

Switch Manual

Introduction

Deep Space is purpose-built for AU/NZ mid-sized commercial builders.

It replaces siloed tools with one operating system from preconstruction to close-out.

Why do teams switch to Deep Space?

Traditional construction tools fail mid-sized builders in three ways.

They are not built for mid-sized builders

Generic or overseas products miss core workflows. Teams revert to DIY and double entry.

Preconstruction, delivery, site, and finance stay in silos.

They lack user engagement

Clunky UX kills adoption. Users avoid updating tasks and forms. Data goes stale, silos deepen, decisions drift.

They don't scale

Custom hacks break under your business growth and month-end pressure. Some software pricing models penalise added jobs or users.

As a result, teams slow down and lose efficiency. To regain speed and control, mid-sized commercial builders switch to Deep Space.

Built for mid-sized commercial builders

Most construction software on the market is a point solution, good at one slice only. It cannot deliver the end-to-end workflows a growing builder needs.

Deep Space is purpose-built for AU/NZ mid-sized commercial builder workflows. From planning to handover, every step is integrated so teams move with urgency and clarity.

Deep Space is optimised for engagement

If people do not use it, it is not a source of truth. Deep Space is fast and easier to use with role-based UX. Site teams see the latest IFC only.

RFIs, SIs, NCRs, timesheets, and dockets are quick in one mobile app.

Client and subcontractor portals keep all communication in one place.

PMs, estimators, and owners make decisions from live data.

Adoption holds on site and in the office.

After switching from tools such as Procore, Cheops, and HammerTech, teams report:

- Seamless connection between site and office
- Forecasts matching actuals without side spreadsheets
- Higher usage across all teams means efficiency and gains

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3. Deep Space scales with your company

As you grow, complexity rises. Most tools can't handle it or accumulate brittle workarounds that stall progress.

Deep Space runs from a handful of jobs to 15+ live projects without added complexity. Clean registers, clear permissions, multi-entity separation, and reporting that matches the ledger. Fixed-fee pricing that doesn't penalise growth.

Who else is switching?

Deep Space is the choice for AU/NZ mid-market builders across commercial, regional, mining, and civil. Typical customers run 3 to 15 live projects with 20 to 300 staff and operate multiple entities.

Who's switching includes Tier-2 and Tier-3 commercial builders. Regional groups are consolidating tools across entities. Mining builders need stronger compliance and reporting. Civil contractors coordinate multi-package delivery. Design and construct specialists and interior fit-out firms round out the group.

Why now

Early adopters report faster claims, cleaner reporting, and higher field adoption after a two-day kickoff and a four to six week pilot.

How does the switching process work?

See if Deep Space is the right fit and switch with confidence. We will guide the process end to end.

Talk to our team

Book an intro demo. Align scope, entities, and timing.

Get decision-makers on board

Walk key stakeholders through benefits. See the Pitch Guide.

Run a pilot (optional)

Four-week pilot on one live project alongside your current tool. See the Pilot Guide.

Migrate your teams

Follow the Migration Guide for a clean cutover.

Implementation and training

Follow the Implementation Guide to see how our team helps onboards every role, support the first project cycles, and ensure your teams are fully set up for success.

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Implementation plan at a glance

Change management

- Appoint champions per function.
- Share an internal announcement, Q&A channel, and training dates.
- Optional pilot on one live project with baseline surveys.

Sequence

Pre-kickoff (weeks 1–4)

- Discovery and workflow mapping. Nominate champions.
- Prepare chart of accounts, cost codes, budgets, suppliers, and subcontractors.

Kickoff (days 1–2)

- Day 1 AM: connect Xero two-way, validate COA and tracking, import contacts.
- Day 1 PM: configure Preconstruction, Procurement, Commercial, HSEQ, and Scheduling foundations.
- Day 2 AM: Delivery and Site App checks on a live project.
- Day 2 PM: end-to-end test across claims, payment schedules, portals, document control, and reporting. Set baseline metrics.

Pilot project (optional, 4 weeks, 1 live project in parallel)

- Run real workflows for PMs, CAs, Site, HSEQ, and Finance.
- Enable AR/AP, portals, and notifications.
- Weekly checkpoints. Measure claim accuracy, drawing control, and forecast alignment.

Full cutover and go-live

- Plan around claim windows to avoid disruption.
- Migrate active jobs with budgets, commitments, and actuals. Apply a short freeze on master lists to prevent double entry.
- Roll out HSEQ registers and document control. Validate dashboards with leadership.
- Finalise approvals and permissions. Lock reporting.

Post-go-live (first 30 days)

- Run end-to-end tests of commercial and document flows.
- 30-day review to validate reporting and compliance. Close issues and harden settings.
- Deep Space Champion active. Office hours and support available.
- Remaining training days (if applicable) available to draw down over 12 months.

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What migrates

- Companies, contacts, suppliers, subcontractors.
- Chart of accounts and tracking categories.
- Cost codes and baseline budgets.
- Active contracts, claims, and the document register.
- Email templates and standard forms.

Role-based training

- Finance: budgets, forecasting, AR/AP.
- Commercial, PMs, CAs: claims, variations, subcontractor workflows.
- Site: diaries, RFIs, SIs, NCRs, and dockets via the Site App.
- Executives: portfolio dashboards, WIP, cashflow, and margin watch.

Security

- RBAC with least-privilege defaults.
- Audit trails on every action.
- MFA and clean separation across companies and projects.

External portals

- Clients: progress, claims, approvals, document access.
- Subcontractors: tenders, contracts, claims, variations, dockets.
- Consultants: drawings, RFIs, approvals, document coordination.

Integrations

- Finance: native Xero two-way sync.
- Takeoff, estimate, payroll: CSV import and export.
- Documents and signatures: in-product e-signature, optional DocuSign.
- Scheduling: one-time MS Project import to generate the Deep Space WBS.

Resources

- Talk to our team: Request a demo
- Pricing: [See pricing page](#)
- Security: [Trust Center](#)
- Pitch Guide: [\[/assets/pitch-guide\]](#)
- Pilot Project (optional) Guide: [\[/assets/pilot-guide\]](#)
- Migration Guide: [\[/assets/implementation-migration-guide\]](#)
- Implementation Guide: [\[/assets/implementation-migration-guide\]](#)

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FAQs

- Timeline? Pilot project (optional) in 4 weeks. Full rollout in 4 ~ 6 weeks.
- Live projects during switch? Yes. We avoid claim windows and cut over cleanly.
- Data migration? We can assist. Bring across clean masters and active work.
- Multi-entity? Supported. Clear separation and consolidated reporting.
- Under contract with your current tool? If you're stuck in an annual contract, please reach out to our team with a copy of your current contract.
- Can subs and clients access the system? Yes. Granular permissions via portals.
- How does Deep Space integrate with our existing tool? Deep Space connects directly with Xero for finance and supports CSV import and export for takeoff, estimating templates, and payroll. Beyond that, Deep Space is built to operate as your central system, reducing the need for multiple point solutions.

Call to action

Book a 15-minute review. We will assess your stack, confirm scope, and lock your start date. Outcome: one clean operating system for delivery, financials, and compliance across your projects.