

HOMETOWN



Hometown Pharmacy Specialty Services
Specialty Pharmacy
3200 New Columbia Road, Campbellsville, KY 42718

STAY WELL WITH US

Phone: 270-937-9008 | Fax: 270-937-9009

www.hometownspecialtypharmacy.com

Provider Satisfaction Survey

We value your insights and partnership. Please take a moment to complete this survey so we can improve how we support your patients and practice.

1. How would you rate the clarity and completeness of communication from our pharmacy staff?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

2. How timely are the responses you receive regarding prescription authorizations or clarifications?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

3. How satisfied are you with the ease of referring patients to our specialty services?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

4. How well does our pharmacy coordinate with your clinical team?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

5. How confident are you in the accuracy and safety of the medications dispensed?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

6. How would you rate the professionalism and courtesy of our pharmacy staff?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

7. How effective are our patient adherence programs and follow-up procedures?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

8. How well do our services meet the specialty care needs of your patients?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

9. Would you recommend Hometown Pharmacy Specialty Services to other providers?

Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

10. What feedback or suggestions do you have to help us improve?

Optional Contact Info (if follow-up is requested):

Name: _____ Practice: _____

Phone or Email: _____