



NDIS Changes in 2026

A Practical Guide for Providers

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Introduction



The NDIS is entering a reform phase focused on sustainability, consistency, and stronger governance. In 2026, providers will see changes to planning, pricing, digital access, and compliance expectations. This guide explains what is changing, why it matters, and how to prepare.

1. New NDIS Planning Framework

What's changing

The NDIA will roll out a new planning framework based on structured support needs assessments. Plans will be developed using standardised assessment tools rather than relying heavily on reports, advocacy, or historical funding levels.

Why it matters for providers

- Plans may be more standardised and tightly linked to assessed needs
- Less flexibility for supports not clearly linked to goals
- Plan structures and language might change over time

What providers should do

- Understand support needs assessment terminology
- Align service delivery clearly to funded supports and goals
- Avoid delivering or claiming supports outside plan scope

Official reference

NDIA, Update on the new way of planning

<https://www.ndis.gov.au/news/11024-update-new-way-planning>

2. Pricing Arrangements and Price Limits (2025–26 into 2026)

What's changing

The NDIS Pricing Arrangements and Price Limits 2025–26 apply through 2026, with increase scrutiny of provider costs, therapy pricing, and value for money. Price limits remain maximums, not entitlements.

Why it matters for providers

- Margins may tighten, particularly for therapy and community supports
- Travel, cancellations, and non-face-to-face claiming are closely monitored
- Inefficient rostering and billing increases financial risk

What providers should do

- Review service delivery costs regularly
- Ensure claims align exactly with pricing rules
- Improve operational efficiency to protect margins

Official reference

NDIA, NDIS Pricing Arrangements and Price Limits 2025–26

<https://www.ndis.gov.au/providers/pricing-arrangements>

3. Digital Identity Changes (PRODA to myID + RAM)

What's changing

By 30 September 2026, providers must transition from PRODA to Government Digital ID (myID) with Relationship Authorisation Manager (RAM) to access NDIS Commission systems.

What's changing

- PRODA will no longer be used to access NDIS Commission systems after the transition period.
- Incorrect setup may block access to compliance portals
- Staff access must be authorised correctly to avoid disruptions

What providers should do

- Set up myID and RAM early
- Review and assign correct organisational roles
- Ensure all key staff have appropriate access

Official reference

NDIS Quality and Safeguards Commission, Changes coming to how providers prove their identity

<https://www.ndiscommission.gov.au/media-centre/changes-coming-how-providers-prove-their-identity>

4. Legislative and Policy Reforms Affecting Providers

What's changing

Amendments to the NDIS Act are reshaping how the Scheme operates, with a focus on sustainability, clearer funding definitions, and stronger oversight. The reforms are ongoing, with a second tranche announced on 11 November 2025 and the NDIS Amendment (Integrity and Safeguarding) Bill 2025 introduced to Parliament on 26 November 2025.

Why it matters for providers

- The definition of funded supports is becoming more specific, which may affect what services can be claimed.
- Planning, reassessment, and funding decisions may follow updated frameworks and rules.
- Expectations around compliance, transparency, and provider accountability continue to increase.

What providers should do

- Keep up to date with legislative changes and new NDIS Rules as they are released.
 - Review current service offerings to ensure they align with updated funding definitions and policy intent.
 - Regularly review governance, compliance, and internal controls to ensure they remain current and audit-ready.
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Official reference

Australian Government, NDIS Act changes and reforms

Changes to the NDIS Act | Australian Government Department of Health, Disability and Ageing

NDIS 2026: Risks and How Providers Should Prepare

Risk in 2026	What providers should do
Reduced margins from pricing pressure	Review pricing and cost structures to ensure services remain viable under current NDIS price limits
Higher compliance enforcement	Strengthen compliance documentation and conduct regular internal reviews
Funding constraints impacting service demand	Train teams on new planning language to align services tightly with funded supports and goals
Manual systems increasing admin and audit risk	Improve rostering, billing, and reporting accuracy to reduce errors and audit exposure
Loss of access due to digital identity changes	Prepare early for the transition to myID and RAM and assign correct staff access roles



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