




Developing Problem-Solving and Decision-Making Skills

Tools and Techniques for Smarter Decisions

Instructor: Mr. Khairil Hakma

LPD Course

 26th - 27th August 2025 (Tuesday & Wednesday)

 8.30 a.m. - 5.30 p.m.  Mode: Physical

 RM550.00 | RM1,850.00
(Early Bird - First 10) (Normal Price)

 Course conducted in English

 Mini Lecture and Interactive sessions



About This Course

Solving problems effectively requires more than just quick thinking — it demands a structured approach, critical analysis and the ability to think both logically and creatively. In today's fast-changing world, these are essential skills for professionals across all industries. This course is designed to help participants uncover the root causes of challenges, navigate cognitive biases and apply frameworks such as design thinking to develop practical, human-centred solutions. Through a blend of theory, real-life examples and hands-on activities, learners will sharpen their decision-making abilities and build the confidence to approach complex issues with clarity and purpose. By the end of the course, participants will be equipped to make informed choices, communicate their ideas effectively and drive meaningful results within their teams and organisations.



Target Participants

Working Adults and Lifelong Learners

Methodologies

- 1 Mini Lecture
- 2 Interactive Sessions

Learning Outcomes

At the end of this course participants should be able to:

- Explain the problem-solving process and practice the application of the IDEAL methodology.
- Identify the tools and required thinking skills in tackling problem-solving.
- Demonstrate Analytical Thinking skills and be able to interpret data to find the root cause of a problem.
- Formulate solutions using Creative Thinking skills and to compare them for the best selection.
- Justify why the solutions needs to be applied and be able to support these solutions methodically.
- Recognise the potential blocks and biases that can impede problem-solving and decision-making.

Sign Up for the Course