liberate

An AI Platform
Purpose-built for Trucking Insurance

Trucking insurance brokers resolve 80% of high-volume service tasks without human intervention, deliver certificates in seconds and automatically qualify thousands of leads.

AI-Powered Servicing

In trucking insurance, inbound calls and certificate requests consume precious time and resources. Liberate Voice AI automates labor-intensive processes to help you reduce costs and accelerate service.

- **24/7, Zero-Wait Capacity:** AI agents answer inbound calls instantly, enabling your agency to scale up for high volumes without adding headcount.
- **Built for the Road:** The voice platform effectively filters out background road noise, ensuring seamless, professional conversations when drivers call from the cab.
- **End-to-End Resolution:** Powered by advanced reasoning, AI agents do more than chat. They resolve complete workflows across voice and digital channels by integrating directly into your core AMS and CRM systems.

Zero-Touch COI Generation: How it Works

1. When a standard cert request is received, the AI Agent reads the email and interacts with customer/freight broker to enrich missing data.
2. AI agent engages with AMS or CRM API to generate certificate and send PDF.
3. Standard cert requests are resolved instantly. Only non-standard requests are routed to account managers.

Real-Time Coverage Verification: How it Works

1. Callers are instantly greeted by a human-like Voice AI instead of navigating a frustrating IVR tree or waiting on hold.
2. AI collects data and queries the AMS in real-time to validate information. If document retrieval is required, AI logs into carrier portals to retrieves Proof of Insurance.
3. AI accurately verifies coverage verbally, logs the interaction, and resolves the request, completely bypassing the human queue.

AI-Powered Selling

In a highly competitive market where truckers see ads for insurance everywhere, rapid growth requires high-velocity outbound dialing.

- **Your Frontline Sales Team:** Liberate allows you to deploy AI voice agents to conduct thousands of concurrent calls during peak contact windows.
- **Relentless Follow-Up:** The AI systematically dials leads up to six times until contact is made delivering a branded greeting, validating intent, and either collecting quote data or executing a live warm-transfer to your producers.

High-Volume, Intelligent Voice Dialing: How it Works

1. Voice agents dial out, greeting prospects naturally and asking qualifying questions to confirm fit before quote intake or transferring to a licensed producer.
2. Configured with specific prompts, our AI agent can follow strict scripts or use creative freedom within guardrails to engage prospect to progress to quote.
3. If a prospect is not interested, our AI logs it directly into your CRM.

   If they want a callback later, the AI schedules it.
4. If prospect is qualified and interested, our AI seamlessly executes a warm transfer, sharing context so a human agent can close the sale.

Tailored Strategies for Trucking Insurance

Automate up to 70% of your high volume, routine tasks – from capturing inbound sales calls to processing endorsements, preparing for renewals, or checking policies for accuracy.

Liberate doesn't require a "rip and replace" of your current tech stack. Our automated workflows sit on top of your existing systems and can typically be deployed in 8 to 12 weeks.

Turn your agency's biggest time constraints into your greatest operational advantage. Free your account managers and producers to focus on high-touch advisory services, complex fleet renewals, and other revenue-generating activity.

Schedule a custom demo: agency@liberateinc.com

Built for Regulated Insurance Workflows

Insurers can't adopt AI without control, safety, and auditability. Liberate is built for high-stakes customer interactions where accuracy and compliance matter.

GDPR HIPAA AICPA SOC 2 PCI DSS COMPLIANT

Drive 10%+ revenue growth

Cut operating costs by 25-50%

Liberate: The System of Action for Insurance.

Ready to see Liberate in action?
Get your demo today!