

# CraftBase Privacy Policy

CraftBase is deeply committed to maintaining your company's privacy and data secure. If there are any questions or concerns, please do not hesitate to reach out to [jrlatta@craftbase.ai](mailto:jrlatta@craftbase.ai) or [greg@craftbase.ai](mailto:greg@craftbase.ai).

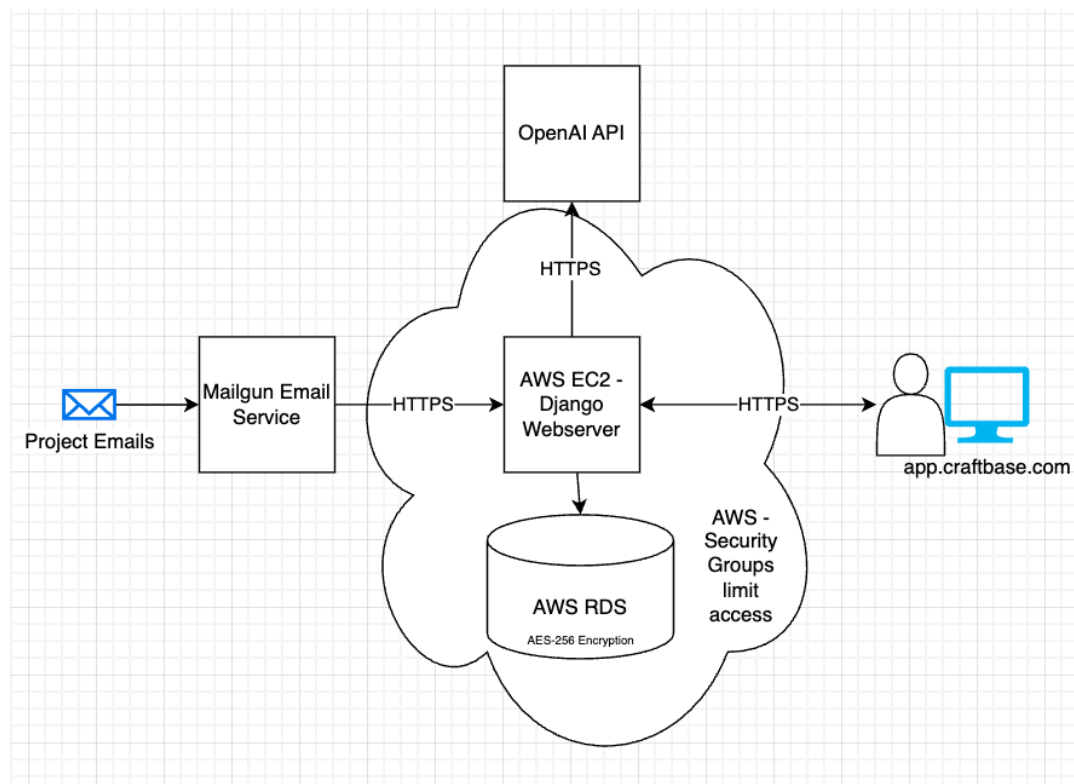
CraftBase handles customer project email data, tasks, reports, and other AI-generated content. We encrypt all customer data using industry standard AES-256 Encryption at rest and HTTPS/TLS for in transit.

We never share your private information with unauthorized third-parties or sell your data.

We retain your data as long as is necessary to provide our services to you. If you would like us to cease all of the described uses of your personal data, you may delete your account at any time by sending us an email.

Per OpenAI's statements on their business API usage, they do not train on the data being sent to the API. They claim all data is deleted after a short retention period.

## Architecture Overview



## Services

- Amazon Web Services
  - Web server hosting & database
  - EC2 Ubuntu - running an Nginx - Gunicorn - Django stack
    - HTTPS/TLS encryption in transit
  - RDS - Postgresql
    - AEC-256 Encryption at rest
  - Security Group defined for the EC2 and RDS services.
  - Multifactor authentication enabled
  - [To learn more about AWS privacy & security](#)
- OpenAI API
  - Make LLM API calls
  - SOC 2, AEC-256
  - OpenAI enterprise privacy policy. They do not train their models on the business data by default
  - [To learn more about OpenAI privacy & security](#)
- Mailgun
  - Powers the project email handling.
  - This is the email service used by over 150,000 companies
  - SSAE-16 SOC 1 & 2 HIPAA, ISO2700, SOC Type II, GDPR compliant
  - To learn more about Mailgun [privacy](#) and [security](#)