October 1, 2026

Dear Customers,

As Novolex (legacy Pactiv) advised you before the sale of their fluted cup division to Sun America, the paper grade used in their food service baking cups was discontinued in Q1 2026. The sole North American manufacturer of that grade exited the market to reallocate capacity to other specialty papers. This is an industry-wide supply change, not a sourcing decision on our part.

Over the past several months, we worked through the remaining inventory and converted to the new grade. We held pricing steady throughout that transition to keep disruption to a minimum for you and your customers.

The grade change comes alongside continued increases in raw materials, packaging, freight, and labor. We absorbed as much of that cost as we could, which is why the adjustment is limited to the increase below.

Sun America will be implementing the following increase as of November 1, 2026:

- **Food Service Baking Cups: 8%**

Orders currently in-house, placed at normal purchasing quantities, and confirmed to be shipping on or before **October 31, 2026**, will be honored at current pricing. Orders shipping on or after **November 1, 2026**, will reflect the new pricing.

We appreciate your business and we know a change like this affects your planning. If you have questions about your specific items or timing, please reach out to our customer service and sales team.

Sincerely,



Joel A. Porrini
Vice President, Sales

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