

RED TAIL DIGITAL, LLC

NASA SEWP VI Ordering Guide

Category B – Enterprise-Wide ITC/AV Service Solutions

Contract 80TECH26D1993

Category C – Mission-Based ITC/AV Service Solutions

Contract 80TECH26D1167

Contract Type: GWAC

SEWP Fee: 0.34%



1. NASA SEWP VI Overview

NASA SEWP VI provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for Federal Agencies and their approved contractors. Red Tail Digital, LLC participates as a SEWP VI Contract Holder in Categories B and C.

This Ordering Guide provides Red Tail Digital contract information, program-support contacts, Fair Opportunity information, SEWP VI scope information, and an overview of the ordering process.

2. Red Tail Digital SEWP VI Contract Information

Item	Red Tail Digital Information
Contract Holder	Red Tail Digital, LLC
Category B Contract	80TECH26D1993
Category C Contract	80TECH26D1167
Contract Type	GWAC
SEWP Fee	0.34%
Main Office Address	1801 RESEARCH BLVD STE 300, ROCKVILLE, MARYLAND 20850
UEI	GLQFNF4BC948
CAGE Code	0QAG1
Corporate Website	https://www.redtaildigital.com/

3. SEWP VI Program Support & Contact Information

Red Tail Digital uses the contacts below for SEWP VI program management and customer support.

SEWP Program Manager

Name: Nathan Subramanian
Email: nathan.s@redtaildigital.com
Phone: 410-212-4891

SEWP Deputy Program Manager

Name: Digvijay Dond
Email: Vijay.V@redtaildigital.com
Phone: 301-814-4489

Requests for Quotes

For requests for quotes, contact:

Name: Nathan Subramanian
Email: nasasewpvi@redtaildigital.com
Phone: 410-212-4891

Installation, Warranty, Technical & Post-Delivery Support

For installation, basic warranty, extended warranty, technical support, software support, and other post-delivery issues, contact:

Name: Nathan Subramanian

Email: nasasewpvi@redtaildigital.com

Phone: 410-212-4891

Problematic Orders / Escalations

For questions, troubleshooting, or escalation involving an order, contact:

Name: Nathan Subramanian

Email: nasasewpvi@redtaildigital.com

Phone: 410-212-4891

4. Fair Opportunity and Requests for Quotes

SEWP VI provides for Fair Opportunity at the individual order level as appropriate under FAR 16.505(b), including use of SEWP RFQ tools. The SEWP online Quote Request Tool supports the Fair Opportunity process by including applicable Contract Holders based on the selected group or suggested source.

For Red Tail Digital quote assistance, contact Nathan Subramanian at nasasewpvi@redtaildigital.com or 410-212-4891.

5. What's in Scope for Red Tail Digital under SEWP VI

Red Tail Digital holds SEWP VI awards in the following scope categories:

Category B: Enterprise-Wide ITC/AV Service Solutions

Category C: Mission-Based ITC/AV Service Solutions

For questions about whether a requirement is within SEWP VI scope, NASA SEWP customer support may be contacted using the information in Section 7.

6. Ordering Process

Each issuing Agency defines its internal process and forms for Purchase Requests and Delivery Orders issued against a SEWP contract. A typical process begins when an end user determines a requirement and generates a Purchase Request. The Purchase Request and necessary funding information are sent to the Agency procurement office, resulting in issuance of a Delivery Order. The NASA SEWP Program Management Office reviews, processes, and tracks issued Delivery Orders and forwards them to the appropriate Contract Holder. Order modifications also route through the SEWP Program Management Office.

**Requirement → Purchase Request → Agency Procurement Office →
Delivery Order → NASA SEWP PMO → Red Tail Digital**

7. NASA SEWP Customer Support

For NASA SEWP program assistance:

Email: help@sewp.nasa.gov

Customer Help Desk: (301) 286-1478

PMO Hours: Monday-Friday, 7:30 AM-6:00 PM ET

Website: www.sewp.nasa.gov

Contact details resolved: PM nathan.s@redtaildigital.com / 410-212-4891; DPM Vijay.V@redtaildigital.com / 301-814-4489; customer-facing SEWP distribution email nasasewpvi@redtaildigital.com.