

## Service Bulletin

### AF FAULT RESET, REFRIGERANT LEAKAGE PROTECTION LED BLINKS 5 TIMES & STOPS FOR 8 SECONDS

**Bulletin No. 002**

**Issue Date:** April 15, 2025

**Models:** All Inverter Ducted IDU's AHU\*\*HPV1BI, AHU\*\*HPV1AI

**Equipment Needed**

N/A

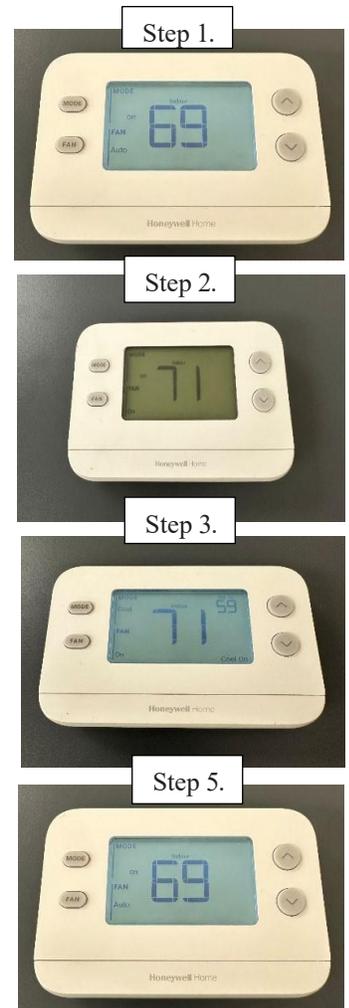
**Tools Required**

Terminal screw driver, wire strippers, jumper wires

**Reset Procedure with 24V Thermostat**

Fault Indicated by IDU main PCB LED Blinks 5 Times and stops for 8 seconds

1. Leave system powered on
  - a. Turn system off (cooling/heating and fan) from thermostat
  - b. Fan will be running high speed
  - c. Outdoor unit will be off
2. Turn fan mode on from Thermostat
3. Turn cool mode on from Thermostat
  - a. Make sure the thermostat is not in delay
  - b. Once the cool call is initiated leave it calling for 15 seconds
  - c. After the cool call has run for 15 seconds turn cooling to off
4. At this point fan mode should still be calling
  - a. Wait at least five minutes from turning cooling off
  - b. Unit will reset (light will no longer be blinking)
5. Turn fan mode off
  - a. The indoor unit should stop
6. The system is now reset and will operation normally

**EXAMPLE**

## Reset Procedure with AUX Controller

Fault Indicated by AF on Aux controller and IDU main PCB LED Blinks 5 Times and stops for 8 seconds

1. Leave system powered on
  - a. Turn system off (cooling/heating and fan) from thermostat
  - b. Fan will be running high speed
  - c. Outdoor unit will be off



d.

2. Install jumper wire from R to G on indoor unit board



a.



- b. AUX controller will show ON with high fan speed

3. Temporarily jump G to Y1 for 15 seconds on the indoor unit board



a.

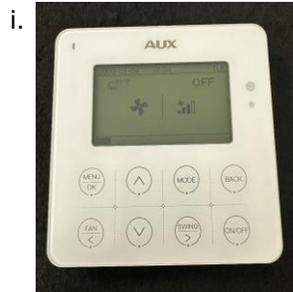
4. Wait for at least 5 minutes after removing the temporary jumper

a. Error will be cleared and controller will show on



5. Remove the jumper between R and G from the indoor unit board

a. Turn controller off



6. Unit is reset and will operate normally