FORTRESS
SECURITY RISK MANAGEMENT
FULCRUM IT PARTNERS

SERVICE BRIEF

Citadel: The Superior Risk Management Solution

Intelligent, Practical, and Affordable Cybersecurity
Granting Access to Superior Cyber Insurance

As cyber-attacks increase in frequency, sophistication, and severity, companies are seeking a best-in-class, comprehensive and integrated protective solution. Citadel provides robust security for your endpoints—including desktops, laptops, mobile devices, and servers—against advanced and persistent cybersecurity threats. Utilizing a centralized management system, Citadel seamlessly integrates with your organization's network to monitor, investigate, and respond to potential threats in real-time.

Citadel has advanced AI powered capabilities that allow it to continuously scrutinize files, processes, and system activities for any type of suspicious behavior, effectively preventing malware from infiltrating your systems.

With our expertly manned 24/7/365 Security Operations Center (SOC), we can immediately flag and respond to suspicious activities, ensuring rapid and effective threat mitigation.

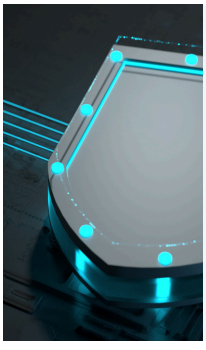
Citadel also provides a centralized inventory of all devices and installed software while enabling cyber hygiene and patching efficiency. It helps to orchestrate an organization's Windows OS strategy including the migration of the environment (Windows 10 to 11).

Citadel data uniquely integrates with our proprietary risk assessment platform which assesses high-fidelity security data and produces risk metrics to deliver cyber insurance rates via our Insurance Partners.

Here's what Citadel offers:

SENTINEL
Managed Endpoint Detection & Response

Beyond basic malware protection, it delivers comprehensive endpoint security with advanced detection and automated response, a robust two-way firewall, and intrusion detection mechanisms.

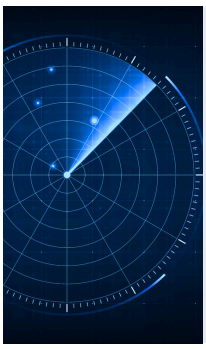


THREAT INTELLIGENCE

Continuously monitors global threats and the client's external security posture to identify risks, including investigations, risk prioritization, and recommendations to enhance security and reduce the attack surface.

VIGILANT
Cyber Hygiene

Automates high-efficacy OS upgrades and patching for Microsoft, Linux, Mac, and 100+ third-party apps. Efficiently deploys to every device with single-pane of glass management & monitoring of all devices.



RISK ASSESSMENT PLATFORM

Purpose built for seamlessly expediting client's insurance applications via proprietary data engine that processes client's high fidelity security data to validate their cyber insurability.

Citadel Key Benefits

SENTINEL

Managed End Point Detection & Response

- Reduce the cost and time required to manage and protect your devices
- Devices managed and monitored 24/7/365 by our Security Operations Center
- Centrally protect devices that are non-domain joined or off-corporate network with enterprise class protection including signature, heuristic, behavioral, and root kit detection
- Receive real-time incident and alerts monitoring
- Rule-based system behavior and application blocking
- Monthly reporting and Real-Time Dashboard for security events
- AI detection is trained on MITRE ATT&CK framework

THREAT INTELLIGENCE

- Threat Intelligence: Continuous monitoring of global threat landscapes to identify emerging risks
- Dark/Deep Web scanning and monitoring to identify exposed systems, credentials and data, threat actor discussions, and black markets (*up to 5 client key words)
- Expert Analysis:Intelligence investigations, identification and prioritization of potential risks
- Actionable Insights: Recommendations for enhancing security posture and reducing attack surface

VIGILANT

Managed Cyber Hygiene

- Cost-effective, managed approach to protect and update endpoints & servers (Windows, Linux, Mac)
- Enables internal resources to focus time on strategic initiatives to run the business, vs. managing patches
- Timely patching of over 100 software with single pane of glass visibility
- Consistently patched and rebooted devices increase security and compliance (Windows, third-party, web browsers)
- Windows Operating Systems update management - supports Windows 10 to Windows 11 migration
- 24/7/365 monitoring. Centralizes management & reporting
- Comprehensive discovery and inventory of devices and software
- Conserves bandwidth consumption to support remote environments

RISK ASSESSMENT PLATFORM

- Proprietary Risk Assessment Platform
- Analyzes and processes in-depth, high-fidelity security data
- Provides risk assessment metrics discretely to accredited insurance partners
- Streamlines the process for clients to obtain cyber insurance
- Work with a licensed broker to unlock cyberinsurance premiums
- Data is confidential and validated by Fortress cybersecurity experts

Strengthen your cybersecurity posture with Citadel, a comprehensive and integrated solution that substantially reduces your organization's risk profile.