

DataQI

The future of Enterprise Intelligence

Assistant FAQs

Enterprise-Grade Generative AI, Built on Unified Intelligence

Product FAQs

What is DataQI Assistant?

- ✓ A secure, enterprise-ready generative AI platform enabling tailed AI assistants.

What use cases does it support?

- ✓ Intelligent search, document generation, insights, retrieval, and more.

How is it different from other AI tools?

- ✓ DataQI Assistant is an enterprise-ready AI tool that offers flexible deployment options, including on-premise or in the cloud, supports multiple AI models, and integrates directly with enterprise applications and data.

How are assistants configured?

- ✓ Each assistant is role-specific with custom prompts, tone, access, control, and LLM.

Technical FAQs

Can we deploy this entirely within our infrastructure?

- ✓ Yes, supports SaaS, self-hosted deployments with optional on-site install

Does it support SSO Integration?

- ✓ Yes, works with Entra ID, Okta, Ping (SAML/OIDC)

Is the data encrypted?

- ✓ Yes. TLS 1.2+ in transit, AES-256 at rest. On-premises inherits your encryption policy.

Does it support RBAC?

- ✓ Yes. RBAC out of the box.

What LLMs are supported?

- ✓ Open AI (GPT-1, 3.5), Meta LLaMA, offline-compatible models.

Can we bring our own models?

- ✓ Yes, subject to compatibility.

Prompt engineering?

- ✓ Configurable templates, fallback logic, and context injection.

Data ingestion methods?

- ✓ APIS, connectors, file watchers.

Support for delta updates?

- ✓ Yes. Automatic change detection and full re-indexing of ingested data.

Structured vs unstructured data?

- ✓ Supports both.

Connects to custom APIs?

- ✓ Yes. Custom connectors available.

Indexing performance?

- ✓ Up to 100GB/hr. Scales with hardware.

How are self-hosted updates delivered?

- ✓ Delivered via offline bundles quarterly or on-demand.

Is there a Headless API?

- ✓ Yes. Full REST API available.

Admin dashboard?

- ✓ Yes. Usage performance, and system metrics included.

What is NVINGEST and how does DataQI use it?

- ✓ NVINGEST is NVIDIA's accelerated ingestion framework. DataQI can leverage NVINGEST to rapidly ingest and index large datasets at scale with hardware-optimized performance.



Customer FAQs

What is DataQI Assistant?

- ✓ An enterprise-grade generative AI platform that allows you to build private, customized AI assistants.

What can I use it for?

- ✓ Search, summarization, drafting, automation – all using your data.

How is it different from ChatGPT or Copilot or Gemini?

- ✓ Fully private, customizable, deployable on-prem, with deep system integrations.

Where is my data stored?

- ✓ You choose: SaaS or on-prem. No external exposure with on-prem.

Is it compliant?

- ✓ Yes. GDPR, HIPAA, and more – built for regulated sectors.

What systems can it connect to?

- ✓ 150+, including SharePoint, Google Drive, SQL, file shares, and custom system.

Can we tailor assistants per team?

- ✓ Yes. Each assistant has its own behaviour, tone, access level, and model.

Is the data kept updated?

- ✓ Yes. Automated re-indexing keeps everything fresh.

Do we need technical skills?

- ✓ No. Our onboarding team handles the setup with AI Assistant support included

What documents can it create?

- ✓ SOPs, contracts, patient notes, HR letter, anything with a template + data.

What support is available?

- ✓ 24/7 AI Assistant and ticketing for 5 administrative users.

What's the uptime guarantee?

- ✓ SaaS: 99.8% SLA with credits. Self-hosted: subject to hardware.