



2026 Zing Zang Championship Court

Ticket Lottery Frequently Asked Questions

What tickets are included in the lottery?

All tickets for the Zing Zang Championship Court will be sold by lottery. All tickets are for general admission – non reserved, bleacher seating.

No ticket is required to enter the East Naples Community Park venue. There you can watch matches on 60 courts. There is a \$10 daily parking fee and a weekly pass for \$60, with proceeds going to the Kiwanis Club's Christmas in July program for at-risk children. All parking pass purchases will be by credit card only.

What is the schedule of events?

The event schedule can be found at www.usopenpickleball.com .

Are pets allowed in the Championship Court?

No, pets are not allowed to enter the Championship Court area except for registered service animals. Pets are welcome in the other venue areas.

How does this lottery process work?

You will use the online form to request tickets for the days and quantity you desire. Once the request window closes at Midnight EST on Thursday, February 5, 2026, each person will be assigned a random lottery number for each day requested. Tickets will be allocated based on your place in the lottery. Each session is a separate lottery. Requesting tickets for days you do not intend to purchase will NOT

increase your chances of winning. Lottery winners will be notified by email from Spirit Promotion/US Open Pickleball and a text message from US Open Pickleball. The email and text message will contain a link to an invoice covering the tickets that were allocated to you. We are using Stripe as our payment processor.

Does requesting tickets for more days help my chances of winning?

Absolutely not, every day is a separate lottery so requesting tickets for days you do not intend to use will not increase your odds of winning. In fact, if you win tickets for any day you do not want to attend, you will be forced to purchase those or forfeit all tickets on an invoice.

Will my ticket request be fulfilled in full?

Hopefully, but keep in mind there will be a separate lottery for each of the 8 sessions. Based on the demand for these tickets, we cannot guarantee that your request will be fulfilled in full. We will allocate your request as completely as possible.

Can I pick and choose which tickets on the invoice I purchase?

No, we allocated available tickets based on your request. We acknowledge your invoice may not be for everything you requested, but we allocated all that was available. **You must either pay for all tickets on the invoice or elect not to pay the invoice, which will result in releasing all tickets allocated.** Once you elect not to pay an invoice, you will be removed from any future ticket allocations for this year. There will be no exceptions. If you want only some of the tickets on your invoice, we suggest you purchase all tickets and then sell or gift the ones you will not be able to use – refer to the Ticket Transfer subject below.

Is there a payment deadline?

Yes, payment must be made by the deadline time printed on the invoice – 48 hours from the time email containing invoice was sent. The invoice will automatically be cancelled at this time.

If I elect to not purchase tickets, will I remain in the lottery for other days I requested?

No, once you miss a payment deadline, we will remove your ticket request from further consideration.

What happens if I fail to pay for allocated tickets before the payment deadline?

The invoice will automatically be cancelled, so payment will not be allowed. You will lose your opportunity to purchase any ticket for this year. The tickets allocated to you will be given to the next person on the lottery list. We are sorry, but we will not be able to make any exceptions to this deadline.

Will I receive more than one invoice for tickets?

Possibly, we will allocate tickets, and issue invoices based on the tickets we have available. If additional tickets become available due to someone deciding not to purchase their allocated tickets, you may receive a subsequent invoice if we are able to allocate you additional tickets. We will continue with lottery rounds until all tickets have been purchased.

How will I receive my tickets?

Once payment is received, you will receive an email from tickets@usopenpickleball.com containing your E-tickets. We will also send a text message alerting you to the email. You will receive one E-ticket for all tickets on the invoice. E-tickets must be exchanged for wristbands at the Ticket Center just inside the main venue entrance.

Are Tickets transferable?

Yes, they can be sold or gifted. However, once your ticket (wristband) is used to enter Championship Court, it will no longer be transferable.

You will receive one E-ticket listing each ticket you purchased on the invoice. If you decide to sell or gift the entire E-ticket, then just forward the E-ticket to the other party. If you need to sell or gift only part of your E-ticket, visit <https://ticket-transfer.usopenpickleball.com>. There you can transfer any portion of your E-ticket to another party or to multiple parties. You will need the unique Transfer Code printed on your E-ticket – do not share this code.

What are the key dates for the 2026 lottery?

- Sunday, February 1st - Lottery request window opens
- Thursday, February 5th - Request window closes Midnight EST
- Payments must be received by the cancel time printed on the invoice (48 hours from when invoice was created)
- Saturday April 11 - Ticket Center booth at the main venue entrance opens

What happens if I make more than one lottery request?

Only the latest request will be accepted.

Can I change my lottery request?

Yes, prior to the request window closing at Midnight EST February 5th, use the same web form to submit a corrected or changed request. Only the latest request you submit will be accepted. Changes after this date cannot be accepted.

Can I cancel my lottery request?

Yes, prior to Midnight EST February 5th simply create a new request with zero quantities for each day. If after this time, decline your tickets by not paying prior to the date and time printed on the invoice. The invoice will automatically be cancelled at the stated time and release your tickets.

If I decide not to purchase the tickets allocated to me, do I need to let you know?

No, your invoice will automatically cancel at the date and time printed on the invoice.

What happens if emails from the US Open go into my junk or spam email box?

We cannot be responsible for any missed payments due to lost emails. Please make sure to add tickets@usopenpickleball.com to your email contacts list. We will also send you a text message to alert you to important emails. You will also receive an email from Stripe, our credit card processor, with a link to your invoice.

What is your refund policy?

All sales are final. However, if we are unable to play any scheduled featured match on the Zing Zang Championship court for that day, we will refund the cost of that day's ticket, excluding the processing fee. In the event it is necessary to cancel Championship Saturday, April 18th, we will play TV matches on Sunday April 19th. Only if Saturday and Sunday are cancelled will there be a refund for Saturday April 18th tickets. All weather-related refunds will be automatically credited back to your credit card.

Can I change my email or mobile phone number after my ticket request has been made?

No, all communications from the event staff regarding tickets will be sent to the email and phone number used on the ticket request.

If I am not a lottery winner, will I be notified?

Yes, via our social media channels, but it will be the later part of the second week of February. We will continue to allocate tickets that are not purchased to the next lottery position until all tickets are purchased. We will update the lottery status on our Facebook page – Minto US Open Pickleball Championships.

Get your ticket requests submitted now.

You don't want to miss The Biggest Pickleball Party in the World!