

AI-Powered IT Customer Support Assistants

Empowering IT teams to instantly access real-time, context-aware answers from existing policies, processes, and technical data to drive faster, more informed decision-making across the organization.

Automated document generation, intelligent search and chat to enable:



**Reduce Ticket
Volume**



**Policy
Compliance**



**Enhanced
Troubleshooting**

Drive faster, smarter IT operations with DataQI Assistant



**Built for
Enterprises**

**Flexible
Deployment**

Secure by Design



Pre-Built IT Customer Support Assistants



Device Inventory Assistant

Uses asset database to identify, locate, and track assigned devices and support history

Intelligent Search

"What is the warranty status on asset ID#284?"



Knowledge Base Article Assistant

Generates consistent support articles using resolved tickets & technical documentation to speed up self-service

Document Generator

"Create an article on fixing VPN connection on Windows 11"



IT Knowledge Assistant

Searches across SOPs, runbooks, and past tickets to provide fast, policy-aligned resolutions

Instant Chat

"What's the approval process for non-standard software requests?"

**With 25+ more pre-built assistants ready to deploy across
Intelligent Search, Document Generator & Instant Chat**



Privacy First

Data stays private to ensuring compliance and security



Accurate Outputs

Precision outcomes based your organizational data and defined guardrails.



Competitive Pricing without Compromise

More features at a lower cost than other leading Gen AI platforms.

Connects to Leading IT Applications



Power IT Solutions Productivity with 150+ Available Enterprise Connections