

QUALITY MANAGEMENT POLICY

Euroforest Ltd is committed to providing a high-quality service in the area of Quality management by continuously improving customer and client service, human resource management and company operations.

Customer and Client satisfaction is a key company objective, which we achieve by recognising, understanding and evaluating customer and client needs and working to deliver or exceed them.

The board are committed to the efficient operation and continual improvement of performance and our quality management system including continued certification to ISO 9001.

Euroforest Ltd. aims to provide quality services to our customers and clients on time and within budget expectation.

The scope of our business in this regard includes purchasing of standing and felled timber, harvesting of standing timber to optimising product out-turn in terms of volume and value, Marketing and Distribution of Roundwood Timber and Forestry Co-Products in the UK and Europe. Euroforest also provide forestry, arboriculture and environment related services to infrastructure operators, local authorities and the construction sector.

Euroforest has a commitment to:

1. Continually improve the effectiveness of our Quality Management system.
2. The enhancement of customer satisfaction.
3. Work with customers to ensure that customer needs and expectations are delivered.
4. Establish the Quality Policy and its objectives.
5. Ensure employees are fully trained and competent.
6. Take into consideration the views of interested parties and the effect the companies' activities have upon the environment.
7. Maintain a safe working environment and develop a positive safety culture.

This means that we will demonstrate effective quality management throughout our business activity, maintaining certification to ISO 9001, FSC®(C010890), PEFC, Constructionline Gold and NHSS18.

This policy will be reviewed annually or in the event of changes to legislation or guidance.

Signed:



David Symons
Managing Director

Date: 1st May 2026