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Account Statements and Trade Confirmations

You receive account statements showing your positions, cash activity and account value for the period, and trade confirmations for executed trades.

Step by step

1. Watch for the email that tells you a new statement is available.
2. Open Reports from the top menu.
3. Choose Monthly Statement and select the period.
4. Download and save the PDF for your records.
5. Contact support promptly if anything looks incorrect.

Frequently asked questions

How often are statements issued?

Monthly statements are issued for any month with account activity, and at least quarterly otherwise.

When will my monthly statement be available?

Statements are normally available by the 10th of the following month. We email you when a new statement is ready.

Where do I download my statements?

Open Reports and choose Monthly Statement to download your statement as a PDF.

What is a trade confirmation?

A trade confirmation is a record of an executed trade, showing the security, quantity, price, fees and settlement details. It is sent after each executed trade.

What should I do if something on my statement looks wrong?

Review the transaction in Orders and Reports, then contact support@liquidity.io as soon as possible with the statement date and the item in question.

Need help? Use the Help menu in the Liquidity app or at markets.liquidity.io, email support@liquidity.io or call +1 (702) 379 5528.

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