Accessibility Guide

ABOUT THIS GUIDE

This guide describes the accessibility features of our hotel, function suites, golf course and dining area, area by area, so that guests can decide whether the facilities suit their needs before they arrive. If you have a requirement that is not covered here, please speak to our reception team before your stay so that we can make suitable arrangements.

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Overview

- Hotel
  - 33 Bedrooms
    - 6 designated disabled parking bays
- Functions
  - 7 Function suites
- Golf
  - 18 hole golf course
- Dining
  - 1 Bistro Dining area

Car park: illuminated, with even surfaces and no steps, including 6 designated disabled parking bays.

Lift: serves all floors, with an access width of 79cm.

Entrance

- Well lit

- No steps
- No uneven surfaces
- External telephone at an accessible height to call for assistance, available 24 hours a day
- Double doors to Porch
    - **168cm** opening width
    - Pull to open
    - **168cm** opening
- Carpet matting
    - Low pile
- Second set of doors in porch to reception area
    - **168cm** opening
    - Pull to open

Reception

- Well lit
- No steps
- No uneven surfaces
- Carpeted
- Low level reception desk option
- No hearing assistance is available at reception. Please ask our reception staff if you need any other adjustments.
- Background music is played but is under the control of the reception staff

Bedrooms

- All bedrooms come equipped with handrails for the shower
- Adapted bedrooms
    - Larger bathrooms to accommodate wheelchairs
    - **88cm** sliding door opening to bathroom
    - Handrails for Toilet
    - Step in showers
        - **18cm** lip
    - Low level light switches
    - Low level card electricity control
    - Adapted taps
- Walk in showers (no step) are available in selected rooms
- In room telephone has an indicator light

Lounge / Lobby

- Variety of seating with sofas and armchairs
- Coffee tables
- No steps from bedrooms or carpark
- Door opening 155cm
- Wheelchair manoeuvrability
- Lighting is medium
- Background music is at a low level

Toilets

- Ground floor and 1st floor
    - Low level sink
    - Adapted taps
    - Wheelchair manoeuvrability
    - Handrails
    - Height adjusted fixtures and fittings
    - 90cm door opening

Dining room

- Variety of seating including chairs with arms
- Wheelchair manoeuvrability
- No steps from bedrooms or carpark
- Door opening 110cm
- Full table service available for food and drink on request
- Some chairs are permanently fixed
- Table heights are 72cm
- Menus
    - Clearly written
    - Contrasting colours
    - Not in braille
    - Large print available