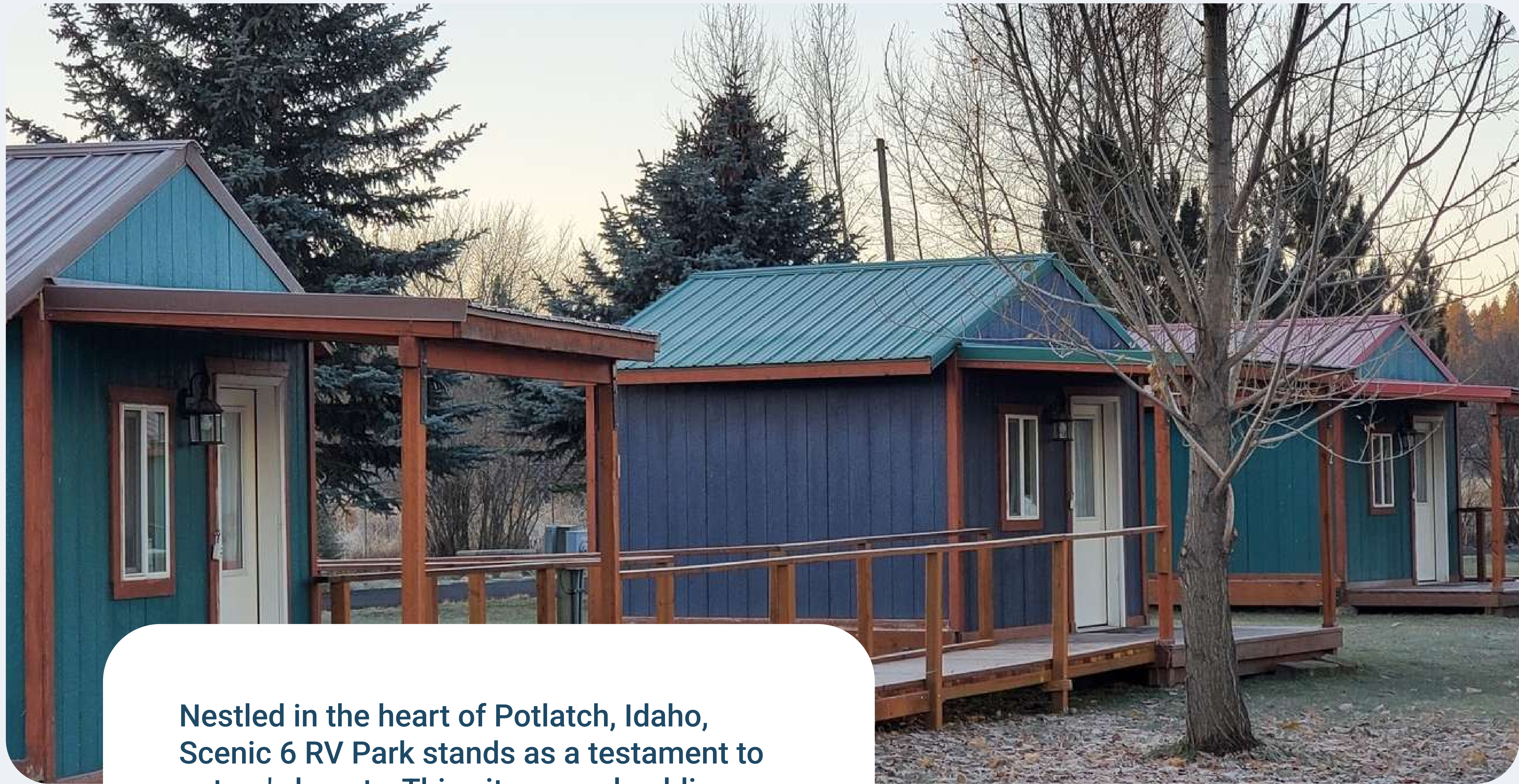


Scenic 6 RV Park CITY OF POTLATCH

A RoverPass Case Study



Nestled in the heart of Potlatch, Idaho, Scenic 6 RV Park stands as a testament to nature's beauty. This city-owned public property is well known as being a hub for sportsmen, campers and students.

Though offering an alluring blend of outdoor activities with the charm of small-town hospitality to guests, the property faced major hurdles due to their antiquated booking system. After dealing with some double-bookings and camper frustrations, the property decided to search for a solution.

"We knew we needed to do something different. The City Clerk did some research and decided to give RoverPass a try... Thank goodness!"

A new chapter



With the RoverPass system implemented, the property's Park Director enjoys a much more seamless management experience.

"I have benefited tremendously by using your platform. It has given me the freedom to leave the RV Park once in a while! Since we are open 24/7, 365, our old system made it almost impossible to leave, and if we did...OH! The phone calls would be incessant! I'm so grateful for the reprieve from THAT!"

Well known in Potlatch, the property sees repeat guests often. RoverPass' Guestbook feature streamlined their booking process.

"[The campers] really appreciate how quick and easy their experience can be, and so do I!"

Operations were a breeze, and the guest experience became **overwhelmingly positive**

With the previous outdated and often confusing booking system replaced, gone were the days of booking mishaps for guests, and frustration for the Park Director.

"I love being able to book people online no matter where I am! I know [the guests] appreciate being able to book online themselves as well, as many have particular sites they prefer and can easily book them for their trip."

We asked the Park Director her thoughts on what she would say to other properties facing the same challenges as she did:

"I would highly recommend your services to anyone wanting to update their booking system or just make their lives so much easier! It has given me freedom that I would never have had before, and I am so grateful for your excellent customer service!"



Save time.
Impress your guests.
Grow your business.

RoverPass makes managing all your reservations easy while allowing your guests to book effortlessly around the clock. Our customers love us because we help them:

