



Warranty Policy - Kingdom Technologies

1. Warranty Coverage

Kingdom Technologies Ltd. (hereafter referred to as Kingdom) warrants that its robotic lawn mowers (hereafter referred to as "the Product") are free from defects in materials and workmanship under normal use for a period of three years from the date of purchase. Within the product's intended use and warranty period, Kingdom agrees to repair any defective products at no additional cost via a Kingdom approved technician, or replace the product if required. This warranty is provided exclusively to the original purchaser of the Product and is none transferable to any subsequent purchaser or user. This warranty does not cover wear and tear, or damages incurred due to negligence, misuse or accidents.

2. Warranty Conditions

This warranty applies only if:

The Product has been purchased from an authorized dealer or directly from Kingdom.

The Product has been operated in accordance with the handbook provided by Kingdom.

The Product has been properly maintained and serviced as specified in the handbook.

The Product has not been resold or transferred to a new user.

The Product has a valid service history.

The Product contains only Kingdom approved parts and has not been modified in any way.

Kingdom



3. Warranty Exclusions

This warranty does not cover:

Theft or damage resulting from improper use, neglect, accidents, or abuse.

Normal wear and tear, including but not limited to blades, wheels, and batteries.

Modifications, repairs, or replacements carried out by unauthorized personnel.

Damage caused by environmental conditions, including but not limited to water, fire, or extreme temperatures.

Products used outside the specified operating conditions as outlined in the user manual.

Consumables used by the Product, this including but not limited to the cutting blades.

The use of replacement parts, consumables or attachments not approved by Kingdom.

Damage due to poor location of installation (I.E. An area that; floods, has motor vehicle traffic, etc.).

Use of unauthorized software.

Damage due to the use of wrong voltages for charging the Product.

Damages due to continued use of faulty or damaged Product.

This warranty does not cover:

Exposure to solvents not approved by Kingdom.

Damages to Products that have not been on a regular maintenance and service schedule.

Shipping or delivery costs of the product being sent out for repairs.

Damages due to improper charging practices.



3. Warranty Exclusions Cont.

Use of unauthorized chargers or accessories.

Damage due to exposure to extreme temperatures or environmental conditions.

4. Claims Process

To initiate a warranty claim, the customer must:

Contact the authorized dealer where the Product was purchased within the warranty period.

Provide proof of purchase, including the date of purchase.

Describe the defect and allow the Company to inspect the Product if required.

Upon validation of the warranty claim, the Company will, at its discretion:

Repair the Product using new or refurbished parts.

Or replace the Product with a new or refurbished equivalent.

5. Limitation of Liability

Kingdom's liability under this warranty is limited to the repair or replacement of the Product. Kingdom shall not be liable for any indirect, incidental, or consequential damages, including but not limited to loss of use, profits, or any other losses arising from the use of the Product.

The warranty is only applicable to the information listed under this document and will only be subject to should the conditions be fulfilled.



Kingdom Technologies Ltd.

Address: Unit 6, Block 3, Kelvin Campus,
West of Scotland Science Park, 2317
Maryhill Road, Glasgow, G20 0SP,
United Kingdom

Contact: support@kingdom.garden