

The Two Guardians of Enterprise AI

What happens when AI meets production – and who’s watching

THE GOVERNANCE GAP

Enterprise AI is moving fast. Governance isn’t keeping up.

Every day, AI agents are being built, modified, and promoted across your ServiceNow estate. Who can prove what changed, under whose authority, and whether every action was governed?



Auditor

Your auditor has questions about what’s in production



Risk Team

Your risk team has nightmares about exposure



Regulators

Your regulators have compliance concerns

ServiceNow AI Control Tower

Know What You Have

Before you can govern AI, you have to see it. AI Control Tower maps every agent in your environment – what it does, what risk it carries, whether it plays by the rules.

IT ANSWERS THE QUESTION

“Should this AI exist – and is it behaving?”



AI agent inventory & risk classification



Policy oversight & compliance scoring



Operational monitoring & alerting



Enterprise AI governance framework

Control What Reaches Production

Seeing the risk is only half the battle. xtype provides automated governance across every environment in your ServiceNow estate. Every change – from a developer, pipeline, or AI agent – is visible, policy-compliant, and provable before it reaches production.

xtype – Automated Governance Platform

IT ANSWERS THE QUESTION

“Who changed it, how did it get there, and can we prove it?”



Every change governed – regardless of source



Separation of duties enforced technically



Immutable audit trail across all environments



Compliance provable on demand



FULL LIFECYCLE GOVERNANCE

Better Together

One controls AI strategy. One governs the ServiceNow platform itself.
Together, they close the loop.

ServiceNow AI Control Tower

- AI agent inventory and risk classification
- Policy oversight and compliance scoring
- Operational monitoring and alerting
- Enterprise AI governance framework



Automated Governance Platform

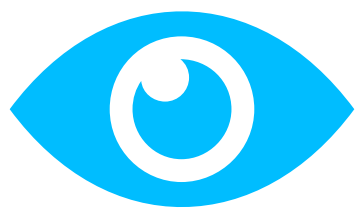
- Nothing reaches production ungoverned
- Separation of duties is enforced automatically
- Immutable audit trail across all environments
- Every AI change is provable on demand

Your auditor wanted both. Now you have both.

30-SECOND SELF-ASSESSMENT

How Governed Is Your ServiceNow AI?

One question per tenant. Be honest.



Observe

“Across all your ServiceNow environments, can you see every change – who made it, when, and what it touched – without manual reconstruction?”

✓ **Yes.**
Real-time, cross-environment visibility on demand.

⊖ **Partially.**
Some environments, not all.

⚠ **No.**
Manual logs or tribal knowledge only.

xtype answers this with cross-environment change tracking and unified estate visibility.



Control

“When an AI agent or pipeline promotes a change to production, is governance enforced before it lands – or reviewed after the fact?”

✓ **Before.**
Policy at runtime, every time, automatically.

⊖ **Mixed.**
Some automated, some manual

⚠ **After.**
We audit what happened, not what’s happening.

xtype answers this with runtime policy enforcement before changes reach production.



Prove

“If a regulator asked for a complete audit trail of every AI-driven change in production – across all environments – how long would it take?”

✓ **Minutes.**
Immutable trail, on demand.

⊖ **Hours or days.**
Significant reconstruction required.

⚠ **We’d be building a spreadsheet.**

xtype answers this with immutable audit trails that survive clone operations.

If any answer wasn’t in the first row
– keep reading.

Visibility without control is just observation.
Control without visibility is just gatekeeping.
Together, they’re governance.

Ready to close the governance gap?

Let’s Talk