



Service Specific Terms – Lone Working (formerly Alarms)

Posted as of: 8 August 2025
Effective as of: 8 August 2025

The Agreement between Vatrix and the Customer (the Agreement) is made up of the following:											
Vatrix Master Service Agreement CLICK HERE	These are Vatrix's standard terms and include all general terms that apply to Vatrix's Services and the parties.										
Service Specific Terms <table border="1"> <tr> <td>Lone Working (formerly Alarms)</td><td>CLICK HERE</td></tr> <tr> <td>Events (formerly Incidents)</td><td>CLICK HERE</td></tr> <tr> <td>Audits (formerly Workflows)</td><td>CLICK HERE</td></tr> <tr> <td>Risk</td><td>CLICK HERE</td></tr> <tr> <td>Business Objects</td><td>CLICK HERE</td></tr> </table>	Lone Working (formerly Alarms)	CLICK HERE	Events (formerly Incidents)	CLICK HERE	Audits (formerly Workflows)	CLICK HERE	Risk	CLICK HERE	Business Objects	CLICK HERE	These are additional terms that apply to the particular Vatrix Service ordered by the Customer and include a description of the Vatrix Service. <i>This document includes details of the Processing Requirements for Customer Personal Data.</i> <i>This document is supplementary to the Vatrix Master Service Agreement for the particular Vatrix Service.</i>
Lone Working (formerly Alarms)	CLICK HERE										
Events (formerly Incidents)	CLICK HERE										
Audits (formerly Workflows)	CLICK HERE										
Risk	CLICK HERE										
Business Objects	CLICK HERE										
Data Processing Addendum CLICK HERE	This sets out the terms that apply to the Processing of Customer Personal Data. <i>This document has priority over the Vatrix Master Service Agreement, the Service Specific Terms and the Order Form in respect of the Processing of Customer Personal Data.</i>										
Order Form	The Order Form specifies the details of the Vatrix Service(s) the Customer has chosen. It can either be a physical or electronic document executed by the Customer and accepted by Vatrix, or an order placed through the Vatrix website.										

IMPORTANT – YOU SHOULD NOT USE THIS SERVICE IF YOU DO NOT ACCEPT THE FOLLOWING

The Lone Working Devices and this Vatrix Service are designed to assist the Customer in mitigating the risks associated with lone or at-risk workers. Lone Working Devices and this Vatrix Service will not prevent a loss or personal injury caused by acts of harm, threat, criminal acts, accidental injury or other occurrence, and Vatrix does not represent otherwise.

The Fees and Charges payable are set to reflect the level of risk that Vatrix assumes under the Agreement and are based exclusively on the use of the Lone Working Devices and Vatrix Service and not based on the value of the Customer's business, inventory, other security services or avoidance of physical or mental harm.

Vatrix does not give any assurance that this Vatrix Service or the Lone Working Devices will be sufficient to meet all of the Customer's legal obligations and responsibilities to its personnel and any other person that may use this Vatrix Service.

The Customer should take its own professional advice in this regard.

The Customer should take out appropriate insurance to manage its risk. Failure to do so is a matter for the Customer and will not increase Vatrix's risk under the Agreement.

Description of this Vatrix Service

Overview. Vatrix's Lone Working is a subscription service that gives workers the ability to call for help in the event of an emergency. Customers have the flexibility to order from a range of Lone Working Devices and Alarm Monitoring options. The Vatrix Service includes the following:

Lone Working Devices (options)

Option 1 | Lone Working Mobile App

This is our 'use your own device' option available for both iOS and Android. It allows the user to access a range of features, such as leaving a voice memo or an update message to provide responders with contextual information should the alarm be subsequently activated. The app includes a timed alert 'check-in' feature that can be set in advance so that a response can be initiated if the check-in is missed. New features may be added to the app at Vatrix's discretion.

Current compatibility

- For iOS devices. iOS 12.4 and above
- For Android devices. Android 5.0 and above

Option 2 | Vatrix Lone Working Device

Vatrix offers a range of lone working devices for sale or hire that work independently of other equipment such as a smartphone. Most of these use mobile network connectivity to send location information and make two-way voice calls should the alarm be activated either by pressing the SOS button or through the automatic fall detection feature. Some of our devices include a pre-installed SIM card, but in some cases, Customers may use their own SIM cards.

Lone Working Software (standard)

This is our cloud browser-based application, which is used by the Customer to configure and administer this Vatrix Service. Features include:

- managing its authorised Lone Working Users
- setting alarm response instructions
- assigning Lone Working Devices to its authorised Lone Working Users
- asset tracking Lone Working Devices
- reporting on usage and other metrics
- audit trails of alarm activation

Alarm Monitoring (options)

Option 1 | Vatrix 24/7 Monitoring

If using this option, the Lone Working Device is activated, a two-way audio call will connect the Lone Working User to a trained operator at one of our 24/7 alarm monitoring centres. The operator will use the Vatrix custom-built alarm monitoring software to view contextual information such as the user's location and any instructions set by the Customer. The operator will make an assessment of the situation and escalate it appropriately, for instance, by contacting the Customer's escalation contacts or emergency services as appropriate.

Option 2 | Self Monitoring

This option does not use our alarm monitoring centres. Instead, when the Lone Working Device is activated, a two-way audio call will be initiated and the Customer's pre-set alarm responders will be called to respond directly to the Lone Working User's alarm.

Definitions and interpretation

Lone Working Device means Lone Working Mobile App or the Vatrix Lone Working Device (as applicable) shown in the Order Form
Alarm Monitoring means the monitoring service option chosen by the Customer as set out in the Order Form
Alarm Monitoring Centres means the alarm monitoring centre(s) used by Vatrix for providing Vatrix 24/7 Monitoring as may be changed from time to time
Lone Working User formerly known as an Alarms User, is defined as a registered user within the Vatrix Workspace, specifically for the Lone Working Vatrix Service. For a user to actively utilise this service, they must be allocated a Lone Working Device and be assigned either a Vatrix 24/7 Monitoring or Self Monitoring licence. It is crucial to understand that without these essential components, a Lone Worker User is not equipped to access or benefit from this Service.
Charges include Excess Usage Charges and charges for Device Accessories and Vatrix SIM Cards
Device Accessories means cable(s) and charging unit for a Vatrix Lone Working Device
Excess Usage Charges means the additional charges payable for items not included in the Subscription as shown in Section 3.4
Permitted Number of User Licences means the maximum number of licences for the Vatrix Workspace that are included in the Subscription as specified in the Order Form
Lone Working Mobile App means Vatrix's app for use on a mobile device as described in Option 1 of the Lone Working Devices section of the Description of this Vatrix Service above
Vatrix Workspace means Vatrix's browser-based software that may be used by the Customer and its authorised Lone Working Users for configuring and administering the Service
Self Monitoring means the self-service alarm monitoring described in Option 2 of the Alarm Monitoring section of the Description of this Vatrix Service above
Vatrix 24/7 Monitoring means the alarm monitoring service described in Option 1 of the Alarm Monitoring section of the Description of this Vatrix Service above
Vatrix Lone Working Device means a Vatrix-supplied alarm device as described in Option 2 of the Lone Working Devices section of the Description of this Vatrix Service above and includes the appropriate Device Accessories and, for relevant devices, a pre-installed Vatrix SIM Card
Vatrix Service means the provision of Vatrix Lone Working Devices / Lone Working Mobile App licences, Vatrix Workspace licences and Alarm Monitoring on the terms of the Agreement
Vatrix SIM Card means a SIM card that has been issued by Vatrix for use with a particular Vatrix Lone Working Device under the Subscription
Warranty Period means 1 (one) year for Vatrix Lone Working Devices that have been purchased and paid for in full by the Customer and for the duration of the Subscription for Vatrix Lone Working Devices that are hired from Vatrix. The warranty in all cases commences on the Start Date or the date on which the devices are delivered to the Customer (whichever is earlier)

All other capitalised terms used, but not defined in these Service Specific Terms have the meanings given in the rest of the Agreement.

Section 1 | Lone Working Devices

- 1.1 **Choice of device and grant of licence.** The Order Form will specify how many of each type of Lone Working Device and how many Lone Working Mobile App licences will be allowed for the Subscription and, subject to the Customer paying all Fees and Charges when due and payable under the Agreement and to the Customer's compliance with the Agreement Vatrix grants those licences for the term of the Subscription.

The Customer is responsible for ensuring that it has sufficient, suitable Lone Working Devices for its authorised Lone Working Users at all times during the Subscription and that they are in good working order.

- 1.2 **Ownership.** All intellectual property rights relating to the Lone Working Mobile App are owned by Vatrix and/or its licensors. Nothing in the Agreement transfers the intellectual property rights to the Customer, any Lone Working Users or any other person. All rights not expressly granted under these Service Specific Terms in respect of the Lone Working Mobile App are reserved to Vatrix.
- 1.3 **Customer allocation.** The Customer is responsible for allocating each Lone Working Device to each of its authorised Lone Working Users and for ensuring the number of Lone Working Mobile App licences approved by Vatrix is not exceeded.

If any additional licences are required, the Customer should notify Vatrix and a new order may need to be created.

1.4 Lone Working Mobile App

- 1.4.1 **Device and Connectivity Requirements.** Vatrix does not supply the mobile handset or SIM card required to use the Lone Working Mobile App. It is the Customer's sole responsibility to ensure that each Lone Working User has access to a compatible mobile device with sufficient mobile data, SMS, and voice call capability, and with adequate mobile network coverage. All device, connectivity, and usage costs are the responsibility of the Customer.
- 1.4.2 **Licence Allocation.** The Customer is responsible for assigning Mobile App licences to authorised Lone Working Users via the Vatrix Workspace. The Customer must ensure that usage does not exceed the number of licences purchased.
- 1.4.3 **Platform Compatibility.** The Customer acknowledges that the functionality of the Lone Working Mobile App depends on compatibility with the mobile device's operating system (e.g. iOS or Android). Vatrix shall not be liable for loss of functionality resulting from changes to operating systems, app store policies, or other third-party platform changes. Vatrix will use reasonable endeavours to maintain or reinstate compatible functionality where possible.

1.5 Vatrix Lone Working Devices

- 1.5.1 **Delivery.** Unless otherwise stated in the Order Form, delivery of Vatrix Lone Working Devices will be made to a single address, which will default to the Customer's registered office. Delivery to multiple addresses must be agreed in writing.
- 1.5.2 **Risk and Inspection.** Risk in the devices passes to the Customer upon delivery. The Customer must notify Vatrix in writing within five (5) days of the delivery notice if any device is missing or visibly damaged. If no such notice is received, the devices shall be deemed received in full working condition. Any damage claimed must be supported by reasonable evidence.
- 1.5.3 **Configuration and Updates.** Devices are supplied with default configuration settings compliant with applicable industry standards. Vatrix reserves the right to update or modify device settings (including remotely), provided such modifications do not materially and adversely affect device functionality or the Vatrix Service.
- 1.5.4 **Warranty**
- (a) **Coverage** Vatrix warrants that each Lone Working Device will be free from defects in materials and workmanship under normal use during the Warranty Period, which means:
- (i) for devices purchased outright by the Customer: one (1) year from the earlier of the Start Date or delivery date; and
 - (ii) for hired devices (i.e. those provided under a Subscription): for the duration of the Subscription.
- If a device becomes defective during the Warranty Period, Vatrix will, at its sole discretion,

repair, replace, or recondition the device at no cost to the Customer. Where reasonably possible, repairs or replacements will be completed within ten (10) working days of receipt.

- (b) **Warranty Exclusions.** This warranty does not apply to:
 - Normal wear and tear
 - Cosmetic damage that does not affect functionality
 - Damage caused by accident, misuse, abuse, neglect, exposure to liquids, heat, or environmental conditions
 - Damage caused by unauthorised repairs or modifications
- (c) **Warranty Claims Process.** To make a claim under this warranty, the Customer must:
 - Notify Vatrix in writing within fourteen (14) days of discovering the defect (or when they reasonably should have discovered it)
 - Return the affected device to Vatrix within five (5) days of such notification, at the Customer's own cost and risk
 - Be in full compliance with the Agreement, including having no outstanding fees dueThis warranty replaces all other warranties, express or implied.

1.5.5 **Lost, Stolen, or Damaged SIM Cards.** If a Vatrix SIM Card is lost, stolen, or damaged during the Subscription Term, the Customer must notify Vatrix immediately by email to support@vatix.com so the SIM can be deactivated. The Customer remains liable for all usage and charges on that SIM until Vatrix receives the notification. A replacement SIM Card will be issued upon receipt of payment for the applicable replacement fee (including postage and packaging) as set out in Vatrix's prevailing [Additional Charges List](#), together with VAT. No refunds or credits will be given for any service unavailability due to SIM loss, theft, or damage.

1.5.6 **Hired Devices – Additional Terms.** All Vatrix Lone Working Devices provided under a Subscription are treated as hired unless the Order Form explicitly states that the device has been purchased outright. Payment of a Hardware Contribution Fee does not confer ownership.

- (a) **Ownership.** All hired devices remain the exclusive property of Vatrix. The Customer must not:
 - Sell, assign, pledge, sub-let, or otherwise part with possession of the device; or
 - Remove or tamper with any ownership markings or labels.
- (b) **Permitted Use.** The Customer is granted a non-transferable right to use each hired device during its Subscription Term, subject to full payment of all applicable Fees and Charges. The Customer must maintain each device in good condition, fair wear and tear excepted.
- (c) **Insurance.** Unless otherwise agreed in the Order Form, the Customer must insure each hired device, at its own expense, for its full replacement value against loss, theft, or damage during the Subscription Term.
- (d) **Return of Devices.** At the end of the Subscription Term (or upon earlier termination), the Customer must return all hired devices to Vatrix within thirty (30) days, at the Customer's own cost and risk. Each device must be:
 - Fully operational
 - Complete with all original accessories and SIM cards
 - In the same condition as supplied (excluding fair wear and tear)

If the Customer fails to return any hired device in accordance with these provisions, the Customer will be liable to pay the full replacement cost for each affected device or accessory.

- (e) **Replacement Charges.** The Customer will be charged the full replacement cost for any device or accessory that:
 - Is not returned within the required timeframe
 - Is returned incomplete (e.g. missing SIMs or accessories)
 - Is returned damaged beyond fair wear and tear
 - Is not returned at all, including due to loss or theft

As of the date of this publication, the full replacement cost for the standard Safe Pro device is £120 (excluding VAT). Replacement prices for other device models and accessories are listed in Vatrix's prevailing [Additional Charges List](#). All charges are payable within seven (7) days of written demand by Vatrix.

- (f) **Right of Repossession.** In the event of non-return or breach of these terms, Vatrix (or its authorised representative) may access the Customer's premises to inspect or recover any hired device.
- (g) **Hardware Contribution Fee.** Where a Hardware Contribution Fee is payable, this does not transfer ownership. The device remains Vatrix's property and must be returned as required under clause 1.5.6(d). If the device is not returned, the full replacement charge will apply.

1.6 Device Protection

1.6.1 Availability and Scope.

- (a) Device Protection is an optional service available only for Vatrix Lone Working Devices that are hired under a Subscription. It is not available for devices purchased outright.
- (b) Where purchased, the Customer is entitled to one (1) replacement device per covered device during the Subscription Term in the event of:
 - (i) loss;
 - (ii) non-return; or
 - (iii) accidental damage (excluding malicious or deliberate damage).
- (c) This entitlement is subject to:
 - (i) the Customer being in full compliance with the Agreement at the time of the claim; and
 - (ii) payment of a postage and administration fee of £8.90 (excluding VAT).
- (d) Any further replacement for the same device will be chargeable at the full replacement cost as set out in the [Additional Charges List](#) (e.g. £120 ex VAT for the standard Safe Pro device at the time of publication).

1.6.2 Conditions of Cover

- (a) Device Protection must be purchased separately for each individual device.
- (b) It is non-transferable, cannot be pooled between devices, and cannot be applied retrospectively.
- (c) Where a device is replaced due to damage (rather than loss), the original device must be returned to Vatrix within fourteen (14) calendar days of receiving the replacement.
- (d) Failure to return the original device may result in the full replacement charge being applied.
- (e) The Customer must notify Vatrix of any claim under Device Protection within ten (10) business days of becoming aware of the relevant incident.

1.6.3 Exclusions. Device Protection does not apply where:

- (a) the device was not covered by Device Protection at the time of the incident;
- (b) the damage is cosmetic only and does not affect functionality;
- (c) the loss or damage results from negligence, misuse, unauthorised repair, or malicious or wilful acts;

- (d) the incident involves fraud or misconduct; or
- (e) the Customer is in material breach of the Agreement at the time of the claim.

1.6.4 **Termination of Cover.** Device Protection automatically terminates in respect of each covered device upon the earliest of:

- (a) expiry or termination of the Agreement;
- (b) expiry or termination of the Subscription for that device; or
- (c) provision of a replacement device under clause 1.6.1(b).

Section 2 | Vatrix Workspace

2.1 **Ownership.** All intellectual property rights in and to the Vatrix Workspace are owned by Vatrix and/or its licensors. Nothing in the Agreement transfers the intellectual property rights to the Customer, any Users or any other person. All rights not expressly granted under these Service Specific Terms are reserved to Vatrix.

2.2 **Licence.** Subject to the Customer paying all Fees and Charges when due and payable under the Agreement and to the Customer's compliance with the Agreement, Vatrix grants to the Customer the Permitted Number of User Licences for use of the Vatrix Workspace for the term of the Subscription.

The Customer acknowledges and accepts that the licences granted for this Vatrix Service are only for the 'Lone Working' functionality of the Vatrix Workspace and does not include access to other features such as 'Events' or 'Audits' which are licensed separately.

2.3 **Reallocation of licences.** The Customer will be entitled to allocate each licence to any User using the Vatrix Workspace and to reallocate licences provided that it does not exceed the Permitted Number of User Licences. Vatrix will have no liability for any effect on the Vatrix Service of the Customer's reallocation of licences.

Section 3 | Alarm Monitoring

3.1 **Alarm response escalation.** The Customer is responsible for setting its response profile and escalation requirements for each User and/or Lone Working Device in the Vatrix Workspace and any inaccuracies set are the Customer's responsibility and Vatrix will have no liability for the consequences of them.

3.2 **Vatrix 24/7 Monitoring.** Vatrix will be entitled to use its choice of Alarm Monitoring Centre(s) for this part of the Vatrix Service and the Customer acknowledges and accepts that this may be a third party engaged by Vatrix.

3.3 **Self Monitoring.** For Lone Working Devices that are to be subject to Self Monitoring, the Customer is responsible for setting details of its selected responders (including instructions for dealing with an alarm call from the device) in the Vatrix Workspace and for those responders receiving an alarm call initiated from the Lone Working Device and taking the Customer's required action.

3.4 **Fair use.** The Customer agrees that the following Fair Use Policy will apply.

Fair Use Policy

Rationale. Excessive use of this Vatrix Service may impact the Vatrix Service for other Vatrix customers. This policy is intended to ensure that the Vatrix Service delivers low alarm response times and to ensure capacity is consistently available for genuine alarm activations.

Acceptable use. The following are considered to be acceptable use and are included in the Subscription Charge:

Acceptable use. The following are considered to be acceptable use and are included in the Fees for the Subscription (subject to the usage limits and Excess Usage Charges shown in [Section 3.4](#)):

- **Emergencies.** All 'genuine' calls / alarm activations (up to 30 (thirty) minutes of call, in which the User reasonably believes they face a serious and imminent threat to their personal safety.
- **Automatic location updates.** The Lone Working Device may transmit location information to the Vatrix Service so that Lone Working Device locations can be monitored to assist operators/responders should an alarm activation occur.
- **Test alarms.** One test alarm activation call per Lone Working User, per quarter, is permitted within the legitimate use.

Unacceptable use. The following are considered to be unacceptable use

- **Unusual calling patterns** that are inconsistent with normal Subscription use, for example, to make several calls in a short period of time or for excessively long voice calls to the same number.
- **Unusual data usage** from a Vatrix SIM Card within Vatrix Lone Working Device, inconsistent with normal Subscription use or data usage for any purpose other than this Vatrix Service.
- **Removing the Vatrix SIM Card** from the Vatrix Lone Working Device
- **Using a Vatrix SIM Card** for anything other than this Vatrix Service

3.5 Failure to comply with the Fair Use Policy. Compliance with the Fair Use Policy is a material term for this Vatrix Service. In the event that the Customer or any of its Users fail to comply with it, Vatrix may suspend or terminate the Subscription for this Vatrix Service on written notice to the Customer.

Vatrix may, at its discretion, offer the Customer alternative Subscription terms or Subscription Fees, to apply instead of suspension or termination of the Subscription.

3.6 Usage limits and Excess Usage Charges

SIM connectivity
Where a Vatrix SIM Card has been provided by Vatrix, (usually this will be preinstalled in a Vatrix Lone Working Device), the Subscription includes call time for genuine alarm activations and data for location updates within the Subscription Fees of 30 (thirty) minutes of call time per SIM, per calendar month. <i>Where practicable, Vatrix will notify the Customer if it appears likely the Excess Usage Charge will be incurred.</i>
Excess usage charges. The amount shown on Vatrix's prevailing Additional Charges List at the time the charge is incurred together with VAT at the prevailing rate.
Vatrix 24/7 Monitoring
The Customer is required to ensure that each Lone Working User takes all reasonable care to avoid the activation of false or accidental alarms and to avoid exceeding the number of test calls permitted. If 3 (three) or more false or accidental alarms are activated by a Lone Working User in a month Vatrix may levy an excess usage charge. <i>Where practicable, Vatrix will notify the Customer if it appears likely the Excess Usage Charge will be incurred.</i>
Excess Usage Charges. An additional administrative fee of the amount shown on Vatrix's prevailing Additional Charges List at the time the charge is incurred for that User, for the month concerned together with VAT at the prevailing rate.

Vatrix will submit an invoice for any Excess Usage Charges incurred in any given month. Payment will be due on the date that the charge was incurred and will be payable in full within 7 (seven) days of receipt of the invoice.

Section 4 | General

- 4.1 **Variation.** These Service Specific Terms may be amended by Vatrix in accordance with the Master Service Agreement.
- 4.2 **Service start.** Vatrix will provide the Vatrix Service with effect from the Start Date for the Subscription Term.
- 4.3 **Territory restrictions.** The Customer will ensure that the Vatrix Lone Working Devices and/or Vatrix SIM Cards are only used within the United Kingdom or the other specifically named territories on the Order Form.
- 4.4 **Training.** The Customer will ensure that each of its authorised Lone Working Users are adequately trained on how to use the Vatrix Service and Lone Working Devices and that they understand the limitations, terms and conditions of the Vatrix Service.
- 4.5 **Restrictions.** Except as set out in the Agreement or as is specifically allowed in law that cannot be excluded, the Customer will not (and will ensure its Users do not):
- (a) copy, modify, duplicate, create derivative works from, frame, mirror, republish, download, transmit all or distribute all or any part of the Lone Working Mobile App or Vatrix Workspace in any form or media or by any means; or
 - (b) de-compile, disassemble, reverse engineer or otherwise reduce to human readable form all or any part of the Lone Working Mobile App or Vatrix Workspace; or
 - (c) access all or any part of the Vatrix Service or Lone Working Mobile App or Vatrix Workspace in order to build a product or service that competes with the Vatrix Service; or
 - (d) use the Vatrix Service to provide services to third parties; or
 - (e) license, sell, rent, lease, transfer, assign, distribute, display, disclose or otherwise commercially exploit or otherwise make the Vatrix Service available to any third party except authorised Alarms Users; or
 - (f) attempt to obtain, or assist third parties other than authorised Alarms Users in obtaining, access to the Vatrix Service, other than as provided under the Agreement; or
 - (g) negligently, recklessly or deliberately introduce or permit the introduction of, any virus or other disabling code into the Vatrix Service, the Lone Working Mobile App or Vatrix Workspace.
- 4.6 **Unauthorised access.** The Customer will use all reasonable endeavours to prevent any unauthorised access to, or use of, the Vatrix Service and, in the event of becoming aware of any such unauthorised access or use, will promptly notify Vatrix.
- 4.7 **Personal Data Processing Requirements.** For the purposes of the Data Protection Addendum, the following sets out the Processing Requirements for Personal Data Processed by Vatrix as a Processor for this Vatrix Service.

Subject matter of the Processing

Recording the position of Lone Working Devices both before and during an alarm activation in accordance with its normal use. Communicating the location of the device, other alarm activation related facts and associated User communications to nominated alarm response contacts and/or emergency services.

Duration of the Processing

For the Subscription Term plus up to 12 (twelve) months to deal with any post-termination requirements and further additional time, if relevant, to deal with any claims.
Nature and purpose of the Processing
To provide the Vatrix Service and administer the Customer Account.
Categories of Personal Data to be Processed
<ul style="list-style-type: none"> • First name • Last name • Contact details (including phone number, email address) • Details of Alarm Device allocated • Date of birth • Job title • Physical description • Gender • Audio recordings • Details of alarm reports • Vehicle registration • Allergies and medical information • GPS data
Categories of data subject whose Personal Data is to be Processed
<ul style="list-style-type: none"> • Employees • Contractors • Persons under supervision and/or support of the Customer
Sub-processors that may be used
Vatrix may use the Sub-processors for this Vatrix Service. Details are available from https://vatix.com/legal/sub-processors . Access to this page is restricted; the password to view it can be obtained upon request from your Account Manager.