

The Worst Surprises Don't Announce Themselves

TECHNOLOGY:



WHAT WAS HAPPENING:

Their integrations weren't broken.

They were silently failing — and nobody knew until something went wrong downstream, or an end user called.

When issues surfaced, the team fixed them by hand. There was no audit trail. No way to prove to an auditor that data moved when it was supposed to, the way it was supposed to. Every cycle carried a little more risk than the last.

For a team operating under SOX, that's not a gap in process. That's exposure.

WHAT WE BUILT:

We redesigned their integration architecture — Workiva connected directly into Oracle ERP and EPM — around one principle: nothing fails quietly.

14 finance processes now run on automated schedules. The team has shifted from manual processing to exception-based handling.

Every execution is logged. Every failure is surfaced immediately. Controls are demonstrable to any auditor who asks.

The architecture scales with transaction volume, not with headcount.

THE RESULTS:



\$300K annualized

savings - team right-sized by 1.5 FTEs



30-40% faster

across daily, monthly, and quarterly cycles



Zero silent failures

since go-live

“What used to require constant monitoring and manual firefighting is now invisible — because it just works, and when something does happen, we know immediately.”

- Director, Finance Systems