DESGN PORTFOLO

ANALIA LUQUE

Dribbble

Behance

Website

LinkedIn

ABOUT

I help companies bring B2B, B2C, and SaaS concepts to life by using an integrated design approach. My goal is to deliver impactful and exceptional solutions that drive business success and users don't hate.

PROCESS

My approach combines Strategy, Brand Identity, Product Design, and UX/UI Design to deliver a comprehensive, integrated experience across all dimensions.

FOUNDATIONS

01 EXPERIENCE

More than 12 years working in the UX/UI world for B2B and B2C products, but some more as graphic designer, web developer and illustrator.

02DIVERSE KNOWLEDGE

My knowledge in UX/UI
Design, Gaming Design,
Accessibility, Architecture,
and experience, brings
balance and completes the
product design cycle in a
better way.

O3 skills

Empathy, collaboration, problem-solving, adaptability and **continuous learning** enable me to create user-centered designs and work effectively in team environments.

WHAT I DO

01DISCOVERY & STRATEGY

Not sure where to start?
I can help you find the way to optimize your products for future growth or define an MVP for business validation.

02
DIGITAL PRODUCT
CONSULTANCY

I work with companies to shape **product strategy**, design user experiences, and provide expert advice throughout the product lifecycle.

03DESIGN SYSTEMS

I build scalable design systems with reusable components, and dev-ready specs, ensuring consistency and speed for growing product teams.

PARTNERING WITH YOU TO FIND SOLUTIONS TO YOUR PRODUCT'S CHALLENGES

RESEARCH

01 BENCHMARK

It can be an **overall benchmark or functionality specific one**, it is mostly about knowing what and how the competition is solving the same issues.

02QUANTITATIVE

Exploratory research to quantify the problem by generating numerical data through different methods like: surveys, polls, analytics, etc.

03QUALITATIVE

It breaks down complicated information, which takes a lot more effort, but the outcomes are usually more crucial for the project

DESIGN SYSTEM

O1 UI KITS

Building a DS is expensive and time-consuming, but UI kit are a simplified version that speeds up design and development by providing ready-made components.

02DESIGN SYSTEMS

Ideal for complex projects when you have a design team, it includes behavior documentation, components construction, scenario usage and variations. It is considered a project on its own.

03 ICONOGRAPHY

I **usually use libraries** like Font-Awesome, MUI, etc. But if the project requires it, I can design them from the ground.

PROTOTYPING

01 WIREFRAMES

Grayscale models used for testing and validation of flows and functionalities.

02 PROTOTYPES

Beginning with grayscale designs and progressing to **high-definition versions** for testing with real users.

TESTING

01FUNCTIONALITY

You can **test specific flows** by interviewing users and understand how they would use it and what they would expect from the potential solution

02 VISUAL COMMUNICATION

Visual communication can vary among cultures, so testing colors, words, and shapes is mandatory for big projects

03ACCESSIBILITY

Accessibility at its extremes could be difficult to achieve, so testing it is ideal when it will be used by specific personas (deaf, blind, handicapped, etc)

COMPANIES I WORKED WITH































































CARLOS PATRÓN

GET AN EXCLUSIVE SNEAK PEEK AT SOME OF MY WORK

HEALTH APPS

- Info matching tool
- COVID government app
- <u>Stress control tracker</u>

EXACTOMED

Website and mobile app

Role

UX/UI Designer for ExactoMed Mobile app MVP, landing page and branding.

Problem

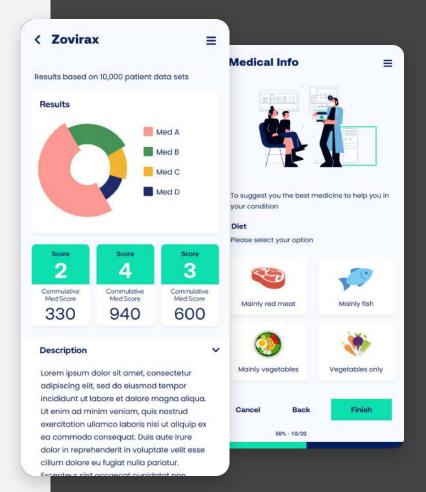
Users had to complete a 20-question survey detailing their health conditions—an inherently demanding step from the outset.

Story

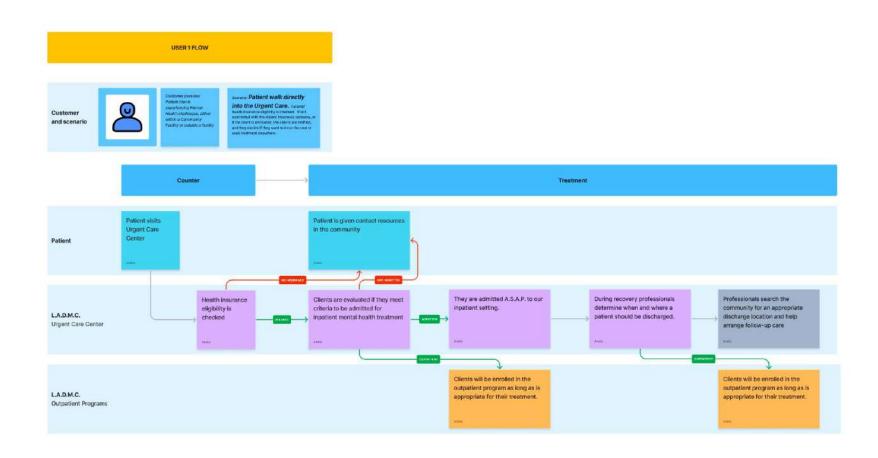
The client needed to build a health-related database to analyze users' common responses and deliver personalized suggestions or solutions based on recurring patterns.

Solution

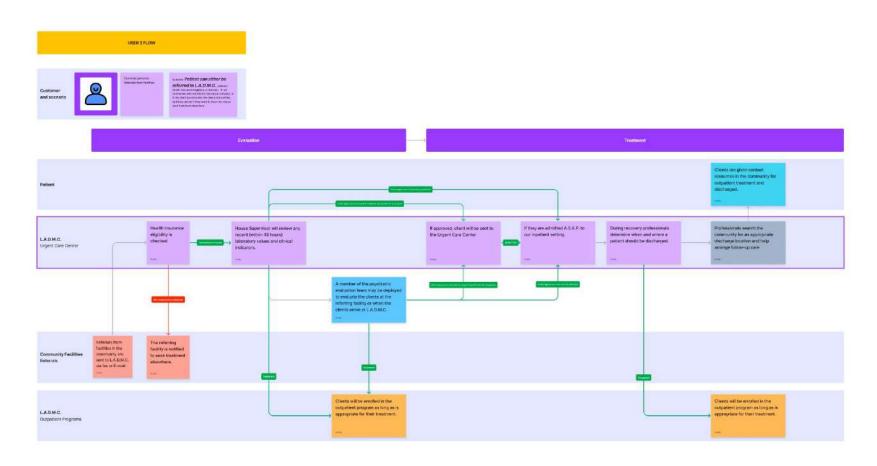
To boost completion, we used a step-by-step form with progress indicators, playful visuals, and clear messaging that explained the value of each answer and how it helps the community.



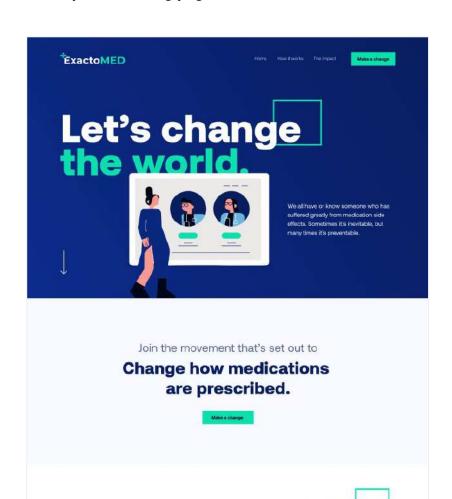
Service blueprint



Service blueprint



Screen samples - landing page



How ExactoMED works? ExactaMED is a health app that collects people's "medication." experiences" - oil cone privately and archymously - and uses its big data engine to provide medication information that is 101% incividualized just for you. All done privately and anonymously!



Join us and

Make a difference

20% of hospitulinjaries are due to alde effects.

2X aids of ecits double hospitul iting until haspitulization cost 40%

\$30 - \$130B of side effects in cluberty are how much side effects are Body turbe serious, yet many costing the healthcare sector ure preventable. orwnight.

Because you are

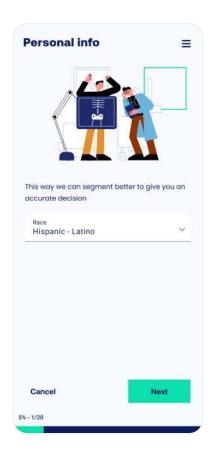
the answer.

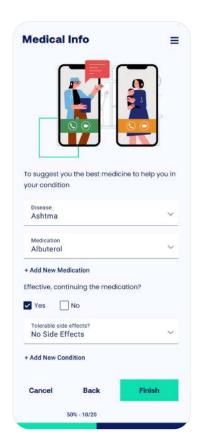


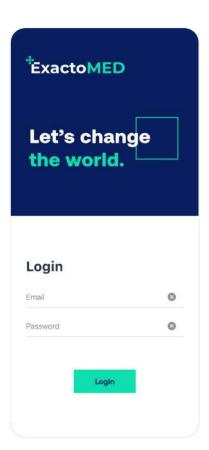




Screen samples - mobile app





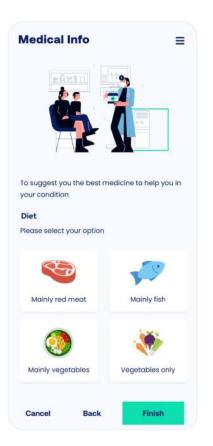




Screen samples - mobile app







CORONAVIRUS UY

Telemedicine app

Role

UX Consultant and Researcher focused on enhancing accessibility for deaf users through inclusive design and user-centered research.

Problem

The primary users were elderly and deaf individuals, with a focus on the latter due to the unique challenges they face in communication and information processing.

Story

During the pandemic, there was a critical need to track patients and deliver accessible information, particularly for elderly and deaf users.

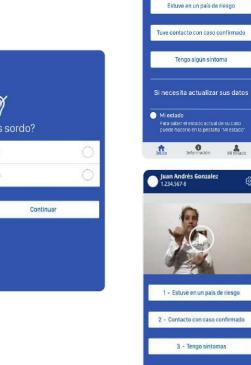
Solution

Accessibility and interactions were enhanced by addressing visual impairments, varying cognitive abilities, and motor limitations commonly experienced when using a mobile device.



Screen samples





Juan Andrés Gonzalez 1.234.567-8

Si su situación ha cambiado, puede

Si necesita actualizar sus datos

llame al 0800 1919

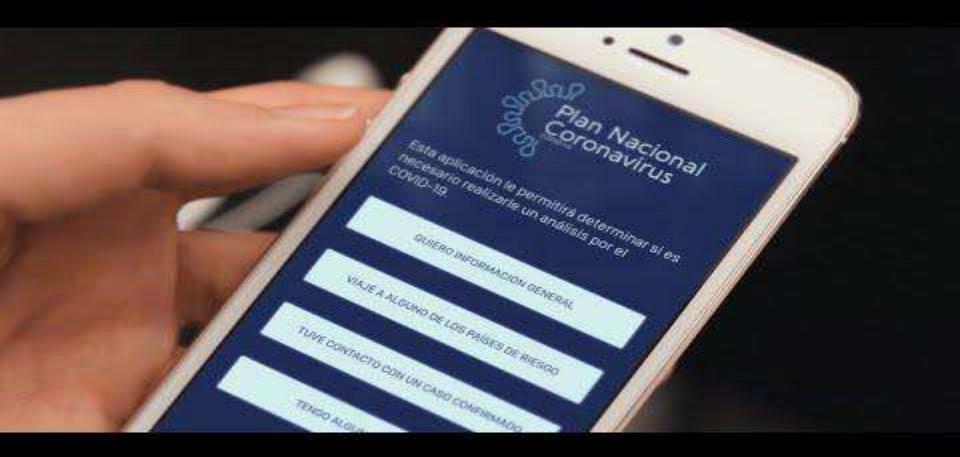
actualizar la misma aquí:







Presentation video



ARENA STRIVE

Health mobile app

Role

UX/UI Designer and Design System construction and definition

Story

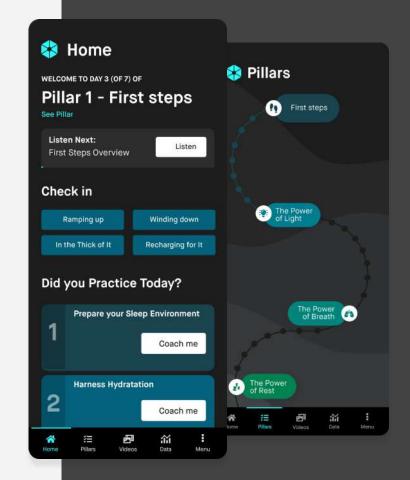
Mobile-optimized website designed to support frontline clinicians in managing stress from the demands of their daily responsibilities.

Problem

Users struggled to engage with the platform due to a lack of visual hierarchies and unclear navigation, resulting in low interaction and poor overall usability.

Solution

Redesigned the interface with better visual hierarchy, simplified navigation, and intuitive, consistent components, creating a more engaging and user-friendly experience.

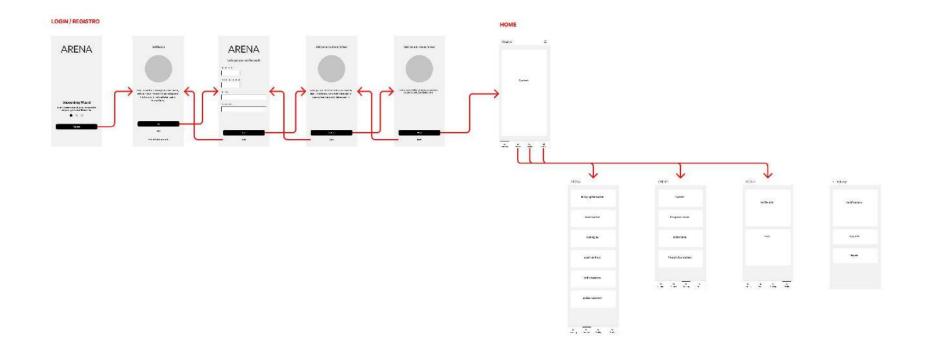


Analysis - benchmark



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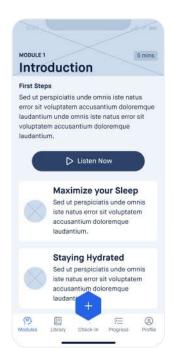
Wireflow



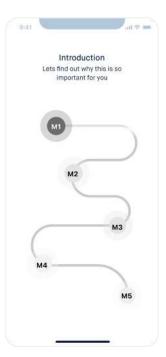
Wireframes



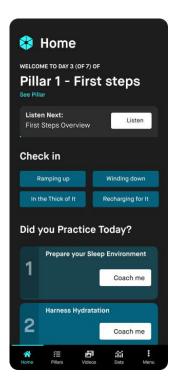








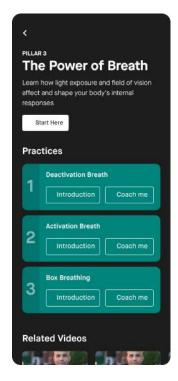
Screen samples













ECOMMERCE

- Football team Shopping cart
- Mobile event builders
- Desktop event builder
- Real state

PEÑAROL TEAM

Ecommerce app

Role

Problem

UX/UI Product Designer for ecommerce mobile app

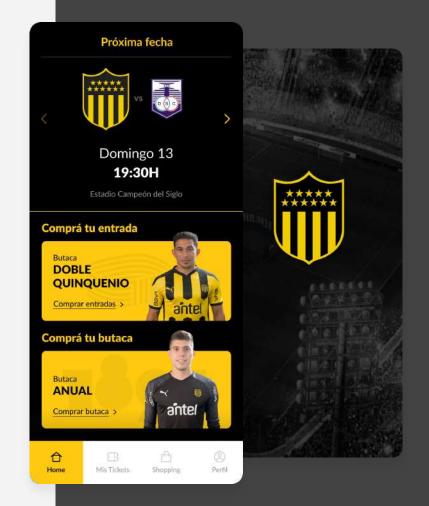
The eCommerce site had poor navigation, inconsistent branding, and a clunky checkout flow, leading to user frustration, low conversions, and high drop-off rates.

Story

The team went through a rebranding, but the ecommerce site was not providing a good experience and matching the brand

Solution

I redesigned the checkout flow to align with the new brand and reduce friction, improving conversions while supporting the client's goal of increasing online revenue.



Screen samples









FESTIVAP

Events mobile app

Role

UX/UI Product Designer for an event creation mobile app

Problem

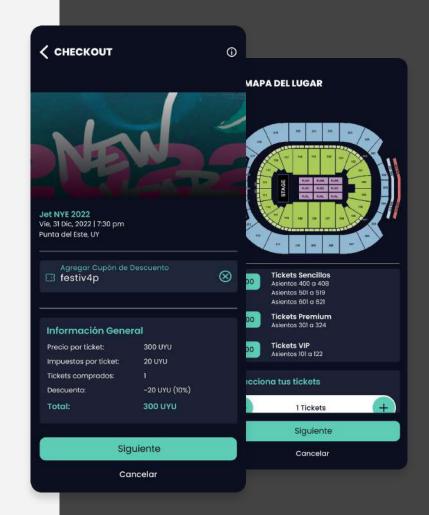
The platform lacked proper tools for admins to create events, manage pricing, and send invitations, while users faced difficulties discovering relevant events and purchasing tickets smoothly.

Story

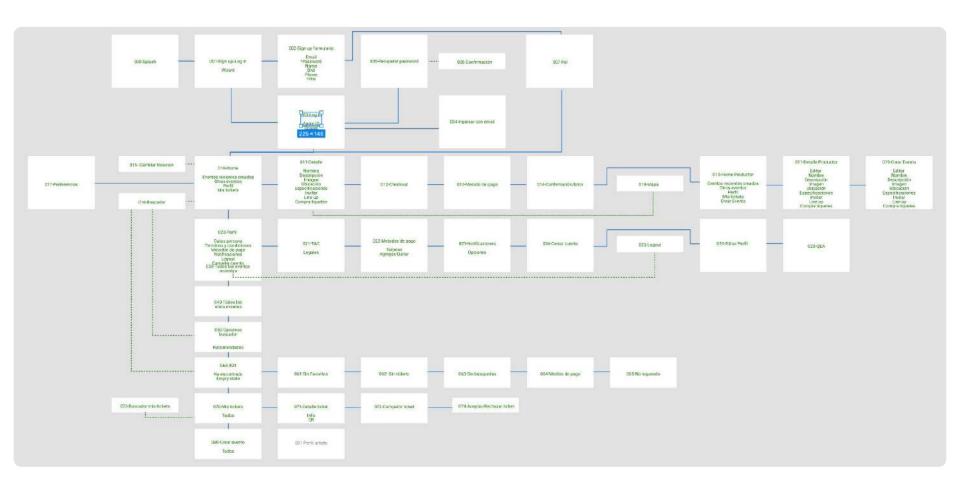
The client had a website that was not showing the brand in the correct way and the users were not using it much due to the UX issues and needed features not provided

Solution

Through user interviews, I identified key friction points and redesigned the platform, streamlining admin tools and improving event discovery and checkout.



Analysis



Wireframes







Buscor

Mis Tickets

Favoritos





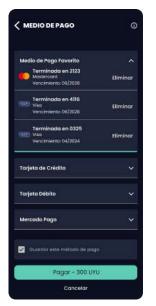
Screen samples













BLACKTHORN

Salesforce Events creator

Role

UX/UI Product Designer and researcher

Problem

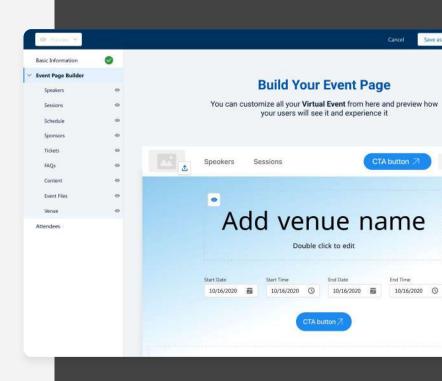
The platform's user experience was fragmented, burdened by excessive forms and lacking key functionalities, resulting in user frustration and unmet needs over time.

Story

The client's event site builder had a complex user experience, users had to complete multiple lengthy forms across several steps, only to discover at the end whether the event had been set up correctly.

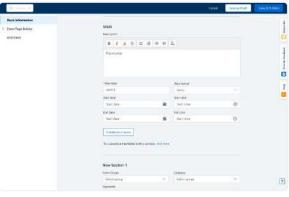
Solution

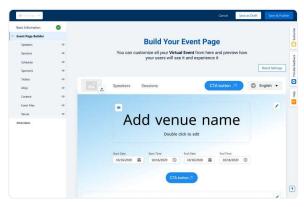
A live event builder, where the users could create the event while seeing the final website in a preview mode. In addition, users could even customize the UI with their own brand.

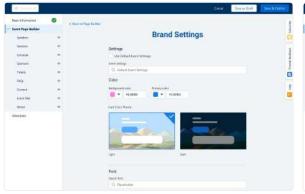


Screen samples













PILAY

Salesforce Events creator

Role

UX/UI Product Designer

Story

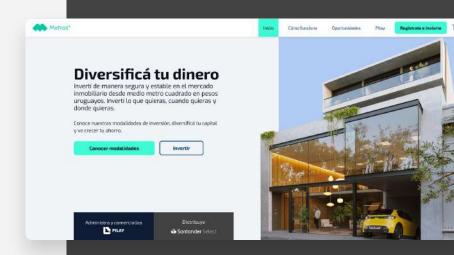
Redesigned and enhanced the UX of both the corporate website and eCommerce platform, aligning functionality and branding to improve user engagement and business performance.

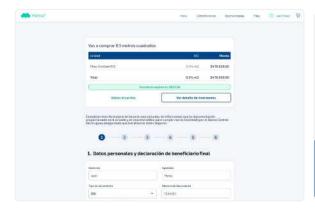
Problem

The previous experience lacked key information and failed to engage users. A more intuitive and visually appealing shopping journey was needed to build confidence and drive sales.

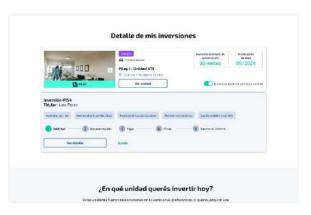
Solution

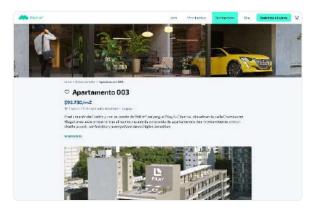
I improved the experience by conducting user research and collaborating closely with the marketing team to align design decisions with business goals.

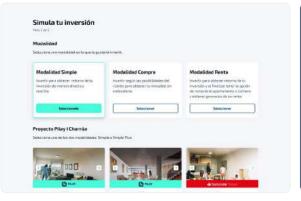














NEIGHBOR HUB

Real state mobile app

Role

UX/UI Product Designer, MVP definition and researcher

Problem

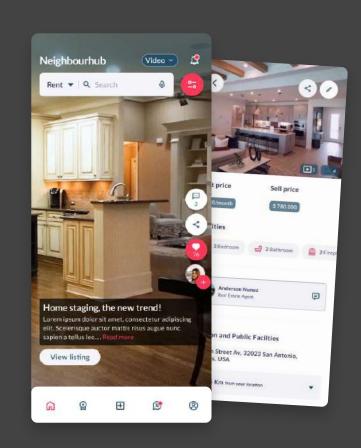
The app had to balance marketing tools for agents and home search features for buyers, posing a challenge in serving both user groups without sacrificing clarity or usability.

Story

The client required a real estate application specifically designed for agents, aimed at streamlining the management and distribution of their marketing assets to enhance outreach and efficiency.

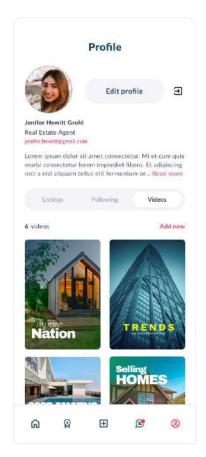
Solution

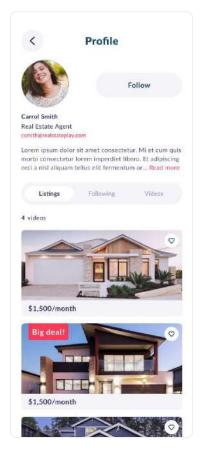
I designed an app with tailored views that allowed users to explore content in a Pinterest/Reel-style format while seamlessly searching for a new home, combining inspiration with utility in a single experience.











CORPORATE

- Websites
- Fidelity apps
- <u>Investments</u>
- <u>Dreamforce</u> Metallica
- Philanthropy cloud
- Community builder

Black Diamond

Venture Company

Role

UX/UI Designer for new Black Diamond Website

Story

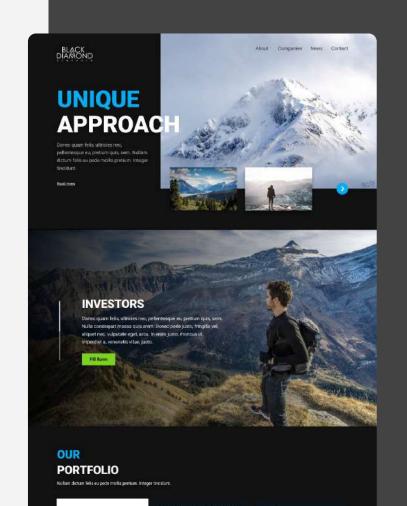
Black Diamond is among the most challenging slopes in skiing, demanding confidence, skill, and a readiness to take risks. It mirrors the mindset of entrepreneurs and investors, who navigate uncertainty.

Problem

The previous site failed to convey information effectively and lacked visual appeal. It didn't reflect the brand's values of trust. professionalism, or innovation, undermining its credibility.

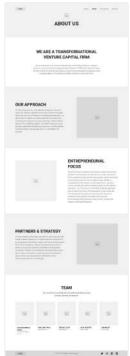
Solution

A new brand manual was developed to unify the company's identity, while content was restructured and presented more clearly to enhance communication and user engagement.



Wireframes



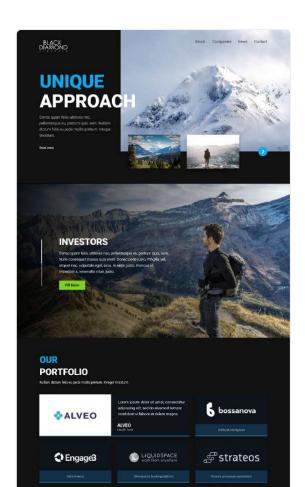




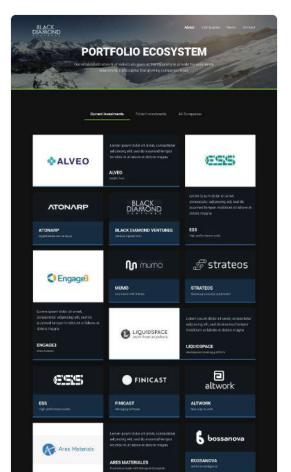












Tokens

Mobile app

Role

UX/UI Product Designer

Story

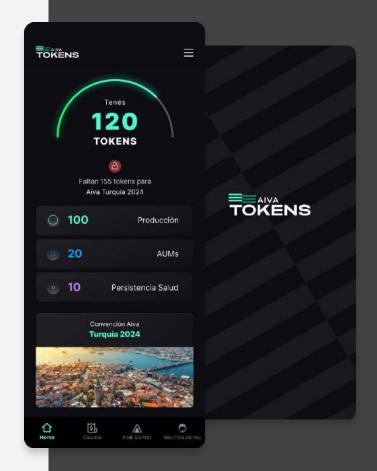
A company needed to provide an engagement tool for their investment sellers, for that they came out with tokens that they could change for different products and trips.

Problem

Given the app's minimalistic, grayscale design, the main challenges were applying the new brand guidelines effectively while also addressing low user engagement and poor content discoverability.

Solution

I applied branded accents for clarity, improved navigation for better discoverability, and added subtle interactions to boost engagement, while keeping the minimalist feel.



Wireframes











Presentation







"Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium explicabo."





Wireframes











NEXUS

Mobile app

Role

UX/UI Product Designer

Story

An app designed to help the company attract investors and serve as a central platform for showcasing and promoting investment opportunities.

Problem

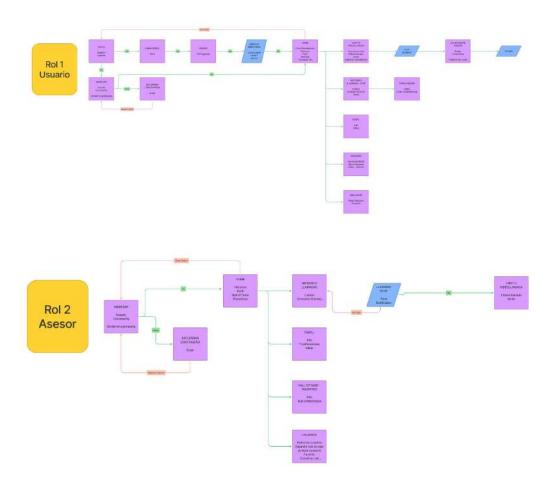
The platform needed to effectively connect investors with brokers, but faced challenges in streamlining the discovery and purchase of investment products, limiting user engagement and transaction efficiency.

Solution

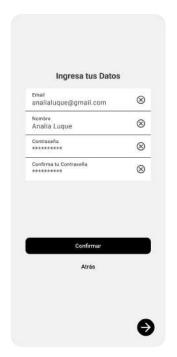
Empower small investors by connecting them with brokers, offering access to diverse investment products, expert advice, and seamless investment capabilities.



Analysis



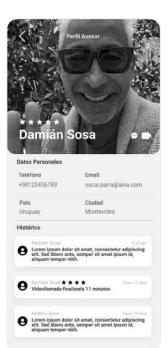
Wireframes



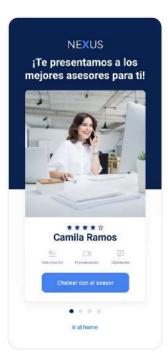




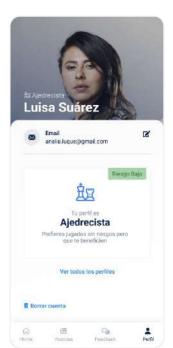














METALLICA

Salesforce fan experience

Role

Main UI/UX Designer for Salesforce Dreamforce booth design, concerts screens for "All within my hands" series and Facebook posts for the concerts announcements

Story

Powered by Salesforce, Metallica showcased real-time data on interactive screens and offered fans 3D-style GIFs sent instantly to their phones.

Problem

The main challenge was optimizing the interactive screens—they were a secondary attraction for fans, but a key element for showcasing Salesforce's technology.

Solution

Adding a photo preview section strategically drew users to the back of the space, encouraging deeper interaction with the other screens and maximizing engagement across the full experience.



Presentation video - Dreamforce



PHILANTHROPY

Mobile and desktop app

Role

UX/UI Designer for Salesforce

Story

Salesforce aimed to launch a new product within Philanthropy Cloud to help companies inspire and facilitate employee donations, promoting a culture of giving in the workplace.

Problem

The app needed to be brand customizable, engaging, and fun. As an MVP, key features had to be prioritized through research to maximize impact within scope.

Solution

I Integrated gamification elements and Salesforce components to develop both the user-facing app and an admin dashboard for customization and management.



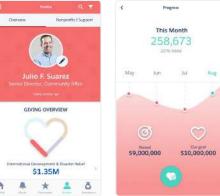


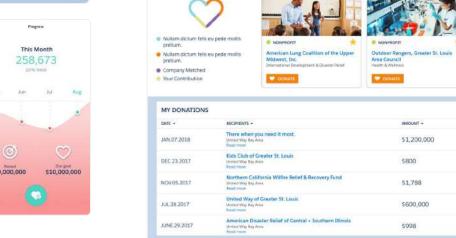


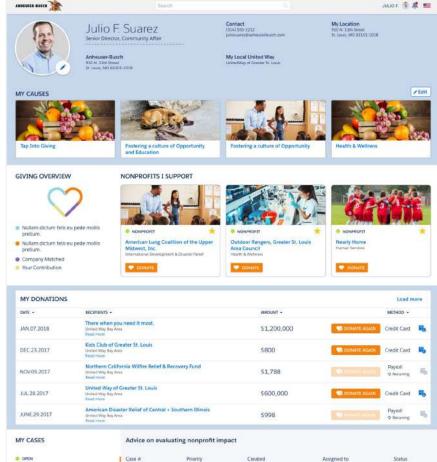














COMMUNITY

Configurator

Role

UX Designer for Trailhead UX/UI team

Story

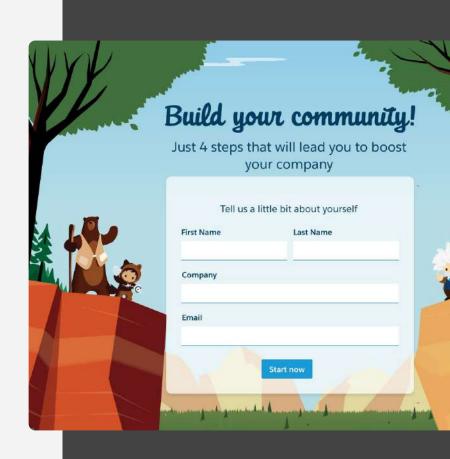
Salesforce requested the MVP for what it is today, the Community builder where users can create their community page in a visual way

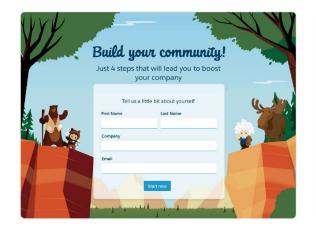
Problem

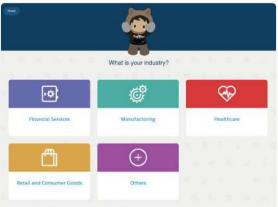
The app had to be color and structure customizable and also visual and super easy to build a website without the need of coding

Solution

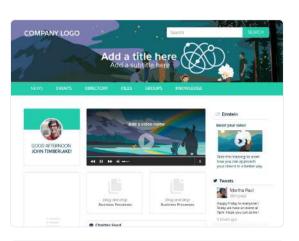
Designed a drag & drop community designer where users could build while seeing the result at the same time following just a few steps





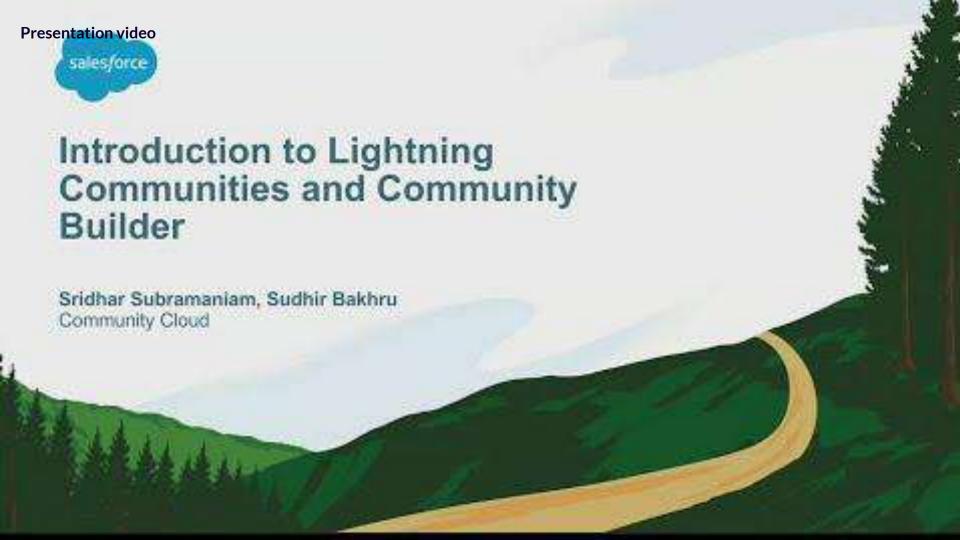












B₂B

- Road freight
- Employee portal
- Automation
- Salesforce Design system
- Insurance title
- Plane construction management
- Magaya logistic software

CARLOS PATRÓN

Road freight budget tool

Role

UX/UI Product Designer for a process digital transformation

Story

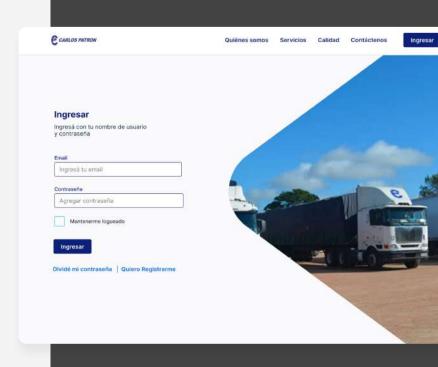
An international transportation company relying on outdated, manual processes needed to modernize operations by automating workflows and digitizing the experience for both clients and employees.

Problem

The company needed to replace numerous manual forms and calls with a digital solution, addressing pain points and creating an intuitive experience for users over 50.

Solution

Conducted an in-depth analysis of their outdated system architecture and replaced manual processes with a cloud-based solution, accessible anytime on any device.



Wireframes

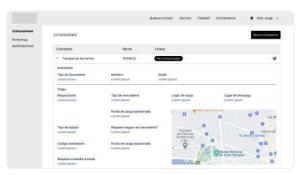






















MANAGEMENT TOOLS

Role

UX/UI Product Designer for a digital transformation process

Story

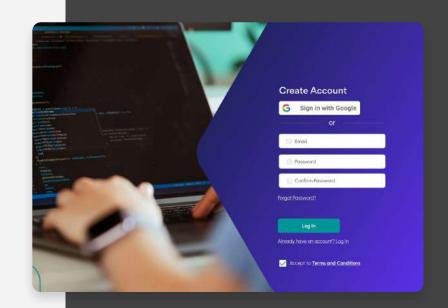
This company connects developers and designers with tech companies, leading to the creation of various internal tools to support both employees and partner collaboration.

Problem

The employee portal and partner platform needed to address distinct user needs while maintaining a unified design system and consistent branding across both experiences.

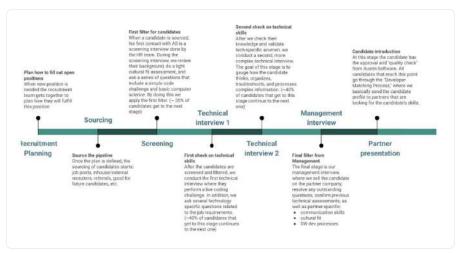
Solution

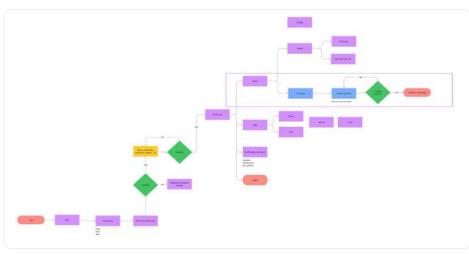
It involved creating two separate apps to address the unique complexities of each user group, enabling focused development while maintaining consistency through a shared design system.



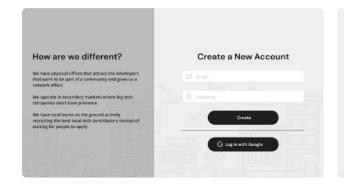
Analysis – partner experience





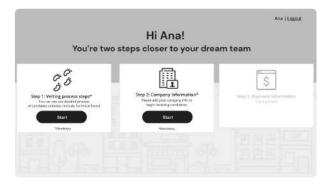


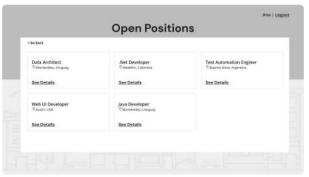
Wireframes - partner experience









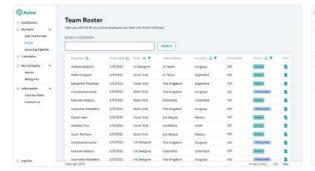


Screen samples - partner experience





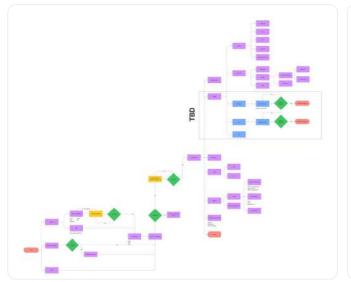






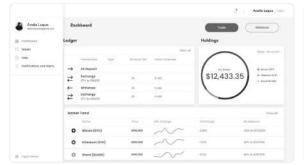


Analysis – crypto coin experience



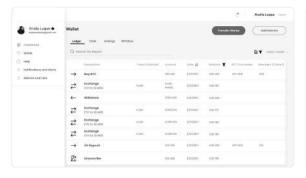
FEATURES ↓	WALLET →					
	₩ EXODUS	FLARE	BINANCE	coinbase	₿reez	† TREZOR
Live charts	~	×	~	~	~	~
News	✓	7	?	?	?	7
Currencies	150+	50+	500+	500+	?	500+
Base currency	×	USD	USD and more	USD	USD and more	USD and more
Currency exchange	~	~	~	~	~	~
P2P exchange	×	×	~	~	✓	~
Currency purchase	~	?	~	~	~	~
Giveaways	×	×	~	7	~	~
Tutorials	~	×	~	~	~	~
Social network	×	×	~	×	~	~
Currency conversion	1	~	1		1	~

Wireframes – crypto coin experience









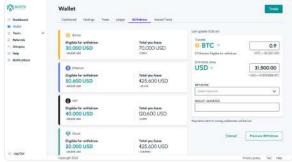




Samples - crypto coin experience

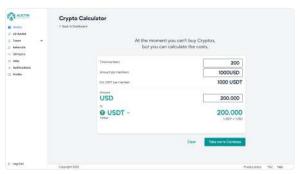












ROCKWELL

Automation software

Role

UX Product Designer for several functionalities and design system behavior definition

Problem

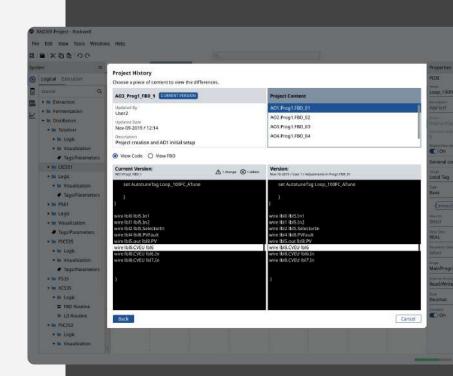
With 500+ collaborators, every design decision had broad impact. The main challenge was ensuring clear communication across teams, users, and the client to stay aligned.

Story

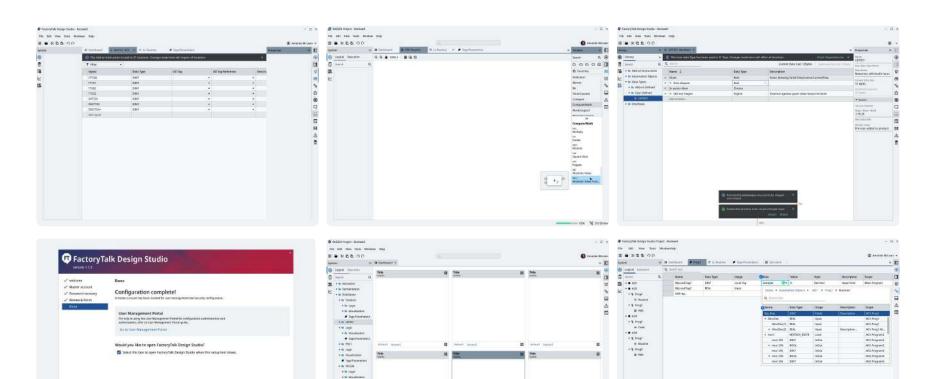
The company was undergoing a full redesign and UX enhancement, alongside the rollout of new features to elevate the user experience and support evolving business needs.

Solution

Design system development, architecture definition, feature optimization, accessibility integration, and migration to a scalable cloud-based infrastructure.



Samples - installable version



+ St. SCAN

+ In Lege.

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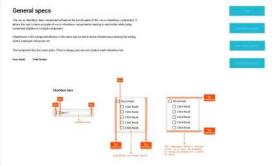
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Samples - design system

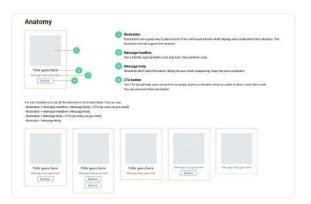












SLDS

Design system

Role

UX Designer for Salesforce Trailhead UX/UI team

Problem

The transition to the new SLDS required redesigning or rebuilding components from scratch, challenging consistency, usability, and alignment across the product ecosystem.

Story

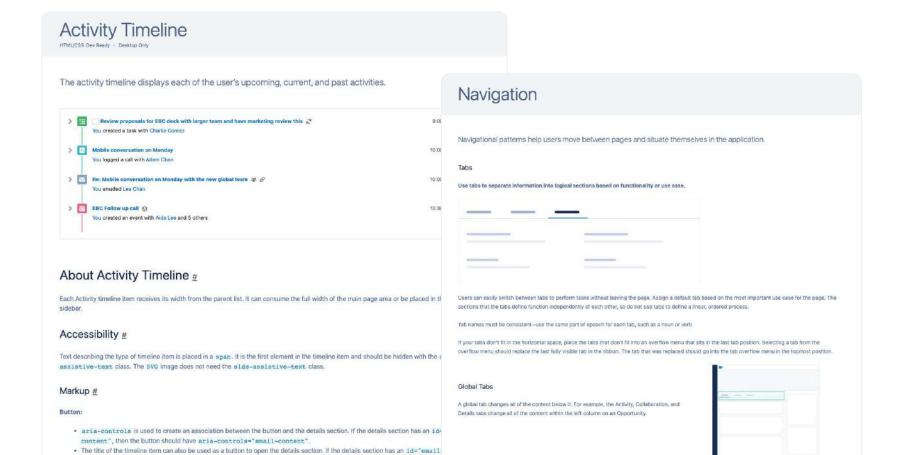
During the transition to the new SLDS, many components required complete redesign or had to be built from scratch to ensure consistency and alignment with updated guidelines.

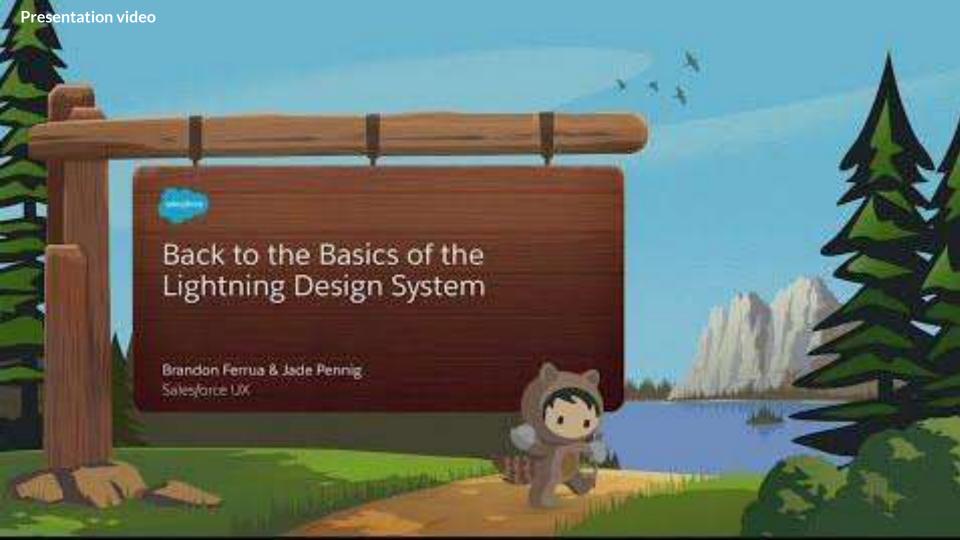
Solution

The solution was to redesign components to align with SLDS, define clear guidelines, and coordinate across teams to ensure consistency and scalability.



Samples





FIRST AMERICAN

Insurance company

Role

UX/UI Product Designer for a mortgage solutions product

Story

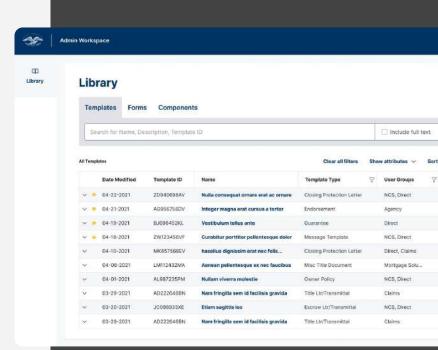
The client needed to unify multiple software tools into a cohesive platform while introducing new user-requested features to improve efficiency and experience.

Problem

The project required automating long standing manual processes, significantly impacting users' familiar workflows and demanding thoughtful change management and user centered design.

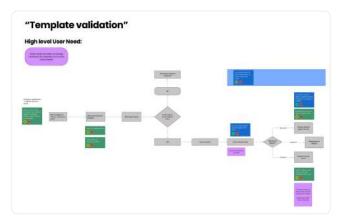
Solution

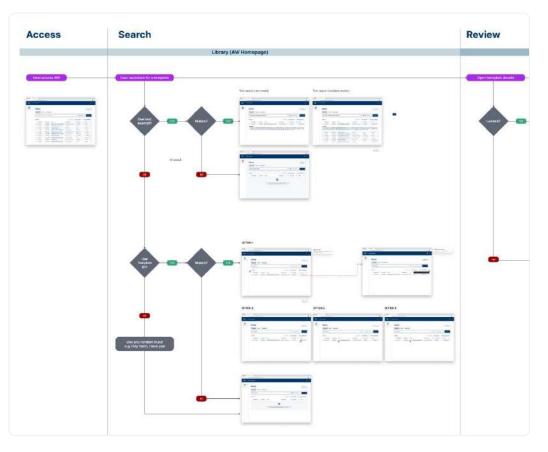
I worked with in-depth information architecture to deliver effective solutions that addressed both the client's requests and uncovered opportunities for broader process improvement.

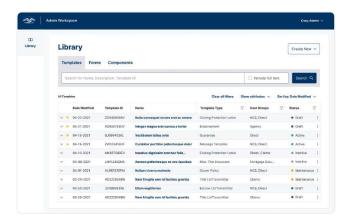


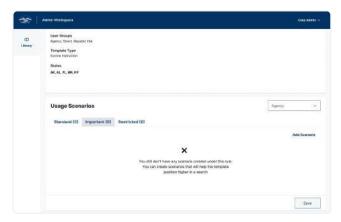
Analysis

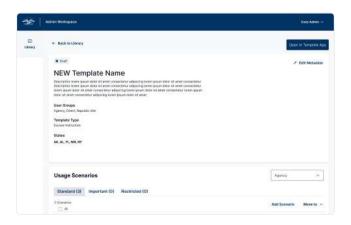


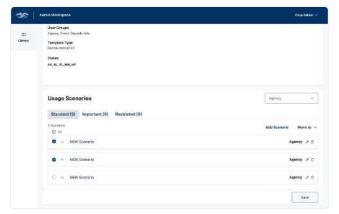












MAGAYA

Logistics Software Company

B2B

Role

UX Product Designer for Magaya a Logistics software suite

Story

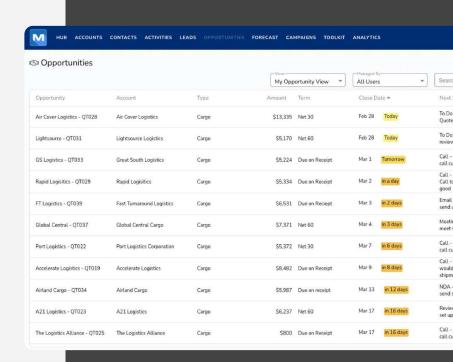
I led the architecture design, prototyping, and usability optimization of new features to ensure a scalable, user-friendly experience aligned with business and user needs.

Problem

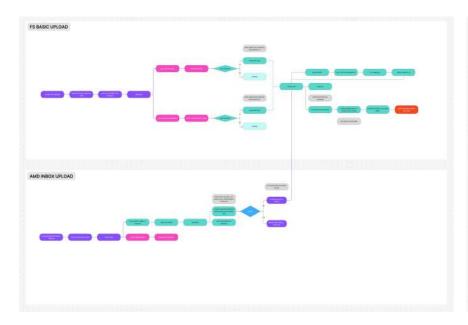
As the software scaled and new features were introduced, the challenge was to seamlessly integrate them into the existing environment while maintaining consistent behavior and a cohesive user experience.

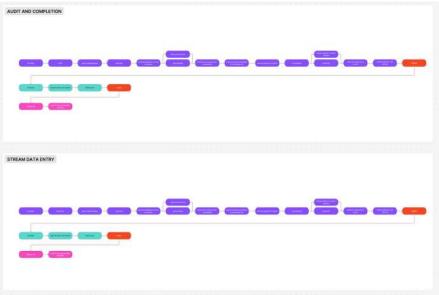
Solution

The solution involved gradually improving the overall architecture and introducing new features through iterative testing and validation, ensuring they fit naturally into the product and are easily discoverable.

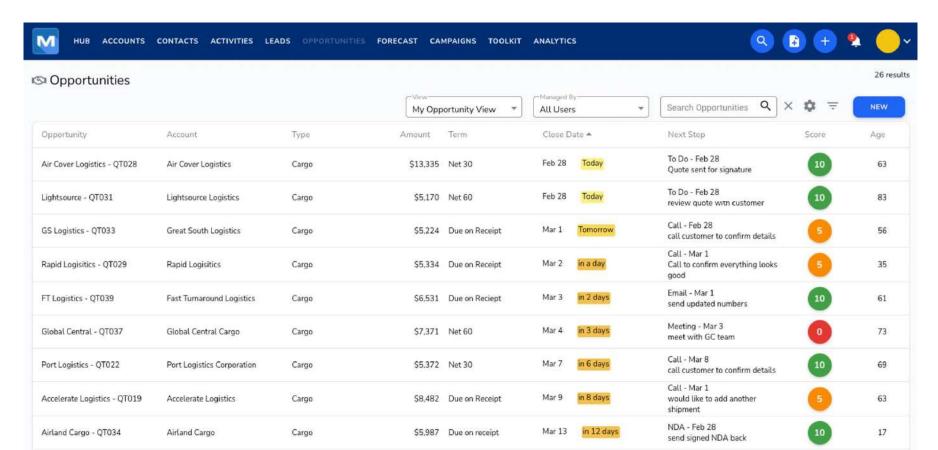


Analysis

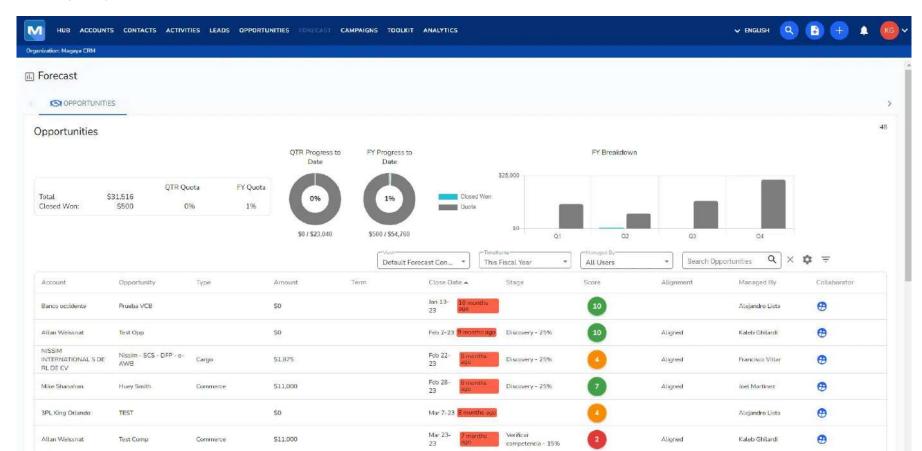




UI Designed by someone else



UI Designed by someone else



AIRBUS

Plane delivery manager

Role

Main UI/UX Designer for Salesforce-Airbus plane construction and delivery manager app

Problem

The app had to support airline branding and manage multiple construction sites and fleet processes, requiring high scalability and customization.

Story

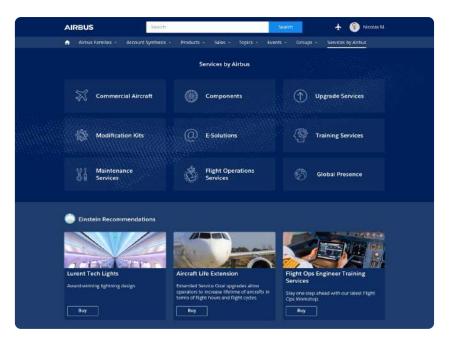
Airbus needed a solution to monitor the status of fleet construction in real time while enabling informed decisions on upgrades and feature customizations throughout the process.

Solution

Designed a visual framework that enabled airlines to manage upgrades and oversee the entire construction process through interactive dashboards and data tables.













LEARNING & SOCIAL

- Music practicing tool
- Student's management tool
- Scout app
- <u>Trailhead</u>
- MeWe
- University application platform

METRONOME

Website and mobile apps

Role

UX/UI Product Designer for Metronome website, mobile app for students and tablet app for teachers.

Story

Music students need to practice following taps from a Metronome while teachers need to track their students and assign tasks as well as practice too.

Problem

After some research we found out students use mobile for practicing while teachers usually use tablets. From this research some needs were found, specially for teachers.

Solution

A mobile app for students to track their practice tasks and another one for teacher focused on how they assign tasks and track their students.

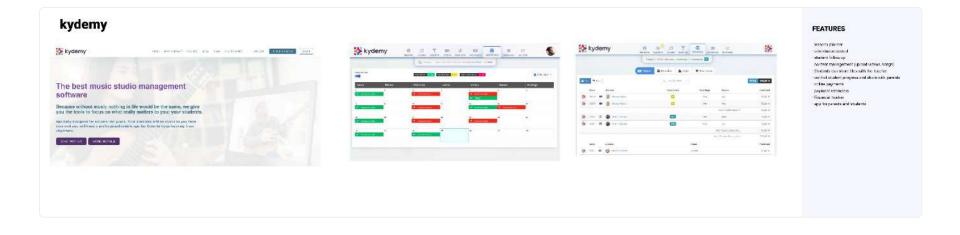


Analysis – benchmark

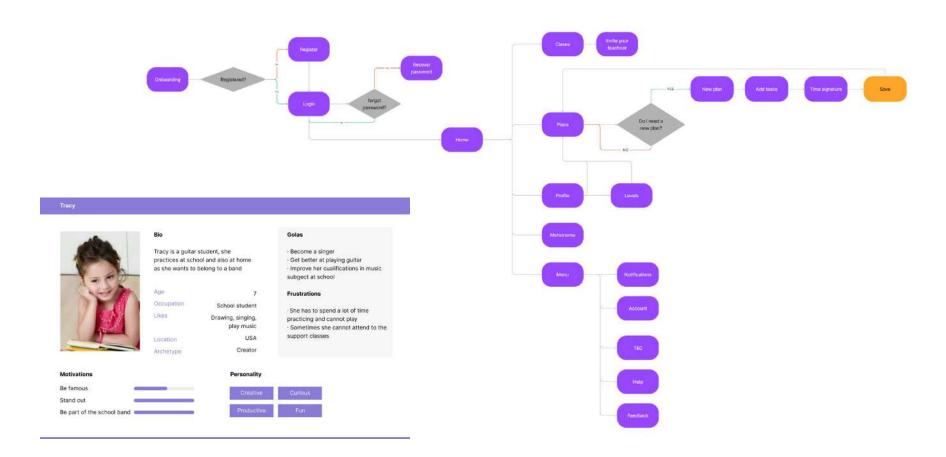




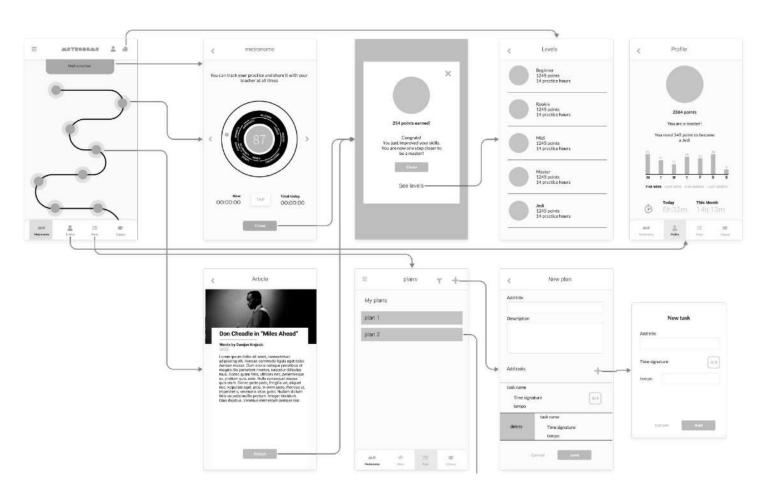




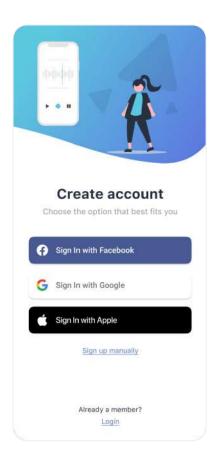
Analysis – students app



Wireflow

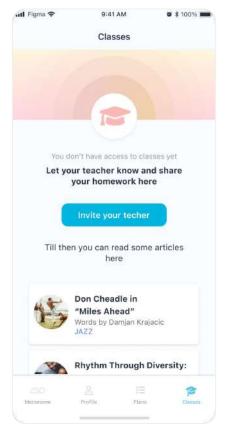




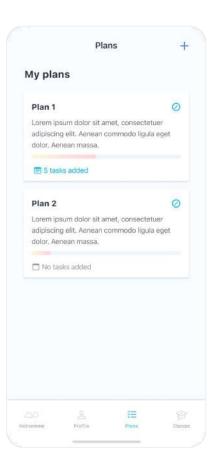


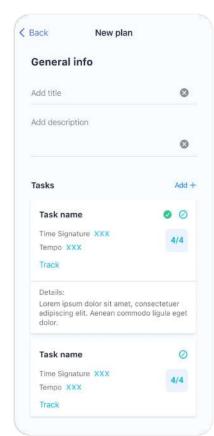


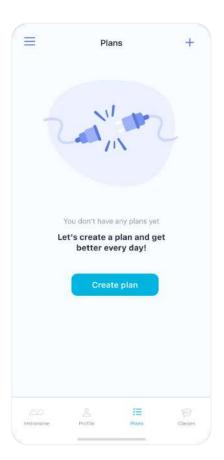




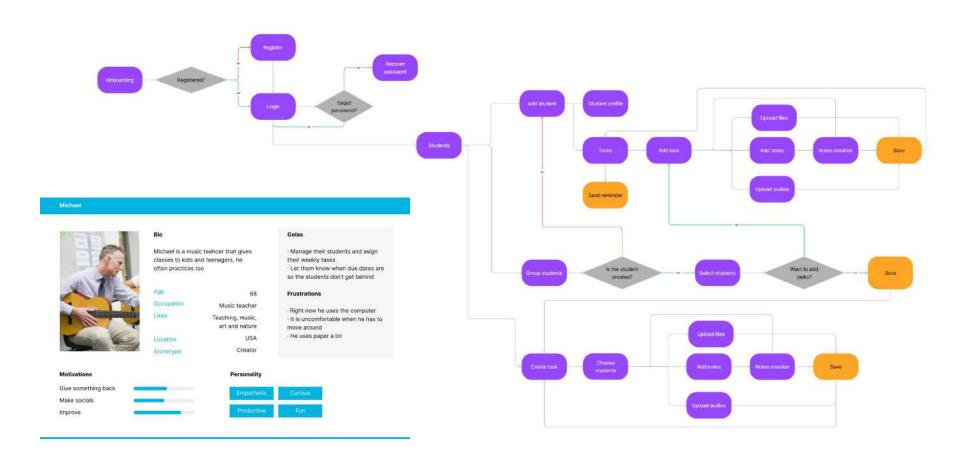


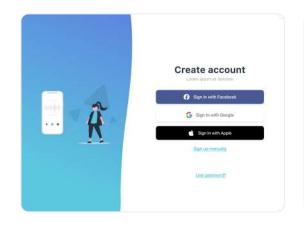


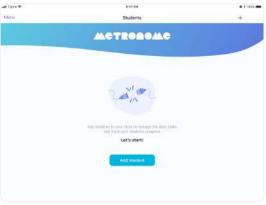


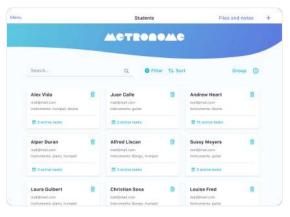


Analysis - teachers app

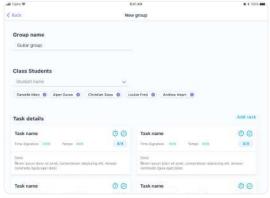


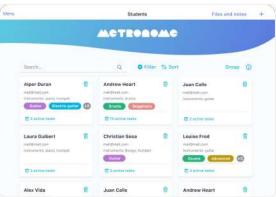




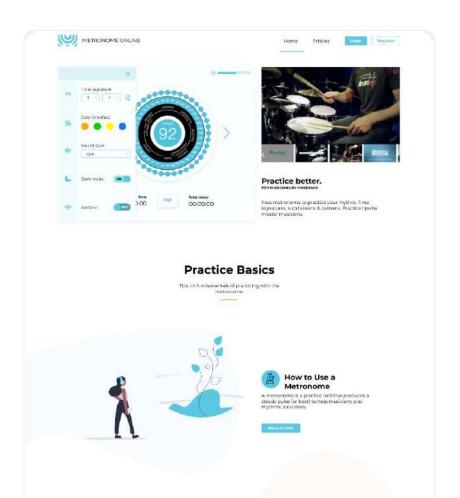


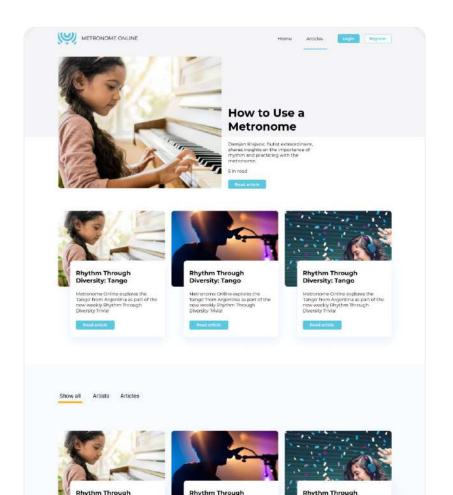






Screen samples - landing page





GIRL SCOUTS

We are all trailblazers

Role

UX Designer for Salesforce-Girl Scouts mobile app. It was presented in the Dreamforce event.

Story

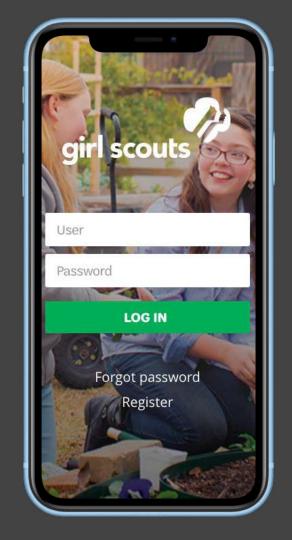
Girl Scouts embarked on a digital transformation to empower girls through interactive learning and peer-to-peer experience sharing in a safe, engaging platform.

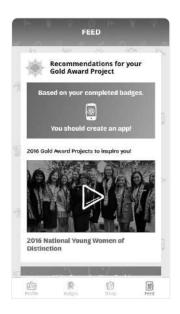
Problem

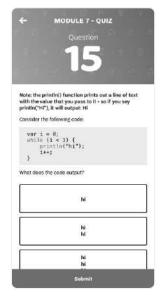
The main challenge was integrating e-learning and social networking features into a cohesive platform, balancing educational structure with interactive, peer-driven engagement.

Solution

Gamification was implemented to seamlessly blend e-learning and social features, creating a fun, motivating experience that encouraged participation and peer interaction.















TRAILHEAD

Configurator

Role

UX Designer for Trailhead UX/UI team

Story

Redesigned both existing and newly introduced pages for the Trailhead website to enhance usability, visual consistency, and user engagement.

Problem

Trailhead needed to incorporate new content through additional pages while updating existing ones to reflect a refreshed visual style and maintain a cohesive user experience.

Solution

Collaborated with the marketing team to define new content, then progressed from wireframing to high-fidelity prototyping to design cohesive, user-friendly pages aligned with the updated brand.



CONNECT WITH THE COMMUNITY







Circles of Success

Join these small, interactive group of that offer you an open forum to

FIND A CAREER AS A SALESFORCE ADMIN

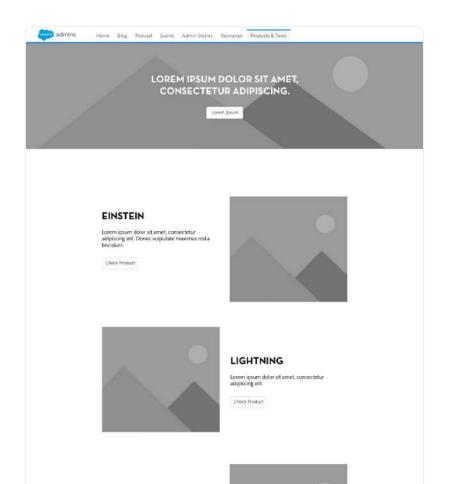


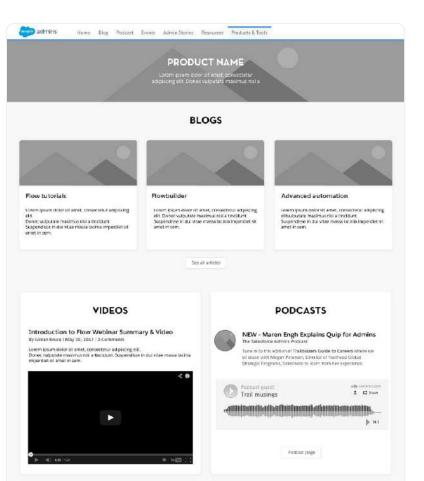




SALESFORCE CAREER APPEXCHANGE JOB

Wireframes

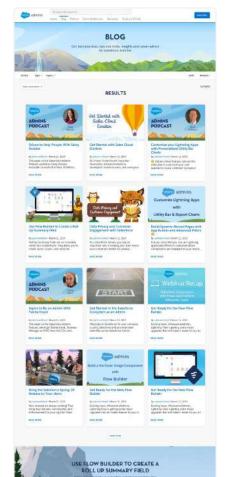












MEWE

Community Social Network

Role

UX/UI Product Designer and researcher

Story

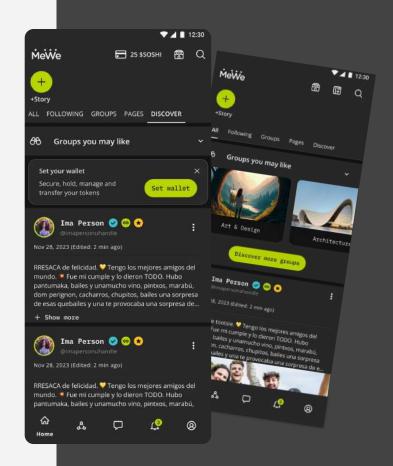
I helped evolve a community-focused social network by enhancing engagement, streamlining interactions, and aligning design with user needs and business goals.

Problem

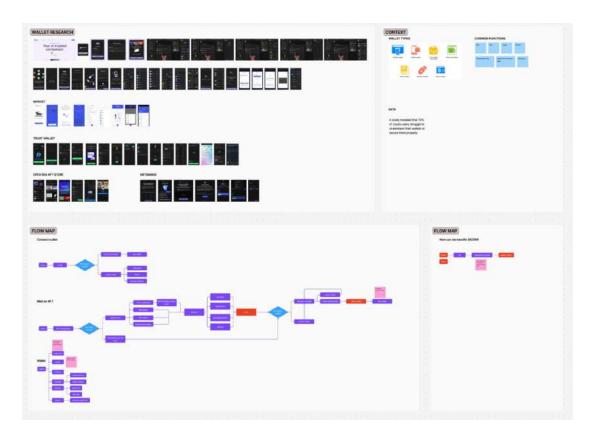
MeWe sought to integrate Web3 features for user ownership and monetization, while maintaining a familiar, accessible social experience for all users.

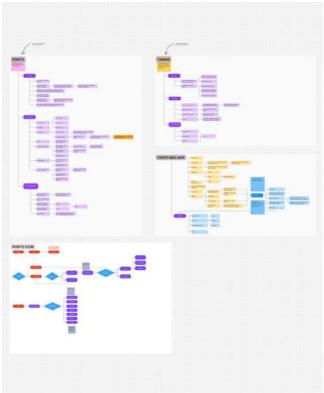
Solution

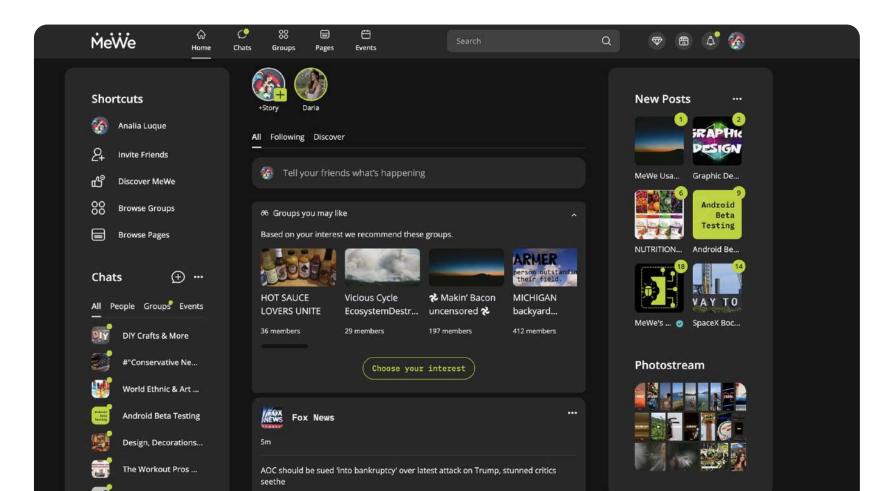
Added a crypto wallet, reputation system, and gamification to boost engagement, reward behavior, and enable secure decentralized interactions.



Analysis



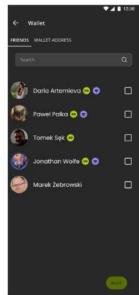
















ADC CONSULTING

Premium college & academic counseling

Role

UX/UI Product Designer and researcher for a digital transformation

Story

I led the digital transformation, redesigning workflows, automating processes, and creating a platform that connects students with editors and streamlines college applications.

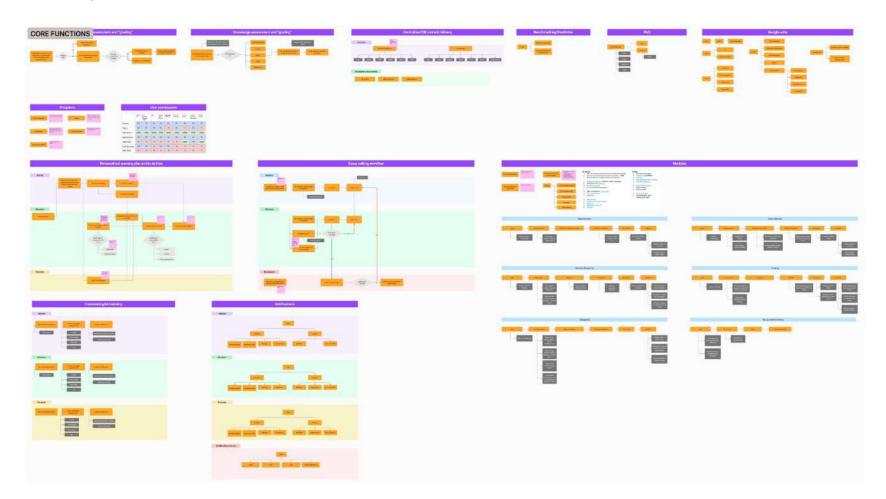
Problem

The counseling process relied on fragmented tools and manual workflows, making it hard to scale, track progress, and deliver a seamless experience for students and editors.

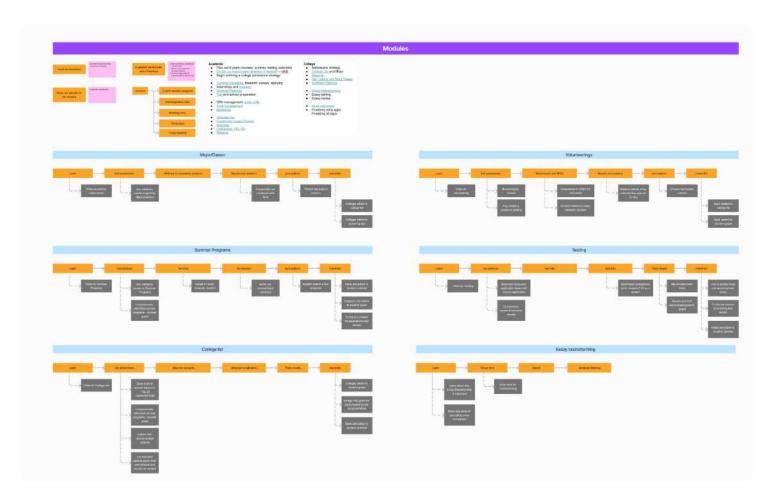
Solution

The solution was a connected platform with dedicated interfaces for each user type, enabling real-time collaboration, streamlined workflows, and centralized access to all application-related tasks.

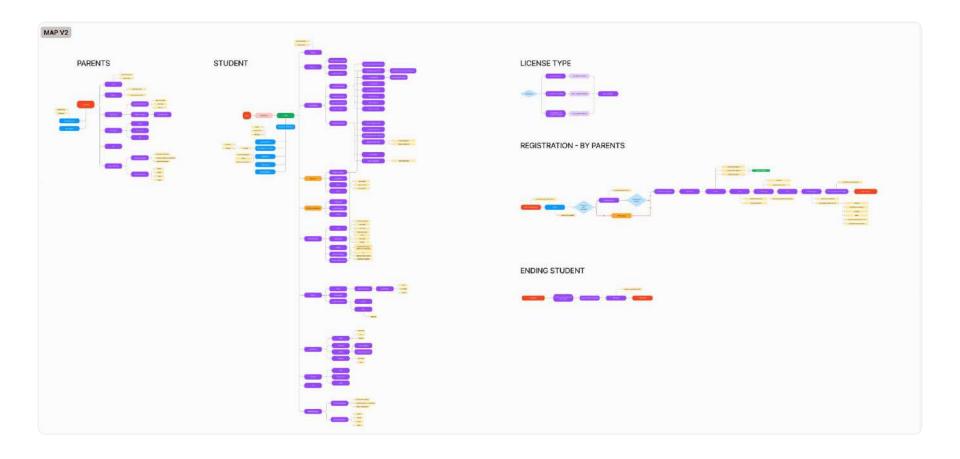
Analysis - user journeys

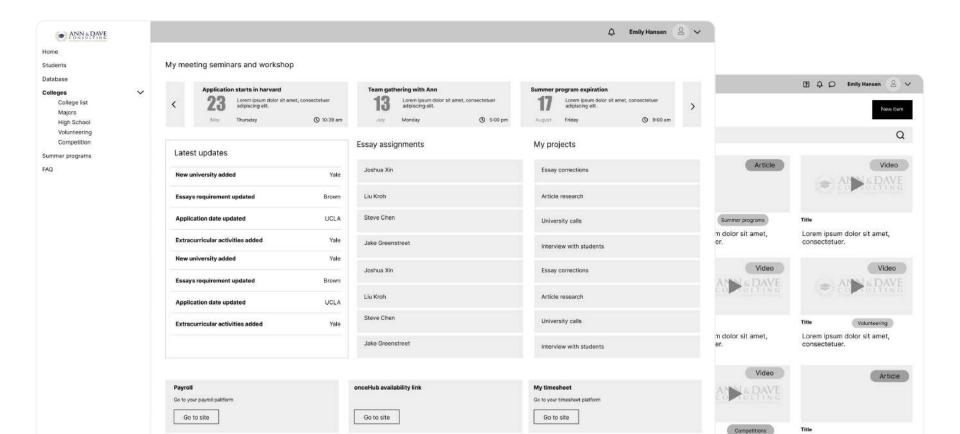


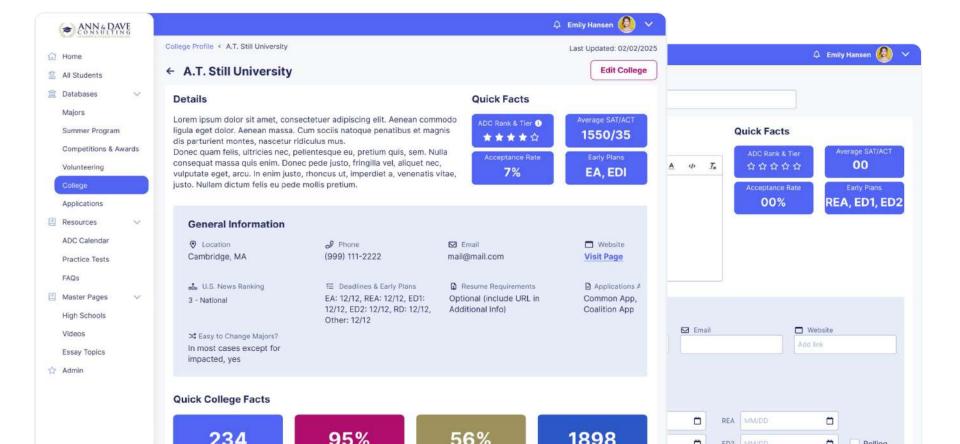
Analysis - work flows

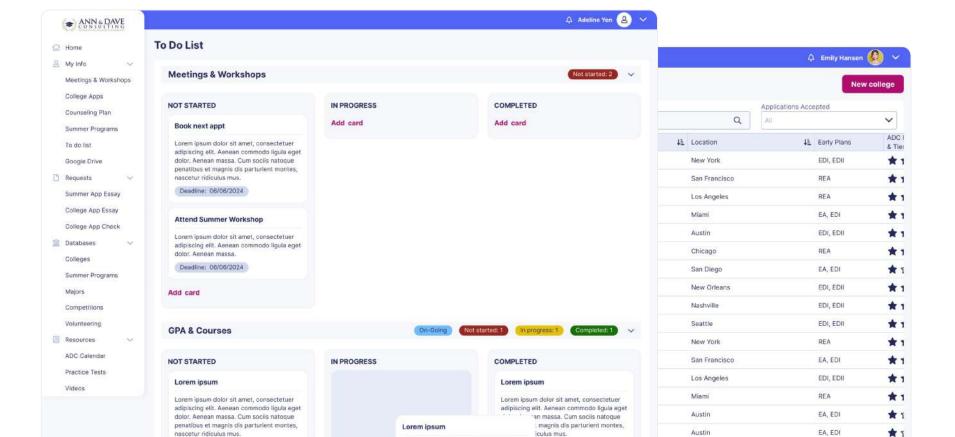


Analysis - flow map









LET'S MAKE APPS THAT PEOPLE DON'T HATE

ANALIA LUQUE

