



June 24, 2024

Dear Valued Customer,

This letter is to inform you that effective August 1, 2024, Duro® Hilex Poly, LLC ("Duro Bag") will implement a price increase of five percent (5%) on any purchase orders received on or after August 1, 2024.

All orders for stock and custom items received on or after August 1st will be at the new price, including end-user contracts. A detailed price list reflecting the increase will be sent to you within five to seven business days.

Purchase orders received prior to August 1, 2024 that are for immediate shipment will not be subject to the price increase, provided that such orders are in line and consistent with your prior 4-week usage order quantity.

The necessity of our price increase is the result of a combination of factors. Our suppliers have imposed immediate price increases on the raw materials we purchase from them which align with prices reported in the RISI index tracking metrics in the pulp and paper industry. Further driving the higher prices passed along to us, suppliers have noted reductions in mill capacity contributing to tightening supply coupled with their rising transportation costs.

Duro Bag values your business, and, as always, appreciates your understanding and support as we strive to serve you. Please contact your sales representative with any questions.

Best Regards,

A handwritten signature in blue ink, appearing to read "Avijit Varma".

Avijit Varma
Vice President
Pricing & Commercial Strategy

cc: Rick Brown
Senior Vice President, Sales

Novolex Holdings, LLC, 3436 Toringdon Way Suite 100, Charlotte, NC 28277

BAGCRAFT® DE LUXE® DURO® ECO-PRODUCTS® HERITAGE® HILEX®
POLAR PAK® SHIELDS® WADDINGTON® NORTH AMERICA WADDINGTON® EUROPE