



Fair Practices for the Ticketing Industry

We advocate for transparency, consumer protection, and fair access to live events.

Who We Are

The Coalition for Ticket Fairness (CTF) is a nationwide alliance advocating for fair and transparent ticketing policies that protect fans and season ticket holders. We work with small and medium-sized businesses involved in ticket sales for live music and events, as well as individual fans and sports and music enthusiasts, to make their voices heard.

Protecting Fans, Not Monopolies

For too long, the live events marketplace has been dominated by a single corporate gatekeeper: Live Nation and its ticketing arm, Ticketmaster. They control 80% of the ticketing market, including concert promotion, venue operations, and primary ticketing – giving them unmatched power over pricing, access, and rules. This lack of competition limits consumer choice and drives up costs.

CTF was formed to challenge this imbalance and ensure fans, not monopolies, come first.

There's Proof in the Numbers

At CTF, we know that live events bring people together.

Buying tickets should not be a source of stress, confusion, or exploitation. Fair resale markets keep the system honest, allowing fans to:

- Recover costs when their plans change
- Compare prices across platforms and find tickets that work for their budget
- Transfer tickets to friends or family
- Access events after the initial, high-pressure sale

Between August 1, 2022 and July 31, 2023, **seven million fans attended events for less money than they would have paid at the box office** because of the flexibility ticket transferability affords.

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What We Stand For

CTF's work is guided by four core principles that protect consumers and strengthen the ticketing marketplace:

01 Fair Competition

Ticketmaster and Live Nation are pushing laws across the country that would eliminate independent resale and drive fans into their monopoly. By capping resale prices while maintaining exclusive venue contracts, these policies reduce competition, limit consumer choice, and give one company even more control over pricing and access.

We support ending exclusive venue contracts and rejecting price cap schemes that distort the market and tilt the balance of power.

02 Open Transferability

When people buy a ticket, it belongs to them and they should have the freedom to use it, transfer it, or resell it without hidden barriers or unfair restrictions. Too often, Ticketmaster blocks these transactions or restricts fans to their platform. Unreasonable restrictions on ticket transfers harm consumers and create opportunities for price gouging.

We advocate for laws that ensure open transferability to keep prices low, not artificially high.

03 Anti-Bot Legislation

Automated bots and malicious ticket-buying software purchase tickets in bulk faster than any human can, creating artificial scarcity and driving up prices.

We support comprehensive legislation that prohibits the use of bots that make fully automated ticket purchases and circumvent security measures.

04 Full Transparency

Fans deserve clear, honest information up front. That means no hidden fees, no confusing pricing, and no last-minute surprises at checkout. Prior to a ticket sale, sellers should be required to fully disclose how many tickets are available and at what prices. **Hidden fees, "dynamic pricing," and last-minute charges should be prohibited.**

Join Us

Live events bring people together. Join us in making ticketing work better for everyone.

Keep Up With CTF



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