I'm not a bot



IntercomPlus is the Walgreen Company's proprietary pharmacy computer system, initially launched as Intercom in 1981 and becoming the first large-scale retail pharmacy computer system [1]. It connects over 8,000 Walgreens locations via VSAT satellite access or broadband connections, making it a massive user of satellite transmission data worldwide, second only to the U.S. Government [2]. The system enables seamless prescription filling across stores, treating refills at different locations as identical to original fillings. IntercomPlus features several key applications: TeamRX, written in Team Developer from Unify (formerly Centura), includes the Strategic Inventory Management System (SIMS), StoreNet/RXNet Scale Sign On Consultation (CAP), and RX Savings Advisor. The system is continually improved for maximum accuracy and performance. TeamRX serves as the core of IntercomPlus, scanning paper prescriptions to create electronic images (Walgreens VISION) that can be sent between locations via DWB or POWER for data entry or review. Local and state laws dictate whether the computerized image or original paper hard copy becomes the legal prescription copy. The Automatic Label Printing System (ALPS) generates a leaflet, which is then scanned to produce a vial label after NDC validation via scanner. The system checks patient medication lists for potential drug interactions through Drug Utilization Reviews (DUR). IntercomPlus allows for nationwide prescription refills and patient record lookups. Pharmacy Management enables tasks such as changing drug locations, looking up staff information, generating reports, and completing miscellaneous duties. It also features "dial a pharmacist," which connects pharmacy team members with signed-on pharmacists at other locations to aid patients speaking different languages. The Strategic Inventory Management System serves as the store's main inventory hub, allowing for management of stock levels using this program. The proprietary software, StoreNet/RXNet/WalNet, serves as a web interface for Walgreen Corporate Staff to interact with store and district personnel. It provides access to various healthcare databases and applications such as the People Plus Learning Online Training Program and Market and Labor Scheduling. Additionally, it offers Key Performance Indicators for both store and district performance. The CAP/Consultation Application aids pharmacists in consulting patients by maintaining a database of patient "charts" and streamlining tasks like Consultation and Patient DURs. The RX Savings Advisor program helps pharmacy staff members enroll patients in the Prescription Savings Club and assist Medicare beneficiaries in selecting a Part D Plan, while also managing discount prescription card memberships.

What is intercom plus. Walgreens intercom codes. Intercom plus phone number.