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Using Your Wallet

Wallet shows your cash and asset balances for public and private markets, your holdings, and your deposit and withdrawal history.

Step by step

1. Open Wallet from the top menu.
2. Switch between Public and Private to see each balance and your holdings.
3. Use Deposit and Withdraw to move funds in and out.
4. Open the transaction history to check the status of deposits, withdrawals and transfers.
5. Manage your linked bank account and whitelisted crypto addresses from the wallet settings.

Frequently asked questions

What is USDL?

USDL is the digital representation of US dollars in your private markets balance on Liquidity. One USDL represents one US dollar deposited to your private balance.

Why do I see separate Public and Private balances?

Public markets are held with our clearing partner Alpaca, while private markets are held on Liquidity. Funds in one balance are not automatically available in the other.

How do I see my transaction history?

Open Wallet and select the transactions or history view to see deposits, withdrawals and transfers with their status. For a full account history, use Reports.

What do the transaction statuses mean?

Pending means the transaction has been requested but not completed. Processing means it is in progress with a bank, network or our team. Completed means funds have been credited or sent. Failed or Rejected means it did not go through; the details will show why.

How do I manage my linked bank accounts and crypto addresses?

From Wallet you can view your linked bank account and your whitelisted crypto withdrawal addresses, and add new ones. New bank accounts and addresses may have a waiting period before they can be used for withdrawals.

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Is my wallet secure?

Your wallet uses MPC technology, so no single private key exists in one place. Sensitive actions such as withdrawals require additional verification.

Need help? Use the Help menu in the Liquidity app or at markets.liquidity.io, email support@liquidity.io or call +1 (702) 379 5528.

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