the install of the SecurityMetrics firewall, we realized a comfortable level of data security without "breaking the bank."
- Having a managed firewall took the pressure and time requirements off the IT Department and placed it on SecurityMetrics, while maintaining a strong level of security.
- The scans that are provided and run by SecurityMetrics allow us to verify our level of security and confirm we have the necessary protection.

GOALS ACHIEVED WORKING WITH SECURITYMETRICS

- Redesigned our networks to be more secure.
- Stayed within our budget and saved our IT resources.
- Found a trusted partner to monitor our firewalls and assist in achieving PCI compliance.