



June 23rd, 2026

Subject: Shipping Surcharge Notification

Dear Valued Customer,

We appreciate your continued partnership.

To maintain transparency in a rapidly changing logistics environment, please note that a **shipping surcharge will be applied as a separate line item on all orders shipped on or after August 1, 2026.**

This adjustment reflects ongoing volatility across the global supply chain, including:

- Fluctuating ocean freight and carrier surcharges
- Limited vessel capacity and shifting shipping conditions
- Increased domestic transportation and delivery costs
- Broader cost pressures impacting materials and logistics

At this time, the exact surcharge applicable to shipments after August 1, 2026, remains undetermined. As we approach your scheduled ship date and finalize the associated freight arrangements, we will communicate the applicable surcharge in advance.

Rather than embedding these changes into product pricing, we have chosen to apply a clearly defined surcharge. This approach allows us to adjust or remove the fee as market conditions stabilize.

If you have any questions or would like to review your order or delivery schedule, please contact your sales or customer service representative.

Thank you for your understanding and continued support.

Sincerely,

Tim Koester

Tim Koester
President, North America

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