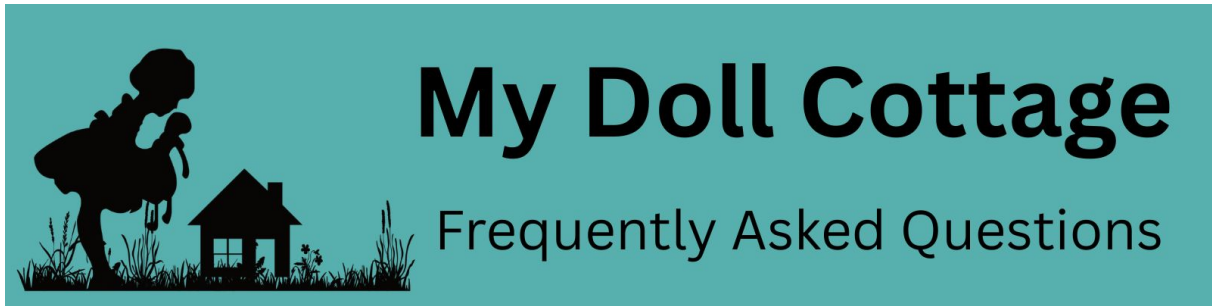




Welcome to My Doll Cottage Museum.

Whether you're planning a visit, considering donating or selling a doll or toy, or researching an item in your collection, we've answered some of our most frequently asked questions below.

If you cannot find the information you need, please contact us or complete our Museum Enquiry Form.

1. Visiting My Doll Cottage Museum

Where is My Doll Cottage Museum located?

My Doll Cottage Museum is a privately operated museum located in Leschenault, near Australind and Bunbury in Western Australia.

As the museum is situated on private property, location and arrival instructions are provided when your appointment is confirmed.

Is the museum open to the public?

Yes! We welcome visitors who would like to explore our collection of dolls, toys and childhood treasures.

However, the museum does not operate with regular public opening hours. All visits must be arranged in advance.

Do I need to make an appointment?

Yes. All visits are by appointment only.

We offer flexible viewing times and will do our best to accommodate your availability.

How do I arrange a visit?

Please text Sharon on **0438 925 564**, including your name, preferred dates and times, and the number of people wishing to visit.

Alternatively, you can select *Arrange a Viewing* on our [Museum Enquiry Form](#).

How much does it cost to visit?

Entry is by gold coin donation per person.

Your contribution helps support the ongoing care and preservation of the museum's collection.

Can I telephone to arrange a visit?

We kindly request that initial enquiries be made by text message.

Due to the large number of unsolicited telephone calls we receive, we are generally unable to answer calls from unknown numbers.

If you would prefer to speak by telephone, please mention this in your text message and request a return call.

Can I visit without an appointment?

Unfortunately, we cannot accommodate unannounced visits.

Please ensure your appointment has been confirmed before arriving.

Can children visit the museum?

Yes! Children are welcome to visit and discover toys and dolls from different generations.

We ask that children remain supervised by a responsible adult throughout their visit to help protect the collection.

Can I take photographs during my visit?

Please ask Sharon before taking photographs, as some items or displays may have particular requirements.

Can I bring a doll or toy to show you?

If you have an item you would like to discuss, please mention this when arranging your appointment.

For donations, sales or research enquiries, we ask that you complete our [Museum Enquiry Form](#) before bringing anything to the museum.

How long should I allow for my visit?

The time needed will depend on your interests and how much of the collection you would like to explore.

If you have particular areas of interest, please mention these when arranging your visit.

Can I arrange a group visit?

Yes, group visits by prior arrangement.

Please contact Sharon by text message with the approximate number of visitors and your preferred dates so suitable arrangements can be discussed.

Further reading: [\[Visiting My Doll Cottage Museum\]](#)

2. Donating Dolls and Toys

Does My Doll Cottage Museum accept donations?

We welcome enquiries about possible donations of dolls, toys and related historical artefacts.

Each offer is considered individually, taking into account its relevance to the museum's collection, condition, history and available space.

Unfortunately, we cannot accept every item offered.

What types of items may be of interest?

Dolls, toys, accessories, clothing, packaging, photographs, catalogues and other objects associated with childhood and play may be relevant to our collection.

Please contact us with details before arranging to send or deliver any items.

Do donated items need to be in perfect condition?

Not necessarily. Signs of age, wear and previous repairs can form an important part of an artefact's history.

Please describe any damage, missing parts, alterations or repairs and provide clear photographs.

Can I donate an entire collection?

Yes. Please provide an approximate number of items, a general description of the collection and photographs where possible.

An overview photograph and a brief list can be particularly helpful.

What happens to an item after it is donated?

Accepted items may be documented, photographed, researched, cared for and considered for display or educational use.

Acceptance does not guarantee permanent display. Any specific arrangements can be discussed before a donation is finalised.

Will my family's history be recorded with the item?

We value information about previous owners, where an item was purchased, how it was used and any family stories associated with it.

Please share whatever history you know, even if some details or dates are approximate.

How do I offer an item for donation?

Complete our [Museum Enquiry Form](#) and select *I'd like to donate an item*.

Submitting an enquiry does not guarantee acceptance of a donation.

3. Selling Dolls and Toys

Does My Doll Cottage Museum purchase dolls and toys?

We welcome enquiries from people wishing to offer dolls, toys or related collections for sale.

Whether we are able or wish to purchase an item depends on its relevance to our collection and our circumstances at the time.

Submitting an enquiry does not guarantee an offer to purchase.

How do I offer an item for sale?

Complete our [Museum Enquiry Form](#) and select *I'd like to sell an item*.

Please provide a description of the item, its approximate age, condition, known history, photographs and your asking price.

Does the museum purchase entire collections?

You are welcome to offer an entire collection for consideration.

Please include the approximate number of items, their general condition, representative photographs and whether you wish to sell the collection together or individually.

Can you tell me how much my doll or toy is worth?

The value of a doll or toy can depend on factors including its manufacturer, age, rarity, condition, originality and collector demand.

For general information about these factors, please read our article *How Much Is My Doll Worth?*

Do you provide formal valuations?

No we do not. However read the blog which shows you how we determine the value of our items. [What is my Doll Worth?](#)

4. Research and Identification

Can My Doll Cottage Museum help identify my doll or toy?

You are welcome to [submit a research enquiry](#) about a doll or toy.

Please provide as much information as possible, including photographs, measurements, manufacturer's markings and any known history.

Our ability to assist depends on the information available and our current research commitments.

Can I request historical information about an artefact?

Yes. Please explain what you would like to research and include any known names, dates, markings, photographs or links to relevant museum collection pages.

Research assistance depends on available information and museum resources.

Why can't I identify my doll or toy from its markings?

Not all historical dolls and toys were manufactured with permanent identifying marks.

Some carried paper labels, printed stamps or markings on packaging that have since disappeared. Others may have been altered or repaired over time.

Identifying an artefact may require research into its materials, construction, manufacturer and history.

Will you always be able to identify my doll or toy?

Unfortunately, not every enquiry will lead to a definite identification.

Historical records may be incomplete or unavailable, and some artefacts may have lost their original identifying features.

Where possible, research may help narrow down the item's likely origins or age, even when a definite manufacturer cannot be established.

5. Photographs and Provenance

What photographs should I provide?

Where possible, include clear, well-lit photographs showing the complete item from the front and back, close-ups of manufacturer's markings or labels, original clothing, accessories and any damage.

For larger collections, an overview photograph is a useful starting point.

Further reading: [\[How Much Is My Doll Worth?\]](#)

Why do you ask about an item's history?

The history of an object, also known as its provenance, can provide valuable information about its age, origins, previous owners and historical significance.

Even simple family memories may help us research an item or preserve information that might otherwise be lost.

Further reading: [\[Why Is the History and Provenance of a Doll or Toy Important?\]](#)

What if I don't know how old my doll or toy is?

That's fine. You can provide an approximate age or simply state that you don't know.

Please let us know if a date is uncertain rather than presenting it as confirmed information.

What if I don't know anything about its history?

You can still submit an enquiry. We understand that many historical dolls and toys have lost their original ownership records.

Please share whatever information you do know, even if it seems insignificant.

What if my information is based on family memories?

Family memories can provide valuable clues and starting points for research.

Please let us know whether information comes from personal knowledge, family recollections or written documentation.

This helps us distinguish between documented history and details that may require further investigation.

6. Contacting My Doll Cottage Museum

How do I contact the museum?

For donations, selling, research and viewing enquiries, please use our [Museum Enquiry Form](#).

For other general enquiries, you can email admin@mydollcottage.com.

What information should I provide?

Our Museum Enquiry Form requests your name, email address and location (town and country), followed by questions relevant to your enquiry.

For dolls and toys, useful information includes the number of items, approximate age, description, condition, photographs and any known ownership history.

How long will it take to receive a response?

My Doll Cottage Museum is managed by a small team alongside our ongoing collection, research and museum activities. Response times may vary depending on the nature of your enquiry and the research required.

We appreciate your patience while we review the information provided.

Can I send or deliver an item directly to the museum?

Please do not post, deliver or leave items at the museum without making prior arrangements.

Submitting an enquiry does not guarantee acceptance or purchase of an item.

Can I use photographs or research from your website?

Please contact us before reproducing museum photographs, research or other website material.

Explain what you wish to use, where it will appear and whether the intended use is personal, educational or commercial.

Third-party rights may also apply.

How can I keep up to date with the museum?

You can follow our website and social media pages or subscribe to our newsletter for updates about the collection, historical discoveries, research, publications and museum news.

Newsletter subscriptions are separate from museum enquiries.

Still Have a Question?

If you cannot find the answer you're looking for, or would like to offer a doll, toy or collection for donation, sale or research, please complete our [Museum Enquiry Form](#).

Thank you for supporting My Doll Cottage Museum and helping us preserve the objects, memories and stories of childhood for future generations.

