



KOOL Series 5-Star Inverter Air-Conditioner Installation Policy (Terms & Conditions)



1. Before delivery of the Product, Buyers are required to ensure the availability of a water tap, power socket, drain outlet (within the same proximity) at the placement location of the Product if it is necessary.
 2. If the Buyer does not have proper plumbing or electrical outlets, installation may be postponed/declined.
 3. Buyers are not allowed to install the machine by themselves to ensure consistent customer experience and immediate usage for the Buyer. For the avoidance of doubt, the installation shall be performed solely by KHIND's recognized service provider.
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