

# *Vivo*Health PBM

*More than a PBM*

*For any size business*

*Flexible Infrastructure*

*More than a PBM*

*For any size bus*



**VIVO**health  
PBM



More than a PBM

For any size business

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We're a unique Pharmacy  
Benefit Manager that  
integrates a health network  
with a pharmacy network.

 *Our Mission*

To improve the health and well-being of our members by providing access to affordable and high-quality pharmacy benefits.

 *Our Promise*

Leverage a fully integrated health system to deliver a seamless and cost-effective experience for both clients and members.

# How ViVOHealth PBM delivers more

Choose the level of integration to fit your needs.

01

PBA

+ MEDICAL CLAIM ADMINISTRATOR

Pharmacy Benefit Administrator (PBA) for back-end claims.

ViVOHealth PBA is your claim administration solution.

ViVOHealth PBA works with an optional medical benefit third party administrator offering.

Our background as an integrated partner with a leading health network and pharmacy network allows us to create a Health System Coalition that works seamlessly for clients and patients.

*Join the ViVOHealth PBM Health System coalition by selecting one or more components of our offerings:*

NORTHWELL DIRECT (PROVIDER NETWORK)

VIVOHEALTH PHARMACY (PHARMACY NETWORK)

VIVOHEALTH PBM (PHARMACY BENEFIT MANAGER)

03

PBM

+ PHARMACY

+ MEDICAL CLAIM ADMINISTRATOR

ViVOHealth PBM integrates with VIVOHealth Pharmacy with an optional medical benefit third party administrator offering for streamlined pharmacy experience.

02

PBM

Pharmacy Benefit Manager (PBM) for full-service clinical programs administration.

ViVOHealth PBM provides comprehensive clinical and claim administration processes.

ViVOHealth PBA is your claim administration solution.

04

PBM

+ PHARMACY

+ HEALTH NETWORK

ViVOHealth PBM with full access to Northwell Health's extensive network of clinical providers with prescription fulfillment through our wholly-owned VIVOHealth pharmacies allows for greater financial control, streamlined communication, and improved patient experience.



## OUR CLINICAL PROGRAMS

# The right treatment, at the right time, at the right price.

We offer a wide range of clinical programs designed to improve medication adherence, manage chronic conditions, and promote better health outcomes.



## 8 seconds

average wait time to speak to a pharmacist



## 96%

first call resolution



## ViVOHealth is committed

to comprehensive clinical support for better outcomes.

*The ViVOHealth Promise*



Seamless Transition  
Award-Winning Service  
Clinical Support

See how ViVOHealth's new, innovative approach to pharmacy benefits management can help your organization achieve better healthcare outcomes.

[\(516\)-472-3490](mailto:vivo.pharmacybenefitservices@northwell.edu)

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PBM