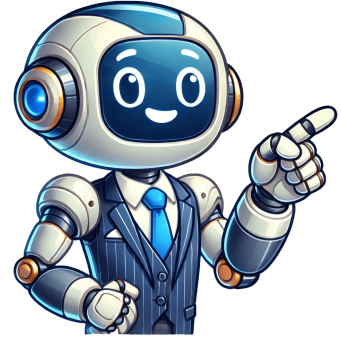


I'm not robot



This wiki was created by an awesome team of students from our education program. If you're having trouble with your Shark Apex DuoClean Powered Lift-Away AZ1002 Vacuum, keep in mind that there's a link to the official Shark Troubleshooting website (and customer service contact (1-855)-427-5127) for more help. The vacuum has power, but it's not picking up debris or there's no airflow. First, turn it off, then empty the dust cup and lint filter using this guide (insert link). Clean the pre-motor filter with this guide. Place your hand over the filter area above the motor inlet and turn the vacuum on; you should feel airflow now. Replace the filters, and the vacuum should pick up debris again. Check and remove blockages in the hose with this guide (insert link) if it's still not working right. The brushroll isn't spinning, but the vacuum has power and suction. Check your brushroll indicator light: a solid green light means everything is fine; a solid red light means there's a jam; and a flashing red light means the nozzle is overheating. Turn off the vacuum, unplug it, remove any blockages from the base, open the door covering the brushroll, and clean it out with this guide. If your vacuum base is overheating, try unplugging it, removing debris or blockages, and letting it rest for 60 minutes before trying again. The hose might not be connected properly to the unit, causing issues. Make sure it's clicked into place by pulling it out without pressing the release button. Ensure your brushroll is set to the carpet setting when vacuuming over carpet; place your foot on the floor nozzle and tilt the handle back to engage the brushroll. If the self-cleaning function can't keep up with dirty debris, use this guide to remove and clean the brushroll. If issues persist, it might be due to low suction caused by a clog; refer to the "Vacuum has Low/No Suction" section for help. If your vacuum is making odd noises, such as whistling, grinding, or rattling, try cleaning the dust cup and filters with these guides. If it's turning off on its own, it might be overheating; follow this section to troubleshoot. The Shark Apex DuoClean Powered Lift-Away AZ1002 Vacuum's common issues include little airflow or no suction, even with power on. Check if turning the vacuum off solves the problem and remove debris from the brushroll and dust cup. Clean the pre-motor filter using a guide and ensure proper connection of the hose to resolve airflow issues. If the brushroll in the base does not spin, check the brushroll indicator light for any jams or overheating issues. Unplug and inspect the vacuum base for blockages before trying again. First, unplug your appliance. To maintain its performance, refer to this guide for cleaning instructions on emptying the dust cup, lint filters, and pre-motor filters. If the Additionally, consult this guide to inspect for any blockages in the hoses. Next, carefully detach the garage door nozzle from the floor attachment. Remove any accumulated debris or hair from both the brushroll and its surrounding area. Finally, reattach all parts securely, ensuring a distinct audible click with each connection to guarantee a proper fit.

Shark lift away not picking up. Shark lift away not working. Shark lift away problems.