TRANSPORTATION SURCHARGE NOTICE

Dear Valued Customer,

Diamond Chemical remains committed to providing our customers with high-quality products, dependable service, and competitive pricing.
Over the past several months, we have experienced continued increases in transportation and freight-related costs. Higher carrier rates, fuel expenses, insurance costs, driver and labor expenses, and other logistics-related charges have increased the cost of delivering products to our customers.

While we have worked diligently to absorb these increases through operational efficiencies and carrier negotiations, the magnitude of the additional costs makes it necessary for us to implement a **Transportation Surcharge**, effective **October 1, 2026**.

The surcharge will be **3% of the shipment value** and will appear as a separate line item on applicable invoices.

By identifying the transportation surcharge separately rather than incorporating these costs into our base product pricing, we can maintain greater transparency and retain the ability to review and adjust the surcharge as transportation market conditions change.

We recognize that any cost increase affects our customers, and this decision was made only after careful consideration. We will continue working aggressively with our transportation partners to control freight costs while maintaining the service levels and delivery reliability you expect from Diamond Chemical.

We sincerely appreciate your business, partnership, and understanding. Your Diamond Chemical representative is available to discuss the surcharge or answer any questions regarding its application to your account.

Sincerely,

John M Hurban
SVP Sales and Marketing
Diamond Chemical LLC