

FACTS Management Parent Guide



What is FACTS Management?

FACTS is our school's platform for tuition payment, financial aid, and billing. It gives families a secure and convenient way to manage their accounts online.



How Do I Log In?

1. Visit: [MBS Facts Family Portal](#)
 2. District Code: mbs-la
 3. Enter your username and password.
- **New families will receive an email with setup instructions.**



Frequently Asked Questions (FAQ)

Q: What can I do in FACTS?

A: You can view tuition invoices, set up payment plans, and track incidental charges. You can also view grades and report cards.

Q: How do I set up a payment plan?

A: Log into your account, click "Payment Plan & Billing," and follow the prompts to choose a plan that works best for your family.

Q: Can I change my payment method?

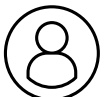
A: Yes! You can update your bank account or credit card information under the "Financial Account" section.

Q: What happens if a payment fails?

A: FACTS will notify you and reattempt payment. A failed payment may incur a fee, so make sure your information is up to date.

Q: Is FACTS secure?

A: Absolutely. FACTS uses the highest security standards to protect your financial information.



Contact Us

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