



AUX Equipment Warranty Claim Form

Application must be submitted within 90 days of equipment failure. Submit application via email to customerservice@auxairus.com. If claim is rejected, you will be notified via phone/email within 2 business days from submission. For questions regarding submission please contact us at 888-875-1666.

Company Information:

Company Name:		Distributor Name:	
Business Phone:	Business Email:	Distributor Phone:	Distributor Email:
Business Address:		Distributor Ship-to: <small>Product will be shipped to this address</small>	
City, State, Zip:		City, State, Zip:	

Equipment Info:

Unit Model	Unit Serial	Purchase Date

Service Details:

Installation Date:	Failure Date:	Unit Replacement (Select One) <input type="checkbox"/>	Credit (Select One) <input type="checkbox"/>
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Equipment Warranty Request Reason:

Primary Reason for Service Call:	Service Performed/Troubleshooting:
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Submitter Information:

Submitter Full Name:	Submitter Email:	Submitter Phone Number:
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AUX INTERNAL USE ONLY:

Approved By:	Denied By:	AUX Ticket #:
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Please note that our Warranty may be updated periodically due to product upgrades. If you have any questions or are unable to access our current warranty policy, please visit our website at: www.auxair.com/us for the most up-to-date information. AUX reserves the right to **charge** for warranty equipment that is not returned within 14 days of AUX's request.