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Kleiner Perkins Caufield & Byers

Know Your Goals



Fortune:

Never having to balance your checkbook



Fame:

Never having to carry the AE card

Family Business:



Never having to say you are sorry

Fervor:

Passion for a vision



Friends

Never having to leave home



Kleiner Perkins Caufield & Byers

Before You Start

Knowing what you don t know

Who s opinion?

Identify your liabilities & assets

Assess the costs



Success Factors

People beyond the words

Key questions the good & the bad

Leverage riding a wave

Managing TOTAL risk engineering, financial, marketing, competitors,

Offerings implemented value proposition

Paranoia & persistence

Role of trial



Economic Contributions of a Venture

Product Innovation

Operational Excellence

Customer Services

New Brand

in decreasing order of likelihood



Being Realistic: Questions

What are personal vs. corporate goals? Scale of thinking: \$0 vs. \$0M vs. \$0B What is your competitors view of you Competitors present vs. your future How would you compete against yourself?

Why are you better & why are you worse?

What are other s opinions: VC s, recruits?



Internal Factors

Maximizing assets & minimizing liabilities Building the balanced team gene pool Encouraging conflicting points of view Organized chaos: planning too early Organizational learning: Nuances as pitfalls Incentive structures - rewarding failure Process vs. Instinct Focus vs. Exploration Leverage Entrepreneur vs. Manager/CEO

Strategy: Assets & liabilities

Strengths

Weakest Links

Competitors Strength & Weakness

Strategy for Entry

Strategy for Permanence



Engineering the Gene Pool

Technology Balance

Innovators

Management

Gene Pool of Key Risks Experience

Culture good guys & bad guys



Managed Conflict

Nexus of points of view

Nexus of previous experience

Unbiased conflict resolution at the top

Role of the CEO



Organized Chaos Process

The Shepherd or the Sargent?

The flakes vs. architects vs. implementors

Experimentation

Execution

Budgets, schedules, tasks vs. project stage



Culture

Setting the goals

Tackling problems head on

Persistence

Tolerating mistakes

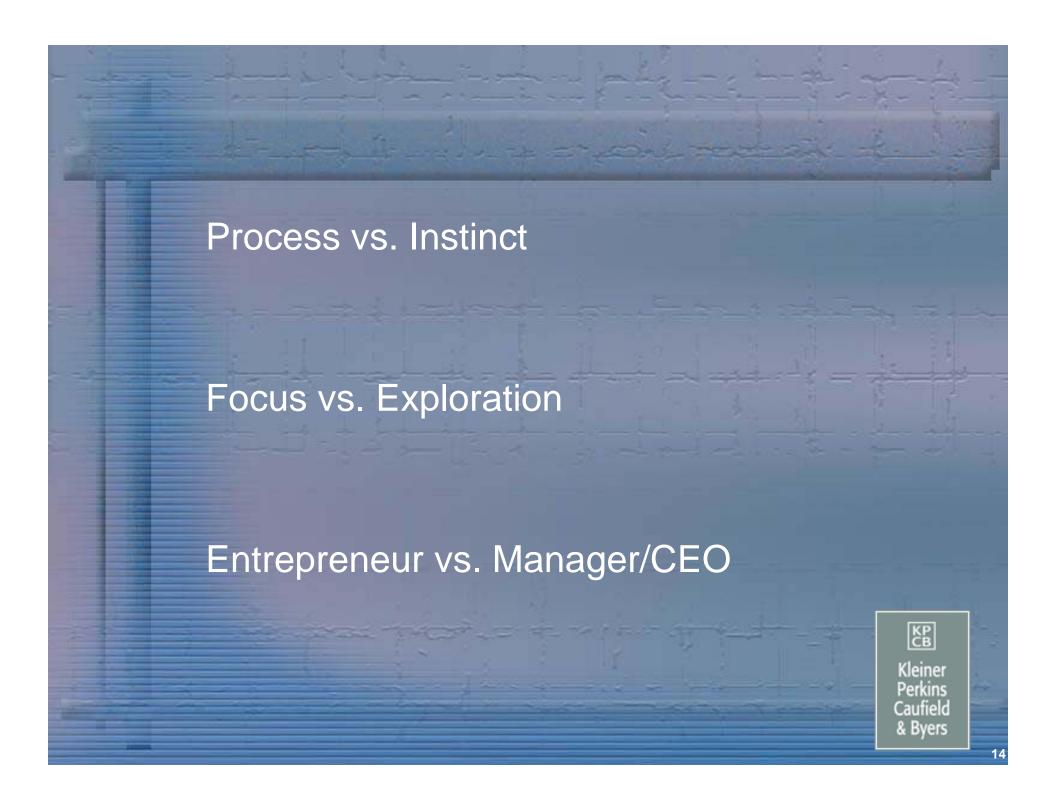
Sense of urgency

Paranoia

Irreverence & Foolishness

Success & complacency





Leverage-Sun

Riding a Wave: Unix

Marketing: Universities

Engineering: Open systems

Sales: Compensation Model

People: The Goose or the Golden Egg

Perception vs Reality: Credibility by Constituency



External Factors

Real vs. Perceived Value

Credibility

Competition

Chance & luck

Momentum



Market Environment

Structure of the market

Pace of change

Rate of growth

Whose rules?



Startup Process

Technology Change Creates an Opportunity

Find a Wave

People & Gene Pool Engineering

Market Dynamics Allow a Change the Rules Approach

Strategy to Leverage Assets & Minimize Liabilities

Long term Asset from Short Term Wedge



Startup Ingredients

Passion for a Vision & a Belief System

Real Value Proposition for the Customer

Leverage as a Philosophy

Gene Pool Diversity

Organized Chaos to Execution as a Process

Risk Management

Change the Rules Irreverence

Lady Luck



Entrepreneurship: in Big Companies

Balance - Planning vs. iterating

Enfranchising people vs. dictating to them

Managerial risk avoidance

Process vs. instinct - product managers

Incentive structures - rewarding failure



The Pleasures

Building something to be proud of

Freedom & control of one s destiny

Creating a fun & compatible team

Financial rewards



The Societal Role of Entrepreneurship

Driving technology and hence 40% of US

GDP growth

Driver of role models

Driver of change & innovation



Weather Forecast

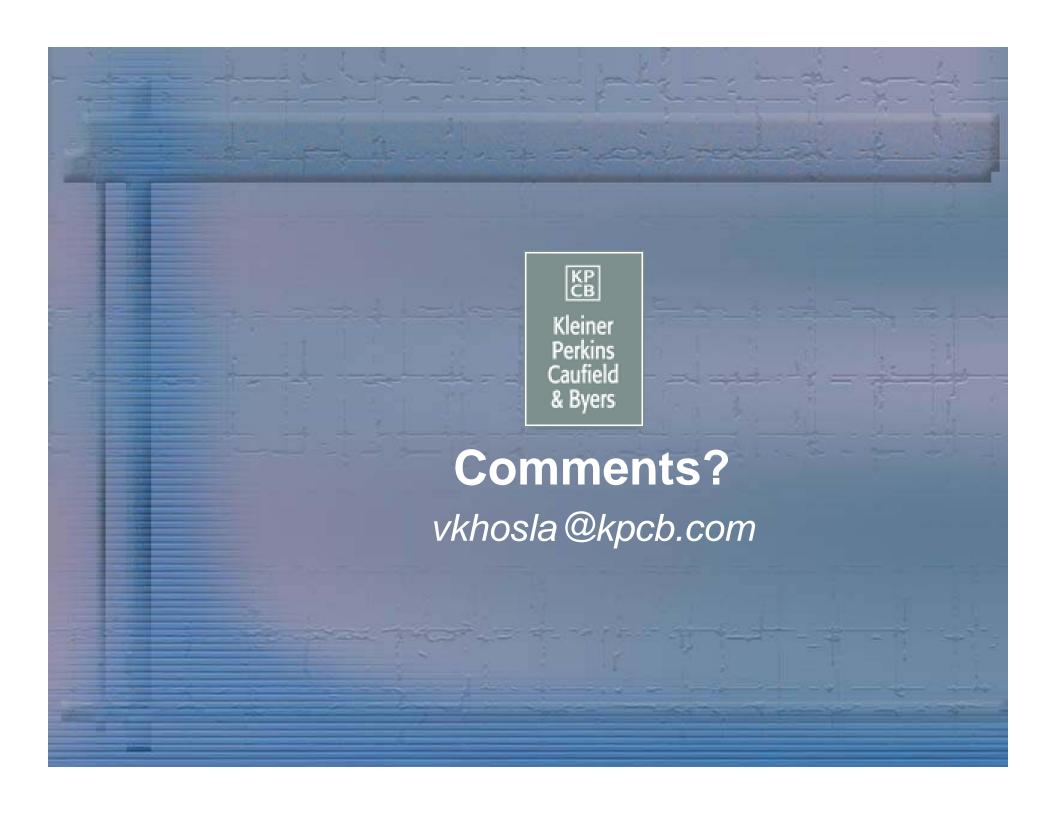
Rate of change will accelerate - life will be more complex, more busy...

Innovation, opportunities & entrepreneurship will thrive

Fun & fortunes will be in abundance

Irrelevance: the other things in life (family, relationships, enjoyment)





Who We Are:

A handful of professional technologists and operating execs - not financiers

As of EOY 2002: Portfolio of 350 companies with \$81B revenue, 279k employees, \$164B market cap





























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What We Look For:

People

Unfair advantages

Risk up front

Characteristics: sense of urgency, corporate partners, home run swings

Defensibility in critical mass, technology, franchise, content, distribution

Shared upside & simple structures



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What We Do:

Technology oriented, pioneering industries

IPO oriented big companies

Incubations, early stage, speedups

Co-ventures



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What We Bring:

Company building experience

Experience with pitfalls of new markets, technology management...

Credibility

Relationships

Repertoire of mistakes

Knowledge of industry trends



