

In-Platform Purchase Terms

The following additional In-Platform Purchase Terms apply to all In-Platform Purchases, unless a superseding agreement exists that specifically addresses In-Platform Purchases. This Exhibit forms an integral part of the Agreement. By completing an In-Platform Purchase, you acknowledge and agree to comply with these provisions.

1. Fees and Payment Obligations.

- a. <u>Fee Agreement</u>: As the Client, you are obligated to pay the Fees for Services procured through the Platform as displayed on the Pricing Page at the time of your In-Platform Purchase. This includes any applicable subscription fees and miscellaneous or overage charges. Please note that Suzy's Fees are subject to change and are effective immediately upon Suzy's updating of the Pricing Page. Suzy does not provide separate notice of these changes; it is your responsibility to review the current pricing before completing a purchase.
- b. Payment Methods and Accuracy: You must make payments using the authorized billing options available at the time of your In-Platform Purchase. If you choose to pay by credit card, you assert that the information provided is accurate and commit to promptly update any changes to this information. You also further agree to abide by any third-party payment processing terms that may apply to the transmission of your payment.
- c. <u>Tax Compliance</u>: You are responsible for the remittance of all applicable taxes related to your In-Platform Purchases. If you are exempt from taxation, you must send valid tax exemption documentation to ar@suzy.com. You are also required to maintain accurate billing information to ensure correct tax calculations.

2. Subscription Management.

a. <u>Subscription Terms</u>: Certain Services offered via In-Platform Purchases may operate on a subscription basis, implying pre-payment for recurring periods. These subscriptions renew automatically at the conclusion of each billing cycle unless auto-renewal is cancelled. Cancellation can be executed as specified on the Pricing Page or as otherwise communicated online.

3. Data Privacy and Security.

- a. <u>Acceptance of Privacy Practices</u>: Your utilization of our Platform constitutes acceptance of our Privacy Policy, Acceptable Use Policy, and Data Processing Agreement (collectively, the "Policies"). The Policies further outline our data handling practices and applies to your use of the Platform and your In-Platform Purchases. All three documents are accessible in the Suzy Trust Center, accessible online at: www.suzy.com/trust-center.
- b. <u>Obligations to Inform</u>: As a Client, you bear responsibility for notifying and educating your Authorized Users about how their personal data is processed according to our Privacy Policy. This proactive disclosure supports transparency and compliance with applicable data protection laws.

4. Account Security and Maintenance.



a. <u>Security Obligations</u>: You are responsible for securing your account credentials and updating relevant account details. Suzy disclaims any liability for losses arising from unauthorized account activity that occurs outside of our direct control.

5. Cancellation and Termination Rights.

- a. <u>Voluntary Cancellation</u>: You may terminate your subscription and close your account in accordance with the terms of your Agreement at your discretion through the account management interface. Access to Services persists until the end of the paid billing cycle. All Fees are non-refundable.
- Suspension and Termination for Cause: Suzy reserves the right to suspend or terminate Services and close accounts if compliance with this Agreement, including its Policies, is not maintained.

6. Legal and Regulatory Compliance.

a. <u>Usage Restrictions</u>: Your use of our Platform must comply with all applicable laws and regulations. Access is prohibited from any location or entity under sanction by U.S. or other relevant authorities.

7. Export Control Compliance.

a. <u>Prohibited Use</u>: You are prohibited from using the Services if you are located in, or a resident of, a country under U.S. government embargo, or which has been designated as supporting terrorism. You must ensure that the Services are not used in violation of any U.S. export restrictions.

Versio n	Date	Description of Changes	Author/Revised By
1.0	2025-09-15	Initial document creation.	Suzy Legal