

THE CONNECTED TOOLKIT FOR ADULT SOCIAL CARE

Better conversations. Defensible decisions. Continuous learning.

A connected framework for Adult Social Care – linking people, practice, funding and insight across the whole pathway.

Built with councils. Proven in practice.



! THE CHALLENGE

Adult Social Care is under sustained pressure

Councils face rising demand, increasing complexity, workforce challenges and growing expectations around assurance, outcomes and financial sustainability.

The challenge is not a lack of commitment or expertise. It is fragmentation.

When assessment, funding and insight sit in separate processes:



Decisions become harder to explain – and harder to defend under scrutiny.



Learning becomes harder to share across teams and the wider system.



Prevention becomes harder to identify before needs escalate.

One connected framework, end to end

A modular, connected framework that supports better conversations, more consistent funding decisions, and clearer insight across the Adult Social Care pathway. It works in two connected halves:



Connected Community & Practice

Front door, assessment, eligibility and review.

- ✓ Capture each person's story once, across the journey
- ✓ Strengths-based conversations with people and carers
- ✓ Clearer, more consistent eligibility decisions



Connected Funding & Insights

Linking assessed need, funding decisions and system learning.

- ✓ Indicative budgets aligned to assessed need
- ✓ Transparent funding rationales, less reliance on panels
- ✓ Benchmarking and shared learning across councils



Built into your case management system, so practitioners work in one place, not two.

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As we move towards social care reform, we need to ensure our systems are able to meet our changing and developing needs. By choosing the Connected Toolkit, we aim to have a clear and more open resource allocation system for all. It also gives reassurance and speed to social workers and other professionals, because they have a tool which provides consistency and demonstrates clarity to customers.

Service Improvement Officer

Oxfordshire County Council

Better conversations. Better outcomes.



Conversations carry forward. Every one more meaningful than the last.

A person's story is captured once and built on through assessment, planning and review – so practitioners spend their time responding, not repeating.



Connected Community

A supportive front door and earlier help.

- ✓ People heard early, in their own words
- ✓ Strengths and community support recognised first
- ✓ The right help, before needs escalate



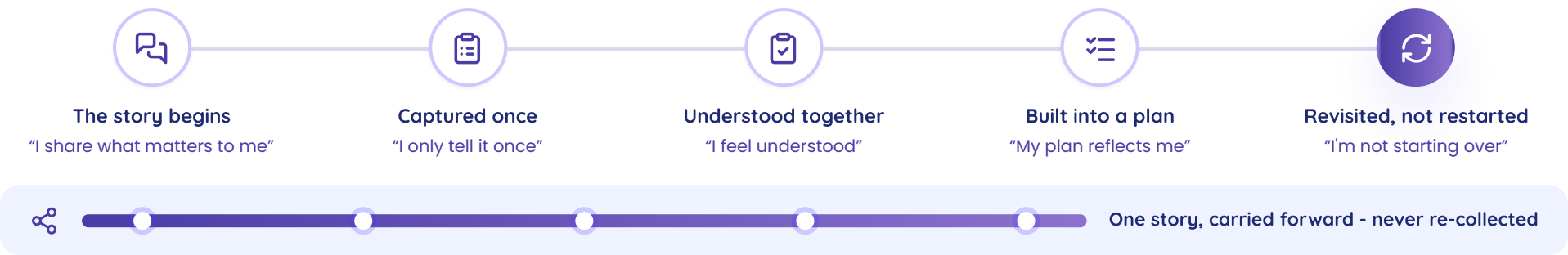
Connected Practice

Strengths-based assessment and planning.

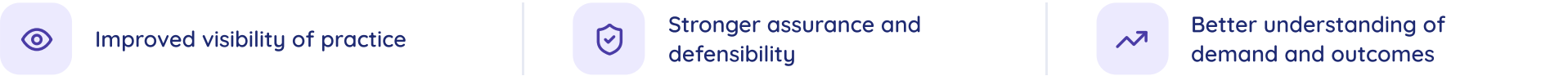
- ✓ Strengths-based assessments
- ✓ Clear eligibility reasoning
- ✓ Support planning linked to assessed needs
- ✓ Consistent practice across teams
- ✓ Professional judgement supported, not replaced

ONE STORY. ONE CONNECTED JOURNEY.

How a person's story moves through the pathway - captured once at the front door, and built on at every step.



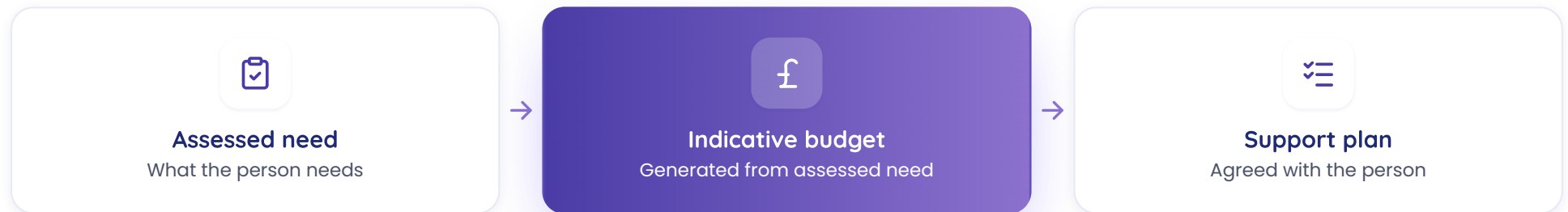
WHY LEADERS CARE



One shared story. Defensible decisions.

Connected Funding helps councils make funding decisions that are transparent, consistent and easier to explain – by linking indicative budgets directly to assessed need. Not just a budget calculator, but a framework for defensible decisions.

FROM ASSESSED NEED TO INDICATIVE BUDGET



Within 5%

Indicative budgets land **within 5% of the actual cost of care** – accuracy that gives practitioners and leaders confidence in every decision.

Built to withstand scrutiny

Every allocation is transparent, consistent and auditable – a clear rationale that holds up to everyone who needs to understand it.



People & carers

Clear decisions they can understand and trust



Finance teams

Consistent, evidenced spend



Auditors

A traceable rationale for every allocation



Regulators

Assurance, ready for inspection

BETTER OUTCOMES FOR PEOPLE

Clarity

Personal budgets and direct payments people can understand, trust and challenge appropriately

BETTER DECISIONS FOR PRACTITIONERS

Faster

Less reliance on routine panels; quicker move from assessment to support planning

GREATER ASSURANCE FOR LEADERS

Defensible

Consistent application across teams, evidenced and auditable end to end

See the pressures before they arrive

Connected Insights helps councils understand future demand, cost pressures and service risks – from the information they already hold.



Questions leaders can answer with confidence

- 1 Where is preventative intervention going to be most effective?
- 2 What do we need to commission for in the next three years?
- 3 Where is spending rising fastest - and why?
- 4 Which communities are at risk of escalating need?
- 5 What are the highest-performing councils doing differently?

BETTER OUTCOMES FOR PEOPLE

Prevention

Needs identified earlier, so support can be preventative

SMARTER PLANNING FOR SERVICES

Foresight

Resources and commissioning aimed at emerging demand

GREATER ASSURANCE FOR LEADERS

Evidence

Strategic decisions grounded in population-level data

What could you do with the population intelligence hidden in your assessments?



Anticipate need

Target support to the neighbourhoods where it's heading.



Understand spend

See where costs are rising and what's driving them.



Strengthen practice

Identify variation across teams and see what good looks like.



Act earlier

Commission and plan for the communities under most pressure.

ACCELERATOR · FAST ROUTE TO VALUE

Insight from day one.

Accelerator analyses the assessment data you already hold – giving you immediate visibility of needs, demand, spend and emerging pressures without any new data collection.

- ✓ No new data collection
- ✓ No lengthy implementation
- ✓ Faster access to population intelligence



Become an early adopter

Rolling out in the coming weeks — be among the first councils to go live

info@imosphere.co.uk

Working with councils for over 30 years

110,000+

Adult Social Care decisions supported annually

£3bn

Potential savings identified nationwide

5%

Budget estimates within actual costs

25%

Fewer new support requests

50%

Fewer care planning delays

1 in 4

Working with **1 in 4 local authorities** across Adult Social Care and SEND

Confidence by design

Designed alongside councils to support better conversations, defensible decisions and continuous learning.



Better conversations

Strengths-based practice and better outcomes.



Defensible decisions

Connecting assessment, funding and assurance.



Continuous learning

Everyday practice into population insight.



Confidence in change

Built with councils, proven in live practice.

BUILT WITH COUNCILS



Co-designed with practitioners and leaders



Shaped by a national customer community



Continuously strengthened through shared learning

ASSURANCE & COMPLIANCE



Care Act aligned



CQC assurance ready



Embedded in Mosaic & System C



UK-hosted & GDPR compliant

Built with councils. Trusted by councils.

Supporting local authorities for almost 35 years – a growing community shaping better outcomes together.

**Barking &
Dagenham**



DERBYSHIRE
County Council



 **Herefordshire
Council**



We chose Imosphere's tools because of their strengths-based approach, which prioritises preventative care options and seamlessly transitions to follow-up assessments when necessary.

Business Implementation Officer
Nottingham City Council

1 in 4

local authorities use
Imosphere across **Adult
Social Care and/or SEND**



+ many more local authorities across
England

CONFIDENCE BY DESIGN

Speak to our Adult Social Care experts.

Explore how the Connected Toolkit can support better conversations, defensible decisions and continuous learning across your council.

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Scan to start a conversation