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# Withdrawals: Public and Private

Go to Wallet, choose Withdraw, select Public or Private, pick your linked bank account, enter an amount and confirm.

## Step by step

1. Open Wallet and choose Withdraw.
2. Select Public or Private depending on which balance you want to withdraw from.
3. Cash: choose your linked bank account, enter the amount (up to your withdrawable balance) and confirm.
4. Crypto: select the asset, choose a whitelisted address (or add and verify a new one), provide any travel rule details requested, review the fees and confirm.
5. Complete any security check, such as a one-time code.
6. Follow the status in Wallet; you will be notified when the withdrawal is sent.

## Frequently asked questions

### Where can I withdraw cash to?

Cash withdrawals are sent only to a bank account in your name that you have linked and used to fund your account. This protects you if someone gains access to your account.

### What is the difference between Public and Private withdrawals?

Public withdrawals come from your public markets balance held with our clearing partner. Private withdrawals come from your private markets balance on Liquidity. Each is requested from its own tab under Withdraw.

### Why can't I withdraw my full balance?

Your withdrawable balance can be lower than your total balance because of recent ACH deposits that are still in a holding period, unsettled trades or funds committed to open orders or raises.

### How long do withdrawals take?

ACH withdrawals usually arrive in 1 to 3 business days. Wire withdrawals usually arrive the same or next business day after processing. Private withdrawals are reviewed before they are sent.

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### How do I withdraw crypto?

Choose Wallet > Withdraw > Crypto, select the asset, choose an approved address and enter the amount. New addresses must be added and whitelisted first, and you may be asked for travel rule information about the receiving wallet.

### Are there fees on crypto withdrawals?

Public crypto withdrawals include a 0.5% fee plus the network (gas) fee. The exact fees are shown on the withdrawal screen before you confirm.

### Why is my withdrawal on hold?

Withdrawals can be held for extra security checks, for example after a new device sign-in, a recently added bank or address, or a compliance review. You will be notified, and support can help if it takes longer than expected.

### Can I cancel a withdrawal?

You can cancel a withdrawal while it is still pending. Once it has been sent it cannot be reversed.

Need help? Use the Help menu in the Liquidity app or at markets.liquidity.io, email support@liquidity.io or call +1 (702) 379 5528.

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