



Q1. Are your fragrances originals?

Yes, we guarantee all of our fragrances are original. If you ever have a doubt about any fragrance, feel free to use any online batch code checker! To do this, simply look at the bottom of the box and at the bottom of the bottle, ensuring that the numbers or codes are matching. Then, enter the information into the batch code checker and it will determine when it was manufactured. You can also call the manufacturer and check the batch code with them as well to ensure authenticity. We buy in bulk allowing us to pay less and share our savings with you.

Q2. Why do online and store prices vary?

We will occasionally run "In-Store Only" and "Online Only" discounts, but generally speaking, rates in-store and online will be the same. Price matching will not be available when the in-store pricing differs from the online pricing. When making a purchase online, you must pay the listed amount. When purchasing in-store, the specified shop price must be paid. No. Price. Matching.

Q3. Why are your prices so much cheaper than department stores?

We buy in bulk and are business-to-business. This allows us to pay less and share our savings with you so you can resell and start your own fragrance business!

Q4. How does your wholesale program work?

Anyone can purchase **Name Brand** fragrances at wholesale costs through our wholesale program. There is no recurring charge or monthly purchase requirement. Purchase as frequently or as infrequently as desired. A minimum purchase of \$150 is required before a transaction may be completed. This policy applies to both online and in-store transactions. Unless otherwise specified, all fragrances are sold individually at the listed price.

1. Online: Spend a minimum of \$150 on anything in our online store. This required amount must be met before checkout can be completed.

2. In-Store: The minimum purchase requirement of \$150 is required In Store. We also offer tiered discounts with extra savings the more you spend In-Store. Contact any of our stores for more information.



Interested in opening a wholesale account?

onboarding@laminadeoro.com

(951) 372-0877

Se Habla Espanol

1874 Tandem Way

Norco, CA 92860

Q5. What is the difference between EDT and EDP?

EDT or Eau De Toilette has a lower fragrance oil concentration than EDP's.

EDP or Eau De Parfum has higher fragrance oil content and lasts longer. This is why EDP is usually more expensive than EDT.

Q6. What is the difference between a tester and the regularly boxed fragrances?

A tester is an item that is usually sold either unboxed or in a white, or brown box. These items are authentic just as our regularly boxed items but are usually cheaper as they are supposed to be used as a tester. These are great opportunities to use as selling tools or simply for additional savings to you!

- If you are ever in doubt, don't forget that you can always check the batch code to ensure that our products are genuine!

Shipping Policy

All online orders are processed and shipped within one (1) business day of payment clearing. (excluding Holidays)

Unless otherwise noted, buyers are responsible for all delivery costs. Depending on your location, delivery takes between 3 and 7 business days.

All packages are shipped via FedEx with a signature required upon delivery.



Return Policy

You must receive an RMA number from our customer service department to return merchandise.

You may return any unopened merchandise (excluding skincare and haircare items) in its original Brand New condition, within 30 days of receipt.

Any item listed as a Final Sale cannot be returned unless we have specified otherwise.

Any shipping costs incurred in returning the product to us will not be reimbursed.

Unless we make an error, shipping costs are non-refundable for undelivered, unclaimed, or returned packages.

Need to return an item? [Click here.](#)