

# CFive Website Terms of Use

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**Created:** 1 June 2026

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## 1. Acceptance of these terms

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These Terms of Use govern your access to and use of the website at cfive.ai and any pages, content, contact forms, demo enquiry forms, and other features made available on it (the **Website**). The Website is operated by CFive Pty Ltd (ABN 21 680 809 385), which trades as CFive AI (**CFive, we, us**).

By accessing or using the Website, you agree to these terms. If you do not agree, do not use the Website.

These terms apply to your use of the Website only. They are not the agreement under which CFive provides its AI phone receptionist service. That arrangement is dealt with in section 3.

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## 2. About the Website

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The Website is an informational and marketing site. It describes CFive, our AI phone receptionist service for automotive dealerships, and how to get in touch with us.

Information on the Website, including any description of features, service availability, demonstrations, pricing references, or performance, is indicative only. It is provided for general information and to help you decide whether to contact us. It is not an offer, a quote, or a commitment, and it does not form part of any contract. We may change the Website and its content at any time without notice.

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## 3. Separate agreement for our services

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CFive's AI phone receptionist service is a paid service governed by a separate master services agreement provided to customers. These Terms of Use do not grant you any right to use that service, and using the Website does not make you a customer or create any service relationship with CFive.

A dealership becomes a customer only by entering into the separate agreement with us in writing. Nothing on the Website varies, replaces, or adds to that agreement.

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## 4. Intellectual property in Website content

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CFive and its licensors own all content on the Website, including the text, copy, graphics, images, video, page design, look and feel, logos, trade marks, and software. All rights are reserved.

You may view the Website and print or download a copy of a page for your own internal reference. You are not granted any other right. You must not copy, reproduce, republish, scrape, harvest, frame, mirror, adapt, distribute, sell, or otherwise exploit any part of the Website, or use any CFive branding or trade mark, without our prior written consent. Any use we have not expressly permitted is prohibited.

## 5. Acceptable use of the Website

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When you use the Website, you must not:

- scrape, crawl, harvest, or use any automated means to extract or collect data or content from the Website, except a search engine indexing the Website in the ordinary way,
- copy, reproduce, or republish any part of the Website except as permitted in section 4,
- attempt to gain unauthorised access to the Website, any server, or any system or network connected to it, or test, scan, or probe its security or any vulnerability,
- introduce any malware, virus, or harmful code, or interfere with or disrupt the Website or other users' access to it,
- use the Website for any unlawful purpose or in breach of any applicable law,
- submit false, misleading, or fraudulent information through a contact or demo enquiry form, or impersonate any person or misrepresent your connection with any person or organisation, or
- use the Website to send unsolicited or unauthorised communications.

We may restrict or block your access to the Website if you breach this section.

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## 6. Third-party links

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The Website may link to third-party websites or resources. We provide those links for convenience only. We do not control those sites and are not responsible for their content, products, availability, or privacy practices. Following an external link is at your own risk, and your use of any third-party site is governed by that site's own terms.

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## 7. No warranties on Website information

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The Website and its content are provided on an "as is" and "as available" basis. To the maximum extent permitted by law, we make no warranty that the Website will be available, uninterrupted, error-free, or secure, or that any information on it is accurate, complete, or current.

Information on the Website is general in nature. It is not professional, legal, financial, or technical advice, and you should not rely on it as the basis for any decision. Where a decision matters to you, get your own advice or contact us directly.

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## 8. Limitation of liability for Website use

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To the maximum extent permitted by law, CFive is not liable for any loss or damage of any kind arising out of or in connection with your access to or use of the Website, or your inability to access or use it, including any loss of profits, loss of data, business interruption, or any indirect, incidental, special, or consequential loss, however it arises and whether in contract, tort (including negligence), statute, or otherwise.

Nothing in these terms excludes, restricts, or modifies any consumer guarantee, right, or remedy that cannot be excluded, restricted, or modified under the Australian Consumer Law (Schedule 2 of the Competition and

Consumer Act 2010 (Cth)) or any other applicable law. Where CFive is liable for a failure to meet a consumer guarantee that cannot be excluded, and the law allows us to limit that liability, our liability for that failure in connection with the Website is limited, at our option, to supplying the relevant part of the Website again or paying the cost of having it supplied again.

This section applies to your use of the Website only. It does not affect the rights, obligations, or liability arrangements under any separate agreement between CFive and a customer for our services.

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## 9. Privacy

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We handle personal information collected through the Website in accordance with our Privacy Policy, published at [cfive.ai/legal/privacy](https://cfive.ai/legal/privacy). The Privacy Policy explains what we collect from website visitors, why we collect it, the tracking tools active on the Website, how long we keep it, and your rights. By using the Website or submitting a contact or demo enquiry form, you acknowledge that we will handle your personal information as described in the Privacy Policy.

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## 10. Changes to these terms

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We may update these Terms of Use from time to time. The current version is always published on the Website, with the “Last updated” date shown above. Changes take effect when posted. If you continue to use the Website after we post a change, you accept the updated terms.

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## 11. Governing law and jurisdiction

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These Terms of Use are governed by the laws of Victoria, Australia. You submit to the exclusive jurisdiction of the courts of Victoria and the courts of appeal from them.

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## 12. Contact us

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For questions about these Terms of Use, or any general or legal enquiry, contact [admin@cfive.com.au](mailto:admin@cfive.com.au). For privacy enquiries, contact [privacy@cfive.com.au](mailto:privacy@cfive.com.au).

CFive Pty Ltd Suite 170, Waterman, Tenancy 111, Camberwell Place 793 Burke Road, Camberwell VIC 3124 Australia