

HOMETOWN



Hometown Pharmacy Specialty Services
Specialty Pharmacy
3200 New Columbia Road, Campbellsville, KY 42718

STAY WELL WITH US

Phone: 270-937-9008 | Fax: 270-937-9009

www.hometownspecialtypharmacy.com

Patient Satisfaction Survey

We value your feedback. Please take a few minutes to let us know how we're doing. Your responses help us improve the care and service we provide.

1. How satisfied were you with the professionalism of our staff?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

2. How satisfied were you with the timeliness of your prescription delivery?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

3. How clearly did the pharmacy explain your medication(s) and instructions?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

4. How easy was it to contact the pharmacy for questions or refills?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

5. How satisfied were you with the overall quality of care provided?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

6. Did the pharmacy team show respect and concern for your privacy?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

7. Was the billing and financial assistance process clear and fair?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

8. Would you recommend Hometown Pharmacy Specialty Services to others?

Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied

9. What did you like best about your experience?

10. What suggestions do you have for improvement?

Optional Contact Info (if follow-up is requested):

Name: _____ Phone: _____